

#	Disturbance Report	Advocates - email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1	MW	7/2/09 3:29		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTOR POLYMER	TEMP	466580	N	
2	x	x	1	MW	7/2/09 4:36		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTOR POLYMER	PERM	468293	N	
3	x	x	1	ME	7/2/09 23:16		FEEDER	DISCONNECT UG	ANIMAL CONTACT UG EQUIPMENT	100% RESTORED VIA SWITCHING	466835	N	
4	x	x	1	MW	7/5/09 11:31		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI UNJACKETED	100% RESTORED VIA SWITCHING	467717	N	
5	x	x	1	ME	7/6/09 8:55		FEEDER	OH	TRBL/EMER	100% RESTORED VIA SWITCHING	469886	N	
6	x	x	1	SE	7/7/09 1:00		FEEDER	CIRCUIT BREAKER	SLEEVE	PERM	468321	N	
7	x	x	1	NW	7/14/09 8:17		FEEDER	CIRCUIT BREAKER	INSULATOR POLYMER DEADEND	PERM	470950	N	
8	x	x	1	MW	7/18/09 19:42		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	473296	N	
9				MW	7/19/09 16:45		FEEDER	DISCONNECT OH	SWITCH OH SINGLE BLADE DISC	100% RESTORED VIA SWITCHING	473309	N	Device type not a circuit breaker
10				MW	7/19/09 18:46		FEEDER	DISCONNECT OH	SWITCH OH SINGLE BLADE DISC	100% RESTORED VIA SWITCHING	473309	N	Device type not a circuit breaker
11	x	x	1	MW	7/25/09 8:55		FEEDER	CIRCUIT BREAKER	POLE ROTTEN	TEMP	475331	N	
12	x	x	1	MW	7/30/09 9:36		FEEDER	CIRCUIT BREAKER	INVESTIGATION	100% RESTORED VIA SWITCHING	476984	N	

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED

**Palmer, Susan L**

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**From:** Bechthold, Thomas J  
**Sent:** Thursday, July 02, 2009 5:30 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

Final Outage Notice  
Feeder/Bus

Date Out : 7/2/2009                      Date In : 7/2/2009  
Time Out : 03:29                      Time In : 05:18

Duration : 1 hours, 49 mins

Number of Customers Affected : 702

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : PLYMOUTH, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : NONE

CAUSE : 2 SPAN OF NUETRAL DOWN AND 3 ARRESTORS BLOWN, 4  
SPANS EAST OF

Follow-Up : CLEARED UP WIRE AND ARRESTORS

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Thursday, July 02, 2009 7:34 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ~~OUTAGE~~ Final Outage Notice - 7/2/09 - Plymouth & Wayzata - POWER RESTORED

Power outage - Plymouth & Wayzata - power restored.

Wendy

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**From:** Bechthold, Thomas J  
**Sent:** Thursday, July 02, 2009 5:30 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

Final Outage Notice  
Feeder/Bus :

Date Out : 7/2/2009                      Date In : 7/2/2009  
Time Out : 03:29                      Time In : 05:18

Duration : 1 hours, 49 mins

Number of Customers Affected : 702

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : PLYMOUTH, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : 2 SPAN OF NEUTRAL DOWN AND 3 ARRESTORS BLOWN, 4 SPANS EAST OF

Follow-Up : CLEARED UP WIRE AND ARRESTORS

9/18/2009

**Palmer, Susan L**

---

**From:** Paulsen, Timothy W  
**Sent:** Thursday, July 02, 2009 6:31 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 7/2/2009                      **Date In :** 7/2/2009  
**Time Out :** 04:36                      **Time In :** 06:23

**Duration :** 1 hours, 47 mins

**Number of Customers Affected :** 1205

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** COLUMBIA HEIGHTS, MN; MINNEAPOLIS, MN

**State :** MN - Minnesota

**Major Customers :** none

**Cause :** arrestors blew and wrapped arround feeder ...o.h. bank at

**Follow-Up :** 100% in at 06:23

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Thursday, July 02, 2009 7:37 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED], Second Outage Notice - 7/2/09 - Columbia Heights & Minneapolis - POWER RESTORED

Power outage - Columbia Heights & Minneapolis - power restored.

Wendy

---

**From:** Paulsen, Timothy W  
**Sent:** Thursday, July 02, 2009 6:31 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 7/2/2009	Date In : 7/2/2009
Time Out : 04:36	Time In : 06:23

Duration : 1 hours, 47 mins

Number of Customers Affected : 1205

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : none

Cause : arrestors blew and wrapped around feeder ...o.h. bank a

Follow-Up : 100% in at 06:23

9/18/2009

**Palmer, Susan L**

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**From:** Gilland, William P  
**Sent:** Friday, July 03, 2009 1:00 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** -----, Second Outage Notice

**Distribution System Status Outage Notification**

**: Second Outage Notice**

**Feeder/Bus :**

**Date Out :** 7/2/2009                      **Date In :** 7/3/2009  
**Time Out :** 23:16                      **Time In :** 00:41

**Duration :** 1 hours, 25 mins

**Number of Customers Affected :** 720

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** GEM LAKE, MN; VADNAIS HEIGHTS, MN; WHITE BEAR LAKE, MN; WHITE BEAR LK, MN

**State :** MN - Minnesota

**Major Customers :** none

**Cause :** def cable

**Follow-Up :**

9/18/2009

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Monday, July 06, 2009 9:27 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 7/2/09 - Gem Lake, Vadnais Heights & White Bear Lake - POWER RESTORED

Power outage - Gem Lake, Vadnais Heights & White Bear Lake - power restored.

Wendy

---

**From:** Gilland, William P  
**Sent:** Friday, July 03, 2009 1:00 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 7/2/2009                      Date In : 7/3/2009  
Time Out : 23:16                      Time In : 00:41

Duration : 1 hours, 25 mins

Number of Customers Affected : 720

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : GEM LAKE, MN; VADNAIS HEIGHTS, MN; WHITE BEAR LAKE, MN; WHITE BEAR LK, MN

State : MN - Minnesota

Major Customers : none

Cause : def cable

Follow-Up :

9/18/2009

**Palmer, Susan L**

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**From:** Goar, Bradford A  
**Sent:** Sunday, July 05, 2009 2:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** cond Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 7/5/2009

Date In : 7/5/2009

Time Out : 11:38

Time In : 13:48

Duration : 2 hours, 10 mins

Number of Customers Affected : 1274

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; EXCELSIOR, MN; MINNETONKA, MN;  
SHOREWOOD, MN

State : MN - Minnesota

Major Customers : no

Cause : possible bad cable

Follow-Up :



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 06, 2009 9:34 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED], Second Outage Notice - Deephaven, Excelsior, Minnetonka & Shorewood - POWER RESTORED

Power outage - Deephaven, Excelsior, Minnetonka & Shorewood - power restored.

Wendy

---

**From:** Goar, Bradford A  
**Sent:** Sunday, July 05, 2009 2:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice

### Distribution System Status Outage Notification

#### [REDACTED] Second Outage Notice

Feeder/Bus : [REDACTED]

Date Out : 7/5/2009

Date In : 7/5/2009

Time Out : 11:38

Time In : 13:48

Duration : 2 hours, 10 mins

Number of Customers Affected : 1274

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; EXCELSIOR, MN; MINNETONKA, MN;  
SHOREWOOD, MN

State : MN - Minnesota

Major Customers : no

Cause : possible bad cable

Follow-Up :

**Palmer, Susan L**

---

**From:** Plummer, Charles H  
**Sent:** Monday, July 06, 2009 10:21 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 7/6/2009  
Time Out : 07:54

Date In : 7/6/2009  
Time In : 09:50

Duration : 1 hours, 56 mins

Number of Customers Affected : 1239

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : N/A

Cause : AUTO SLEEVE FAILED AND WIRE BURN'T DOWN. CREW PUT  
WIRE UP, ALL CUSTOMERS RESTORED

Follow-Up : NO BREAKER OPERATION, CUSTOMER COUNT MAY HAVE  
TO BE ADJUSTED

9/18/2009

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Monday, July 06, 2009 10:44 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV ..... Second Outage Notice - 7/6/09 - Saint Paul - POWER RESTORED

Power outage - Saint Paul - power restored.

Wendy

---

**From:** Plummer, Charles H  
**Sent:** Monday, July 06, 2009 10:21 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ..... Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus :**

**Date Out :** 7/6/2009  
**Time Out :** 07:54

**Date In :** 7/6/2009  
**Time In :** 09:50

**Duration :** 1 hours, 56 mins

**Number of Customers Affected :** 1239

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** SAINT PAUL, MN

**State :** MN - Minnesota

**Major Customers :** N/A

**Cause :** AUTO SLEEVE FAILED AND WIRE BURN'T DOWN. CREW PUT WIRE UP, ALL CUSTOMERS RESTORED

**Follow-Up :** NO BREAKER OPERATION, CUSTOMER COUNT MAY HAVE TO BE ADJUSTED

9/18/2009

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Tuesday, July 07, 2009 12:26 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 7/7/2009                      Date In : 7/7/2009  
Time Out : 10:58                      Time In : 12:23

Duration : 1 hours, 25 mins

Number of Customers Affected : 1549

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOODVIEW, MN; WINONA, MN

State : MN - Minnesota

Major Customers : UNKNOWN

Cause : GVW022 LOCK OC468321 \*\* 1 SPAN OUT OF THE SUB / CENTER PHASE (B  
PH) IS DOWN ON GROUND A                      1549 CUST BACK IN AT 12:23

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, July 07, 2009 12:54 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW ) Second Outage Notice - 7/7/09 - Goodview & Winona - POWER RESTORED

Power outage - Goodview & Winona - power restored.

Wendy

---

**From:** Bui, Tien V  
**Sent:** Tuesday, July 07, 2009 12:26 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 7/7/2009      Date In : 7/7/2009  
Time Out : 10:58      Time In : 12:23

Duration : 1 hours, 25 mins

Number of Customers Affected : 1549

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOODVIEW, MN; WINONA, MN

State : MN - Minnesota

Major Customers : UNKNOWN

Cause :  
PH) IS DOWN ON GROUND AT

\*\* 1 SPAN OUT OF THE SUB / CENTER PHASE (B  
1549 CUST BACK IN AT 12:23

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Tuesday, July 14, 2009 10:26 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 7/14/2009      Date In : 7/14/2009  
Time Out : 08:16      Time In : 10:15

Duration : 1 hours, 59 mins

Number of Customers Affected : 1684

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : SAINT CLOUD, MN; SAINT JOSEPH, MN; SARTELL, MN; WAITE PARK,

MN

State : MN - Minnesota

Major Customers : CENTRACARE HEALTH PLAZA SHOP; NAHAN PRINTING

Cause : CREW FOUND FAIL 34.5KV INSULATOR (A PH) FAIL  
JUST 2 SPANS OUT OF THE SUB.

Follow-Up : EXTENDED OUTAGE DUE TO NO BACK DOOR FEEDERS TIES ABNORMAL \*\*  
PLAN RFO 281337 6/18/2009, EMER RFO 281854 OUT 6/21/2009 \*\*

9/18/2009

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Tuesday, July 14, 2009 10:29 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 7/14/09 - Saint Cloud, Saint Joseph, Sartell & Waite Park - POWER RESTORED

Power outage - Saint Cloud, Saint Joseph, Sartell & Waite Park - power restored.

Wendy

---

**From:** Bui, Tien V  
**Sent:** Tuesday, July 14, 2009 10:26 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus

Date Out : 7/14/2009      Date In : 7/14/2009  
Time Out : 08:16      Time In : 10:15

Duration : 1 hours, 59 mins

Number of Customers Affected : 1684

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : SAINT CLOUD, MN; SAINT JOSEPH, MN; SARTELL, MN; WAITE PARK,  
MN

State : MN - Minnesota

Major Customers : CENTRACARE HEALTH PLAZA SHOP; NAHAN PRINTING

Cause      LEW FOUND FAIL 34.5KV INSULATOR (A PH) FAIL  
JUST 2 SPANS OUT OF THE SUB.

Follow-Up : EXTENDED OUTAGE DUE TO NO BACK DOOR FEEDERS TIES ABNORMAL \*\*  
PLAN RFO 281337 6/18/2009, EMER RFO 281854 OUT 6/21/2009 \*\*

9/18/2009





**Palmer, Susan L**

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**From:** McDougald, Ronald L  
**Sent:** Saturday, July 18, 2009 9:12 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** , First Outage Notice

Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 7/18/2009                      Date In : 7/18/2009  
Time Out : 19:42                      Time In : 20:09

Duration : 0 hours, 27 mins

Number of Customers Affected : 1272

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; EXCELSIOR, MN; MINNETONKA, MN; SHOREWOOD, MN

State : MN - Minnesota

Major Customers : none

Cause : bad cable between. :                      ;witchs

Follow-Up : just put in couple days ago. was c-phase now fault indicators show a & b phases

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, July 20, 2009 9:08 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice - 7/18/09 - Deephaven, Excelsior, Minnetonka & Shorewood - POWER RESTORED

Power outage - Deephaven, Excelsior, Minnetonka & Shorewood - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Saturday, July 18, 2009 9:12 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 7/18/2009                      Date In : 7/18/2009  
Time Out : 19:42                          Time In : 20:09

Duration : 0 hours, 27 mins

Number of Customers Affected : 1272

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; EXCELSIOR, MN; MINNETONKA, MN; SHOREWOOD, MN

State : MN - Minnesota

Major Customers : none

Cause : bad cable between                      ? switches

Follow-Up : just put in couple days ago. was c-phase now fault indicators show a & b phases

9/18/2009

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Saturday, July 25, 2009 11:50 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 7/25/2009      Date In : 7/25/2009  
Time Out : 08:55      Time In : 11:21

Duration : 2 hours, 26 mins

Number of Customers Affected : 706

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : HUTCHINSON, MN; LESTER PRAIRIE, MN; SILVER LAKE, MN;  
WINSTED, MN

State : MN - Minnesota

Major Customers : NA

Cause : FOLLOW UP INFO LSP 22 LOCK A (SLIM LINE CONST.) CENTER  
PHASE PIN BROKE AND DROPPED INTO BOTTOM PHASE REPAIRED BY CREW

Follow-Up :

9/18/2009

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Monday, July 27, 2009 9:01 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 7/25/09 - Hutchinson, Lester Prairie, Silver Lake & Winsted - POWER RESTORED

Power outage - Hutchinson, Lester Prairie, Silver Lake & Winsted - power restored.

Wendy

---

**From:** Hanish, Rod  
**Sent:** Saturday, July 25, 2009 11:50 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 7/25/2009      Date In : 7/25/2009  
Time Out : 08:55      Time In : 11:21

Duration : 2 hours, 26 mins

Number of Customers Affected : 706

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : HUTCHINSON, MN; LESTER PRAIRIE, MN; SILVER LAKE, MN;  
WINSTED, MN

State : MN - Minnesota

Major Customers : NA

Cause : FOLLOW UP INFO LSP 22 LOCK AT (M LINE CONST.) CENTER  
PHASE PIN BROKE AND DROPPED INTO BOTTOM PHASE REPAIRED BY CREW

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Paulsen, Timothy W  
**Sent:** Thursday, July 30, 2009 10:42 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus :**

**Date Out :** 7/30/2009                      **Date In :** 7/30/2009  
**Time Out :** 09:36                      **Time In :** 10:04

**Duration :** 0 hours, 28 mins

**Number of Customers Affected :** 892

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** BAD HEAD IN CABLE                      TO SUB

**Follow-Up :**

9/18/2009

126

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Thursday, July 30, 2009 10:44 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV Second Outage Notice - 7/30/09 - Bloomington, Eden Prairie & Edina -  
POWER RESTORED

Power outage - Bloomington, Eden Prairie & Edina - power restored.

Wendy

---

**From:** Paulsen, Timothy W  
**Sent:** Thursday, July 30, 2009 10:42 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 7/30/2009                      Date In : 7/30/2009  
Time Out : 09:36                          Time In : 10:04

Duration : 0 hours, 28 mins

Number of Customers Affected : 892

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD HEAD IN CABLE                      TO SUB

Follow-Up :

9/18/2009

#	Disturbance Report	Advocates email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1	MW	8/2/09 1:43	FEEDER	FEEDER	CIRCUIT BREAKER	UNKNOWN CAUSE NOT DETERMINED	REPAIRS NOT NEEDED	477869	N	
2	x	x	1	SE	8/3/09 0	FEEDER	FEEDER	CIRCUIT BREAKER	LIGHTNING STRIKE	100% RESTORED VIA SWITCHING	478110	N	
3	x	x	1	MW	8/3/09 0:21	FEEDER	FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER POLYMER	PERM	478280	N	
4	x	x	1	ME	8/6/09 10:50	FEEDER	FEEDER	LOAD BREAK DISC OH	VEG TREE INSIDE MAINT CORRIDOR	PERM	481783	N	
5	x	x	1	MW	8/7/09 6:50	FEEDER	FEEDER	CIRCUIT BREAKER	INSULATOR FLASH	100% RESTORED VIA SWITCHING	479545	N	
6	x	x	1	ME	8/7/09 22:52	FEEDER	FEEDER	LOAD BREAK DISC OH	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED, REPAIRED	479541	N	
7	x	x	1	ME	8/8/09 0:39	FEEDER	FEEDER	LOAD BREAK DISC OH	CROSSARM ARM BROKEN	100% RESTORED, REPAIRED	479552	N	
8	x	x	1	SE	8/8/09 2:19	FEEDER	FEEDER	CIRCUIT BREAKER	CONNECTOR FAILURE AUTO SPICE	TEMP PARTIAL RESTORATION	486389	N	
9	x	x	1	ME	8/8/09 2:24	FEEDER	FEEDER	CIRCUIT BREAKER	LIGHTNING STRIKE	PERM	480207	N	
10	x	x	1	MW	8/8/09 20:30	FEEDER	FEEDER	CIRCUIT BREAKER	LIGHTNING STRIKE	PERM	486403	N	
11	x	x	1	MW	8/8/09 20:35	FEEDER	FEEDER	CIRCUIT BREAKER	LOCAL CATASTROPHE	PERM	480854	N	
12	x	x	1	MW	8/9/09 16:08	FEEDER	FEEDER	CIRCUIT BREAKER	LOCAL CATASTROPHE	100% RESTORED, REPAIRED	480888	N	
13	x	x	1	MW	8/10/09 5:11	FEEDER	FEEDER	DISCONNECT UG	CABLE FAILURE PRI JACKETED	PERM	480909	N	
14	x	x	1	MW	8/10/09 7:41	FEEDER	FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRIMARY P&L	100% RESTORED, REPAIRED	480988	N	
15	x	x	1	ME	8/12/09 8:11	FEEDER	FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER PORCELAIN	TEMP 100% RESTORED VIA	481408	N	
16	x	x	1	SE	8/12/09 15:02	FEEDER	FEEDER	CIRCUIT BREAKER	UNKNOWN CAUSE UNDER INVEST	PERM	481628	N	
17	x	x	1	NW	8/16/09 0:41	FEEDER	FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	481659	N	
18	x	x	1	MW	8/19/09 13:56	FEEDER	FEEDER	DISCONNECT UG	CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	482690	N	
19	x	x	1	ME	8/19/09 14:33	FEEDER	FEEDER	CIRCUIT BREAKER	CONDUCTOR FATIGUE ALUMINUM	PERM	482927	N	
20	x	x	1	MW	8/24/09 13:56	FEEDER	FEEDER	CIRCUIT BREAKER	LIGHTNING STRIKE	PERM	484376	N	
21	x	x	1	MW	8/24/09 19:58	FEEDER	FEEDER	DISCONNECT UG	LOCAL CATASTROPHE	PARTIAL RESTORATION	485776	N	
22	x	x	1	MW	8/25/09 5:25	FEEDER	FEEDER	CIRCUIT BREAKER	CONDUCTOR FATIGUE ALUMINUM	100% RESTORED, REPAIRED	486369	N	
23	x	x	1	ME	8/25/09 5:58	FEEDER	FEEDER	LOAD BREAK DISC OH	VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED, REPAIRED	487607	N	
24	x	x	1	ME	8/25/09 7:28	FEEDER	FEEDER	DISCONNECT UG	CABLE PRI UG UNDER INVESTIGATION	PERM 100% RESTORED VIA	487758	N	
25	x	x	1	NW	8/27/09 13:57	FEEDER	FEEDER	CIRCUIT BREAKER	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED VIA SWITCHING	487808	N	
26	x	x	1	SE	8/29/09 19:07	FEEDER	FEEDER	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	PERM	488703	N	
									SLEEVE	PERM	488019	N	
									OTHER UTILITY	PERM	488865	N	
									VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED VIA SWITCHING	488967	N	
										PERM	489530	N	

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED

**Palmer, Susan L**

---

**From:** Beckius, John J  
**Sent:** Sunday, August 02, 2009 4:08 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus**

**Date Out :** 8/2/2009                      **Date In :** 8/2/2009  
**Time Out :** 01:43                      **Time In :** 03:56

**Duration :** 2 hours, 13 mins

**Number of Customers Affected :** 1639

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** BLOOMINGTON, MN; BURNSVILLE, MN; SAVAGE, MN

**State :** MN - Minnesota

**Major Customers :** CARGILL INC

**Cause :** unknown    patrolled feeder & could not find any cause for lockout

**Follow-Up :**



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 03, 2009 8:45 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 8/2/09 - Bloomington, Burnsville & Savage  
- POWER RESTORED

Power outage - Bloomington, Burnsville & Savage - power restored.

Wendy

---

**From:** Beckius, John J  
**Sent:** Sunday, August 02, 2009 4:08 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/2/2009

Date In : 8/2/2009

Time Out : 01:43

Time In : 03:56

Duration : 2 hours, 13 mins

Number of Customers Affected : 1639

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; BURNSVILLE, MN; SAVAGE, MN

State : MN - Minnesota

Major Customers : CARGILL INC

Cause : unknown patrolled feeder & could not find any cause for lockout

Follow-Up :

**Palmer, Susan L**

**From:** Reinschmidt, Brad A  
**Sent:** Monday, August 03, 2009 1:31 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**cond Outage Notice**

**Feeder/Bus**  
**BYRON**

**Date Out :** 8/3/2009      **Date In :** 8/3/2009  
**Time Out :** 00:06      **Time In :** 00:50

**Duration :** 0 hours, 44 mins

**Number of Customers Affected :** 8717

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870

**Communities Affected :** AUSTIN, MN; BROWNSDALE, MN; BYRON, MN;  
CLAREMONT, MN; CONCORD, MN; DODGE CENTER, MN; HAYFIELD, MN; KASSON,  
MN; MANTORVILLE, MN; OLD CONCORD, MN; PINE ISLAND, MN; WALTHAM, MN;  
WASIOJA, MN; WEST CONCORD, MN; ZUMBROTA, MN

**State :** MN - Minnesota

**Major Customers :** LAND O LAKES GROUP BILL LAND O; MCNEILUS TRUCK  
& MFG

**Cause :** Cause undetermined, storm in area. All power restored via  
switching.

**Follow-Up :**

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 03, 2009 8:57 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Outage Notice - 8/3/09

1st

Power outage - Austin, Brownsdale, Byron, Claremont, Concord, Dodge Ctr, Hayfield, Kasson, Mantorville, Old Concord, Pine Island, Waltham, Wasioja, W Concord & Zumbrota.

Wendy

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, August 03, 2009 12:39 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Notice

First Outage

### Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 8/3/2009  
Time Out : 06:06

Date In :  
Time In :

Duration :

Number of Customers Affected : 8718

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : AUSTIN, MN; BROWNSDALE, MN; BYRON, MN;  
CLAREMONT, MN; CONCORD, MN; DODGE CENTER, MN; HAYFIELD, MN; KASSON,  
MN; MANTORVILLE, MN; OLD CONCORD, MN; PINE ISLAND, MN; WALTHAM, MN;  
WASIOJA, MN; WEST CONCORD, MN; ZUMBROTA, MN

State : MN - Minnesota

Major Customers : LAND O LAKES GROUP BILL LAND O; MCNEILUS TRUCK  
& MFG

9/18/2009

Cause : Cause undetermined at this time, crew enroute.

Follow-Up : Restored power to 6727 customers at 00:08.

**Palmer, Susan L**

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**From:** Beckius, John J  
**Sent:** Monday, August 03, 2009 8:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

### Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus

Date Out : 8/3/2009

Date In : 8/3/2009

Time Out : 00:27

Time In : 03:26

Duration : 2 hours, 59 mins

Number of Customers Affected : 2038

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDEN PRAIRIE, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : osmonics

Cause : unknown

Follow-Up :

**Palmer, Susan L**

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**From:** Preston, Carly  
**Sent:** Tuesday, August 04, 2009 8:14 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice- 8/3/09 -Eden Praire Minnetonka -  
POWER RESTORED

Eden Prairie, Minnetonka Outage 8/3/09

Power Restored

Carly Preston  
651-639-4367

---

**From:** Beckius, John J  
**Sent:** Monday, August 03, 2009 8:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

### Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus

Date Out : 8/3/2009

Date In : 8/3/2009

Time Out : 00:27

Time In : 03:26

Duration : 2 hours, 59 mins

Number of Customers Affected : 2038

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDEN PRAIRIE, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : osmonics

Cause : unknown

Follow-Up :

(4a)

**Palmer, Susan L**

**From:** Elden, Thomas L  
**Sent:** Thursday, August 06, 2009 12:27 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** \ Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 8/6/2009      **Date In :** 8/6/2009  
**Time Out :** 10:50      **Time In :** 12:05

**Duration :** 1 hours, 15 mins**Number of Customers Affected :** 1669**For information about this alert, contact :****For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240**Communities Affected :** SAINT PAUL, MN**State :** MN - Minnesota**Major Customers :** mn**Cause :** wire is down everyone is back on at 12:05

100%

**Follow-Up :**

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 06, 2009 12:34 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FM econd Outage Notice - 8/6/09 - Saint Paul - POWER RESTORED

POWER HAS NOW BEEN RESTORED....

Power outage - Saint Paul - power restored.

Wendy

---

**From:** Elden, Thomas L  
**Sent:** Thursday, August 06, 2009 12:27 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus

Date Out : 8/6/2009      Date In : 8/6/2009  
Time Out : 10:50      Time In : 12:05

Duration : 1 hours, 15 mins

Number of Customers Affected : 1669

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : mn

Cause : wire is down everyone is back on at 12:05  
100%

Follow-Up :

9/18/2009





**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Friday, August 07, 2009 8:54 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

**Final Outage Notice**

**Feeder/Bus**

**Date Out :** 8/7/2009                      **Date In :** 8/7/2009  
**Time Out :** 06:50                      **Time In :** 08:50

**Duration :** 2 hours, 0 mins

**Number of Customers Affected :** 7351

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN;  
MINNEAPOLIS, MN; RICHFIELD, MN

**State :** MN - Minnesota

**Major Customers** \_\_\_\_\_ LC; CENTENNIAL LAKES

**Cause :** BROKEN STOOL ON MAIN BUSS -SECTION #1

**Follow-Up :** ALL FEEDERS BACK IN AS OF 08:50, IN PROCESS OF  
ISOLATING MAIN BUSS FOR REPAIRS ,TO BE DONE TODAY.

9/18/2009

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Friday, August 07, 2009 8:44 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , Second Outage Notice - 8/7/09 -  
Bloomington, Eden Prairie, Edina, Minneapolis & Richfield

Power outage - Bloomington, Eden Prairie, Edina, Minneapolis & Richfield.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Friday, August 07, 2009 8:22 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus

Date Out : 8/7/2009                      Date In :  
Time Out : 06:50                      Time In :

Duration :

Number of Customers Affected : 8243

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN;  
MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : 7700 FRANCE AVENUE LLC; CENTENNIAL LAKES

Cause : BROKEN STOOL ON MAIN BUSS -SECTION #1,NEED TO  
ISOLATE MAIN BUSS.

Follow-Up :

9/18/2009

609

**Palmer, Susan L**

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**From:** Chial, Terry L  
**Sent:** Friday, August 07, 2009 11:01 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** rst Outage Notice

**Distribution System Status Outage Notification**

**First Outage Notice**

**Feeder/Bus :**

**Date Out :** 8/7/2009  
**Time Out :** 22:52

**Date In :**  
**Time In :**

**Duration :**

**Number of Customers Affected :** 2144

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** COTTAGE GROVE, MN; NEWPORT, MN; SAINT PAUL PARK, MN

**State :** MN - Minnesota

**Major Customers :** INDUSTRIAL/COMMERCIAL MARATHON

**Cause :** lightning

**Follow-Up :** working on

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:09 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Second Outage Notice - 8/7/09 - Cottage Grove, Newport & Saint Louis Park - POWER RESTORED

Power outage - Cottage Grove, Newport & Saint Louis Park - power restored.

Wendy

---

**From:** Gilland, William P  
**Sent:** Saturday, August 08, 2009 7:37 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus .

Date Out : 8/7/2009  
Time Out : 22:52

Date In : 8/8/2009  
Time In : 02:33

Duration : 3 hours, 41 mins

Number of Customers Affected : 2144

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : COTTAGE GROVE, MN; NEWPORT, MN; SAINT PAUL PARK, MN

State : MN - Minnesota

Major Customers : INDUSTRIAL/COMMERCIAL MARATHON

Cause : tbd via patrol

Follow-Up : 1338 cust's restored at 23:58, the rest at 02:33

9/18/2009

(7a)

**Palmer, Susan L**

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**From:** Gilland, William P  
**Sent:** Saturday, August 08, 2009 7:33 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** econd Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/8/2009                      Date In : 8/8/2009  
Time Out : 00:39                      Time In : 01:54

Duration : 1 hours, 15 mins

Number of Customers Affected : 2573

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MAPLEWOOD, MN; NEWPORT, MN; SAINT PAUL, MN;  
WOODBURY, MN

State : MN - Minnesota

Major Customers : none

Cause : tbd via patrol

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:12 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: 2) Second Outage Notice - 8/8/09 - Maplewood, Newport, Saint Paul & Woodbury - POWER RESTORED

Power outage - Maplewood, Newport, Saint Paul & Woodbury - power restored.

Wendy

---

**From:** Gilland, William P  
**Sent:** Saturday, August 08, 2009 7:33 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 8/8/2009                      Date In : 8/8/2009  
Time Out : 00:39                      Time In : 01:54

Duration : 1 hours, 15 mins

Number of Customers Affected : 2573

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MAPLEWOOD, MN; NEWPORT, MN; SAINT PAUL, MN;  
WOODBURY, MN

State : MN - Minnesota

Major Customers : none

Cause : tbd via patrol

Follow-Up :

9/18/2009

8a

**Palmer, Susan L**

---

**From:** Reinschmidt, Brad A  
**Sent:** Saturday, August 08, 2009 6:00 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/8/2009                      Date In : 8/8/2009  
Time Out : 02:19                      Time In : 05:00

Duration : 2 hours, 41 mins

Number of Customers Affected : 1069

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : BELLE PLAINE, MN

State : MN - Minnesota

Major Customers : None

Cause : Found phase down a s meridian/ e raven st

Follow-Up :



(8b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:14 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: 2) Second Outage Notice - 8/8/09 - Belle Plaine - POWER RESTORED

Power outage - Belle Plaine - power restored.

Wendy

---

**From:** Reinschmidt, Brad A  
**Sent:** Saturday, August 08, 2009 6:00 AM  
**To:** dl Electric Outage SF Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus

Date Out : 8/8/2009                      Date In : 8/8/2009  
Time Out : 02:19                      Time In : 05:00

Duration : 2 hours, 41 mins

Number of Customers Affected : 1069

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : BELLE PLAINE, MN

State : MN - Minnesota

Major Customers : None

Cause : Found phase down a s meridian/ e raven st

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Monday, August 10, 2009 2:56 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/8/2009  
Time Out : 02:24

Date In : 8/8/2009  
Time In : 03:40

Duration : 1 hours, 16 mins

Number of Customers Affected : 4178

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : WOODBURY, MN

State : MN - Minnesota

Major Customers : no

Cause : tx failure caused feeder to open , i could not  
close , needed t man to close.

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 4:41 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** F\ Second Outage Notice - 8/8/09 - Woodbury - POWER RESTORED

Power outage - Woodbury - power restored.

Wendy

---

**From:** Chial, Terry L  
**Sent:** Monday, August 10, 2009 2:56 PM  
**To:** dl Electric Outage MF Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus : \_\_\_\_

Date Out : 8/8/2009

Date In : 8/8/2009

Time Out : 02:24

Time In : 03:40

Duration : 1 hours, 16 mins

Number of Customers Affected : 4178

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : WOODBURY, MN

State : MN - Minnesota

Major Customers : no

Cause : tx failure caused feeder to open, i could not  
close, needed t man to close.

Follow-Up :

10/16/2009

(10a)

**Palmer, Susan L**

**From:** Murzyn, James J  
**Sent:** Saturday, August 08, 2009 11:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** 1d Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus**

**Date Out :** 8/8/2009      **Date In :** 8/8/2009  
**Time Out :** 20:30      **Time In :** 23:07

**Duration :** 2 hours, 37 mins**Number of Customers Affected :** 2532**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** EXCELSIOR, MN; LONG LAKE, MN; MINNETRISTA, MN;  
MOUND, MN; ORONO, MN; SPRING PARK, MN; WAYZATA, MN

**State :** MN - Minnesota**Major Customers :** None**Cause :** Storm**Follow-Up :**

9/18/2009

(100)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:22 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV econd Outage Notice - 8/8/09 - Excelsior, Long Lake, Minnetrista, Mound, Orono, Spring Park & Wayzata - POWER RESTORED

Power outage - Excelsior, Long Lake, Minnetrista, Mound, Orono, Spring Park & Wayzata - power restored.

Wendy

---

**From:** Murzyn, James J  
**Sent:** Saturday, August 08, 2009 11:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** econd Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/8/2009                      Date In : 8/8/2009  
Time Out : 20:30                      Time In : 23:07

Duration : 2 hours, 37 mins

Number of Customers Affected : 2532

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EXCELSIOR, MN; LONG LAKE, MN; MINNETRISTA, MN;  
MOUND, MN; ORONO, MN; SPRING PARK, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : None

Cause : Storm

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Saturday, August 08, 2009 10:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

**Distribution System Status Outage Notification**

**First Outage Notice**  
**Feeder/Bus :**

**Date Out :** 8/8/2009                      **Date In :** 8/8/2009  
**Time Out :** 20:30                      **Time In :** 21:21

**Duration :** 0 hours, 51 mins

**Number of Customers Affected :** 7229

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** CRYSTAL BAY, MN; EXCELSIOR, MN; MAPLE PLAIN, MN; MINNETONKA BCH, MN; MINNETRISTA, MN; MOUND, MN; NAVARRE, MN; ORONO, MN; SAINT BONIFACIUS, MN; SHOREWOOD, MN; SPRING PARK, MN; WATERTOWN, MN; WAYZATA, MN

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** TORNADO

**Follow-Up :** PATROLING MND 62 NOW

9/18/2009

(116)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:20 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice - 8/8/09 - Crystal Bay, Excelsior, Long Lake, Maple Plain, Minnetonka Bch, Wayzata - POWER RESTORED

Power outage - Crystal Bay, Excelsior, Long Lake, Maple Plain, Minnetonka Bch, Minnetrista, Mound, Navarre, Orono, Saint Bonifacius, Shorewood, Spring Park, Watertown & Wayzata - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Saturday, August 08, 2009 10:27 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

### Distribution System Status Outage Notification

#### First Outage Notice

Feeder/Bus

Date Out : 8/8/2009                      Date In : 8/8/2009  
Time Out : 20:30                      Time In : 21:21

Duration : 0 hours, 51 mins

Number of Customers Affected : 7229

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL BAY, MN; EXCELSIOR, MN; MAPLE PLAIN, MN; MINNETONKA BCH, MN; MINNETRISTA, MN; MOUND, MN; NAVARRE, MN; ORONO, MN; SAINT BONIFACIUS, MN; SHOREWOOD, MN; SPRING PARK, MN; WATERTOWN, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TORNADO

9/18/2009

**Follow-Up : PATROLING MND 62 NOW**

9/18/2009



(12a)

**Palmer, Susan L**

---

**From:** Schwarz, John W  
**Sent:** Sunday, August 09, 2009 4:56 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus : 66

Date Out : 8/9/2009                      Date In : 8/9/2009  
Time Out : 16:08                      Time In : 16:43

Duration : 0 hours, 35 mins

Number of Customers Affected : 1725

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD HEAD END CABLE

Follow-Up : 1665 CUSTOMERS IN @ 16:36. REMAINING 60 CUSTOMERS  
IN @ 16:43

(12b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:25 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 8/9/09 - Edina & St. Louis Park - POWER RESTORED

Power outage - Edina & St. Louis Park - power restored.

Wendy

---

**From:** Schwarz, John W  
**Sent:** Sunday, August 09, 2009 4:56 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus

Date Out : 8/9/2009                      Date In : 8/9/2009  
Time Out : 16:08                      Time In : 16:43

Duration : 0 hours, 35 mins

Number of Customers Affected : 1725

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD HEAD END CABLE

Follow-Up : 1665 CUSTOMERS IN @ 16:36. REMAINING 60 CUSTOMERS  
IN @ 16:43

9/18/2009

(13a)

**Palmer, Susan L**

**From:** McDougald, Ronald L  
**Sent:** Monday, August 10, 2009 6:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus : ---

Date Out : 8/10/2009      Date In : 8/10/2009  
Time Out : 05:11      Time In : 06:33

Duration : 1 hours, 22 mins

Number of Customers Affected : 1211

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN

State : MN - Minnesota

Major Customers : none

Cause : feeder wire down at      a- phase

Follow-Up : crew to put up wire

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:34 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Second Outage Notice - 8/10/09 - Bloomington - POWER RESTORED

Power outage - Bloomington - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Monday, August 10, 2009 6:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Feeder/Bus Second Outage Notice

Date Out : 8/10/2009 Date In : 8/10/2009  
Time Out : 05:11 Time In : 06:33

Duration : 1 hours, 22 mins

Number of Customers Affected : 1211

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN

State : MN - Minnesota

Major Customers : none

Cause : feeder wire down a phase

Follow-Up : crew to put up wire

(Ka)

**Palmer, Susan L**

**From:** McDougald, Ronald L  
**Sent:** Monday, August 10, 2009 8:47 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

### Distribution System Status Outage Notification

-----  
First Outage Notice  
Feeder/Bus :

Date Out : 8/10/2009                      Date In : 8/10/2009  
Time Out : 07:41                          Time In : 08:25

Duration : 0 hours, 44 mins

Number of Customers Affected : 1940

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL BAY, MN; EXCELSIOR, MN; MINNETONKA  
BCH, MN; MOUND, MN; NAVARRE, MN; ORONO, MN; SPRING PARK, MN; WAYZATA,  
MN

State : MN - Minnesota

Major Customers : none

Cause : possible relay malfunction of load shed relay

Follow-Up : relay to inspect

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 10, 2009 9:38 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW : 1st Outage Ntce - 8/10/09 - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata - PWR RSTRD

Power outage - Crystal Bay, Excelsior, Minnetonka Bch, Mound, Navarre, Orono, Spring Park & Wayzata - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Monday, August 10, 2009 8:47 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

#### Distribution System Status Outage Notification

-----  
First Outage Notice  
Feeder/Bus

Date Out : 8/10/2009                      Date In : 8/10/2009  
Time Out : 07:41                          Time In : 08:25

Duration : 0 hours, 44 mins

Number of Customers Affected : 1940

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL BAY, MN; EXCELSIOR, MN; MINNETONKA Bch, MN; MOUND, MN; NAVARRE, MN; ORONO, MN; SPRING PARK, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : none

Cause : possible relay malfunction of load shed relay

Follow-Up : relay to inspect

9/18/2009

9/18/2009

(15a)

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Wednesday, August 12, 2009 9:02 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/12/2009  
Time Out : 08:11

Date In : 8/12/2009  
Time In : 08:53

Duration : 0 hours, 42 mins

Number of Customers Affected : 1462

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LANDFALL VLG, MN; LANDFALL, MN; MAPLEWOOD, MN; OAKDALE, MN; SAINT PAUL, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : MEDTRONIC - WOODBURY DATA CTR

Cause : Head-end cable failed.

Follow-Up : Load restored with feeder.



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, August 12, 2009 9:11 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Second Outage Notice - 8/12/09 - Landfall Vlg, Landfall, Maplewood, Oakdale, Saint Paul & Woodbury - POWER RESTORED

Power outage - Landfall Vlg, Landfall, Maplewood, Oakdale, Saint Paul & Woodbury - power restored.

Wendy

---

**From:** Driscoll, Paul M  
**Sent:** Wednesday, August 12, 2009 9:02 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/12/2009      Date In : 8/12/2009  
Time Out : 08:11      Time In : 08:53

Duration : 0 hours, 42 mins

Number of Customers Affected : 1462

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LANDFALL VLG, MN; LANDFALL, MN; MAPLEWOOD, MN; OAKDALE, MN; SAINT PAUL, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : MEDTRONIC - WOODBURY DATA CTR

Cause : Head-end cable failed.

Follow-Up : Load restored with TLK73 feeder.

10/16/2009

169

**Palmer, Susan L**

**From:** Kaveny, Michael J  
**Sent:** Wednesday, August 12, 2009 4:57 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 8/12/2009      **Date In :** 8/12/2009  
**Time Out :** 15:02      **Time In :** 16:45

**Duration :** 1 hours, 43 mins**Number of Customers Affected :** 711

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870

**Communities Affected :** COURTLAND, MN; NICOLLET, MN**State :** MN - Minnesota**Major Customers :** None

**Cause :** Feeder Wire down 2 miles east of Sub. Troubeman repaired and  
100% restored at 16:45/

**Follow-Up :**

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 13, 2009 7:23 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , Second Outage Notice - 8/12/09 - Courtland & Nicollet - POWER RESTORED

Power outage - Courtland & Nicollet - power restored.

Wendy

---

**From:** Kaveny, Michael J  
**Sent:** Wednesday, August 12, 2009 4:57 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

----- Second Outage Notice  
Feeder/Bus -----

Date Out : 8/12/2009                      Date In : 8/12/2009  
Time Out : 15:02                          Time In : 16:45

Duration : 1 hours, 43 mins

Number of Customers Affected : 711

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : COURTLAND, MN; NICOLLET, MN

State : MN - Minnesota

Major Customers : None

Cause : Feeder Wire down 2 miles east of Sub. Troubeman repaired and  
100% restored at 16:45/

Follow-Up :

10/16/2009

(17a)

**Palmer, Susan L**

---

**From:** Chase, Julie B  
**Sent:** Sunday, August 16, 2009 3:21 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/16/2009                      Date In : 8/16/2009  
Time Out : 00:41                          Time In : 03:17

Duration : 2 hours, 36 mins

Number of Customers Affected : 620

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : COLD SPRING, MN; RICHMOND, MN; WATKINS, MN

State : MN - Minnesota

Major Customers : GROUP BILL GOLD N PLUMP POULTR

Cause : OC 484376

Follow-Up : crew patrolled feeder and found nothing. Closed bkr in and the  
feeder held.

9/18/2009

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, August 17, 2009 8:13 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ) Second Outage Notice 8/16/09 Cold Spring, Richmond, Watkins  
Restored

COLD SPRING, MN; RICHMOND, MN; WATKINS, MN

POWER RESTORED

Carly Preston  
651-639-4367

---

**From:** Chase, Julie B  
**Sent:** Sunday, August 16, 2009 3:21 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/16/2009      Date In : 8/16/2009  
Time Out : 00:41      Time In : 03:17

Duration : 2 hours, 36 mins

Number of Customers Affected : 620

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : COLD SPRING, MN; RICHMOND, MN; WATKINS, MN

State : MN - Minnesota

Major Customers : GROUP BILL GOLD N PLUMP POULTR

Cause : OC 484376

10/16/2009

Follow-Up : crew patrolled feeder and found nothing. Closed bkr in and the  
feeder held.

10/16/2009

**Palmer, Susan L**

---

**From:** Wyttenback, Daniel M  
**Sent:** Wednesday, August 19, 2009 3:39 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

Second Outage Notice  
Feeder/Bus :

Date Out : 8/19/2009                      Date In :  
Time Out : 13:56                          Time In :

Duration :

Number of Customers Affected : 2265

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : none

Cause : tornado broken poles many wires & trees down partial restoration  
15:30 2265 cust

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Thursday, August 20, 2009 9:20 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Fourth Outage Notice 8/20/09 Minneapolis

8/20/09  
Minneapolis  
Power Restored

Carly Preston  
651-639-4367

---

**From:** Murzyn, James J  
**Sent:** Thursday, August 20, 2009 6:07 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Fourth Outage Notice

Distribution System Status Outage Notification

Fourth Outage Notice

Feeder/Bus : ---

Date Out : 8/19/2009      Date In : 8/20/2009  
Time Out : 13:56      Time In : 05:00

Duration : 15 hours, 4 mins

Number of Customers Affected : 28

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : STORM. PICKED UP ONE MORE SECTION. ONE SECTION TO

10/16/2009



GO.

Follow-Up :

10/16/2009

(19a)

**Palmer, Susan L**

**From:** Driscoll, Paul M  
**Sent:** Wednesday, August 19, 2009 4:22 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/19/2009  
Time Out : 14:33

Date In : 8/19/2009  
Time In : 15:10

Duration : 0 hours, 37 mins

Number of Customers Affected : 2778

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LITTLE CANADA, MN; ROSEVILLE, MN; SAINT PAUL,

MN

State : MN - Minnesota

Major Customers : N/A

Cause : We have an unfused tap that goes west from Co Rd B and Rice St, A phase line went down in this area causing our feeder to lock out.

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Thursday, August 20, 2009 9:21 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Second Outage Notice 8/19/09 Little Canada, Roseville, Saint Paul  
RESTORED

8/19/09  
Little Canada, Roseville, Saint Paul  
Power Restored

Carly Preston  
651-639-4367

---

**From:** Driscoll, Paul M  
**Sent:** Wednesday, August 19, 2009 4:22 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice  
Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 8/19/2009      Date In : 8/19/2009  
Time Out : 14:33      Time In : 15:10

Duration : 0 hours, 37 mins

Number of Customers Affected : 2778

For information about this alert, contact : T.F.  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LITTLE CANADA, MN; ROSEVILLE, MN; SAINT PAUL,  
MN

State : MN - Minnesota

Major Customers : N/A

10/16/2009

Cause : We have an unfused tap that goes west from Co Rd B and Rice St,A phase line went down in this area causing our feeder to lock out.

Follow-Up :

10/16/2009

20a

**Palmer, Susan L**

---

**From:** Goar, Bradford A  
**Sent:** Monday, August 24, 2009 3:48 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

.....  
Feeder/Bus

Date Out : 8/24/2009

Date In : 8/24/2009

Time Out : 13:56

Time In : 15:33

Duration : 1 hours, 37 mins

Number of Customers Affected : 2326

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : no

Cause : branch

Follow-Up :

Palmer, Susan L

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 24, 2009 3:54 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** Final Outage Notice - 8/24/09 - Minneapolis - POWER  
RESTORED

Power outage - Minneapolis - power restored.

Wendy

---

**From:** Goar, Bradford A  
**Sent:** Monday, August 24, 2009 3:48 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus : 0000

Date Out : 8/24/2009

Date In : 8/24/2009

Time Out : 13:56

Time In : 15:33

Duration : 1 hours, 37 mins

Number of Customers Affected : 2326

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : no

Cause : branch

Follow-Up :

(21a)

**Palmer, Susan L**

**From:** Ayers, Patrick S  
**Sent:** Tuesday, August 25, 2009 4:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** al Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus : r

Date Out : 8/24/2009      Date In : 8/25/2009  
Time Out : 20:43      Time In : 04:19

Duration : 7 hours, 36 mins

Number of Customers Affected : 2191

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CHANHASSEN, MN; EDEN PRAIRIE, MN

State : MN - Minnesota

Major Customers : none

Cause : bad cable between th      ,also part of  
was being carried by      needed to make repairs to      store being able to pick up  
both feeders with

Follow-Up : Id ctr q was to have been replaced and splices completed by  
8/21/09.

9/18/2009

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Tuesday, August 25, 2009 9:08 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FV: , Second Outage Notice - 8/24/09 Chanhassen, Eden Prairie  
Outage

CHANHASSEN, MN; EDEN PRAIRIE, MN

8/24/09 Outage

Carly Preston  
651-639-4367

---

**From:** Hills, Thomas L  
**Sent:** Monday, August 24, 2009 9:29 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/24/2009

Date In :

Time Out : 19:58

Time In :

Duration :

Number of Customers Affected : 2515

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CHANHASSEN, MN; EDEN PRAIRIE, MN

State : MN - Minnesota

Major Customers : NO

Cause : BAD CABLE BETWEEN

10/16/2009



Follow-Up : 324 CUSTOMERS ARE IN AT 2059, CREW CALLED IN TO WORK ON RFO  
OAD CT' AFTER REPAIRS REMAINDER CAN BE SWITCHED BACK IN.

10/16/2009

(229)

**Palmer, Susan L**

---

**From:** Wyttenback, Daniel M  
**Sent:** Tuesday, August 25, 2009 7:05 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** , , Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/25/2009  
Time Out : 05:25

Date In : 8/25/2009  
Time In : 07:00

Duration : 1 hours, 35 mins

Number of Customers Affected : 3364

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN CENTER, MN; CRYSTAL, MN;  
MINNEAPOLIS, MN; NEW HOPE, MN; ROBBINSDALE, MN

State : MN - Minnesota

Major Customers : none

Cause : storm

Follow-Up :

9/18/2009

(22b)

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Tuesday, August 25, 2009 9:12 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FM [REDACTED], Second Outage Notice - 8/25/09 Brooklyn Center, Crystal, Minneapolis, New Hope, Robbinsdale RESTORED

BROOKLYN CENTER, MN; CRYSTAL, MN; MINNEAPOLIS, MN; NEW HOPE, MN;  
ROBBINSDALE, MN

8/25/09 Power Restored

Carly Preston  
651-639-4367

---

**From:** Wyttenback, Daniel M  
**Sent:** Tuesday, August 25, 2009 7:05 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] Second Outage Notice

Distribution System Status Outage Notification

[REDACTED] Second Outage Notice  
Feeder/Bus :

Date Out : 8/25/2009                      Date In : 8/25/2009  
Time Out : 05:25                          Time In : 07:00

Duration : 1 hours, 35 mins

Number of Customers Affected : 3364

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN CENTER, MN; CRYSTAL, MN;  
MINNEAPOLIS, MN; NEW HOPE, MN; ROBBINSDALE, MN

State : MN - Minnesota

Major Customers : none

10/16/2009

**Cause : storm**

**Follow-Up :**

10/16/2009

(23a)

**Palmer, Susan L**

**From:** Gilland, William P  
**Sent:** Tuesday, August 25, 2009 7:12 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 8/25/2009      Date In : 8/25/2009  
Time Out : 05:58      Time In : 06:39

Duration : 0 hours, 41 mins

Number of Customers Affected : 3297

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : none

Cause : initial cause will be rain and lightning, a patrol job will check for  
cause

Follow-Up :

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Tuesday, August 25, 2009 9:13 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** Second Outage Notice - 8/25/09 Saint Paul RESTORED

Saint Paul

8/25/09 Power RESTORED

Carly Preston  
651-639-4367

---

**From:** Gilland, William P  
**Sent:** Tuesday, August 25, 2009 7:12 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/25/2009                      Date In : 8/25/2009  
Time Out : 05:58                          Time In : 06:39

Duration : 0 hours, 41 mins

Number of Customers Affected : 3297

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : none

Cause : initial cause will be rain and lightning, a patrol job will check for

cause

Follow-Up :

10/16/2009

(249)

**Palmer, Susan L**

---

**From:** Gilland, William P  
**Sent:** Tuesday, August 25, 2009 9:14 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### \_ Second Outage Notice

Feeder/Bus :

Date Out : 8/25/2009                      Date In : 8/25/2009  
Time Out : 07:29                          Time In : 09:11

Duration : 1 hours, 42 mins

Number of Customers Affected : 2824

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MOUNDS VIEW, MN;

State : MN - Minnesota

Major Customers : none

Cause : wire down a

Follow-Up :



**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Tuesday, August 25, 2009 9:16 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice 8/25/09 Mounds View RESTORED

Mounds View

8/25/09 Power RESTORED

Carly Preston  
651-639-4367

---

**From:** Gilland, William P  
**Sent:** Tuesday, August 25, 2009 9:14 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 8/25/2009                      Date In : 8/25/2009  
Time Out : 07:29                          Time In : 09:11

Duration : 1 hours, 42 mins

Number of Customers Affected : 2824

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MOUNDS VIEW, MN;

State : MN - Minnesota

Major Customers : none

Cause : wire down at

10/16/2009

Follow-Up :

10/16/2009

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Thursday, August 27, 2009 2:21 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** TRANSMISSION-NT

Distribution System Status Outage Notification

TRANSMISSION Second Outage Notice  
Feeder/Bus :

Date Out : 8/27/2009                      Date In : 8/27/2009  
Time Out : 13:51                      Time In : 14:14

Duration : 0 hours, 23 mins

Number of Customers Affected : 3850

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : BROOTEN, MN; GLENWOOD, MN; LONG BEACH, MN; LOWRY, MN;  
SEDAN, MN; STARBUCK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TRANSMISSION LINE OUT / RESPONSE BY TSO / OUTAGES COMPLETE BY  
14:14 NO INFO WAS GIVEN AT THIS TIME CAUSE UNKNOWN

Follow-Up :

9/18/2009

(25b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, August 27, 2009 2:15 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] t Outage Ntce -  
8/27/09 - Brooten, Glenwood, Long Beach, Lowry, Sedan & Starbuck

Power outage - Brooten, Glenwood, Long Beach, Lowry, Sedan & Starbuck.

Wendy

---

**From:** Bui, Tien V  
**Sent:** Thursday, August 27, 2009 2:09 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** [REDACTED]

Distribution System Status Outage Notification

[REDACTED] t Outage Notice

Feeder/Bus : [REDACTED]

Date Out : 8/27/2009      Date In :  
Time Out : 13:51      Time In :

Duration :

Number of Customers Affected : 3850

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : BROOTEN, MN; GLENWOOD, MN; LONG BEACH, MN; LOWRY, MN;  
SEDAN, MN; STARBUCK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TRANSMISSION LINE OUT UNKNOWN CAUSE.  
TRANSMISSION WILL RESPONSE

Follow-Up :

10/16/2009

**Palmer, Susan L**

---

**From:** Vorachek, Kelly  
**Sent:** Saturday, August 29, 2009 7:35 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** econd Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus

Date Out : 8/29/2009                      Date In : 8/29/2009  
Time Out : 19:01                          Time In : 19:25

Duration : 0 hours, 24 mins

Number of Customers Affected : 1892

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : WANAMINGO, MN; ZUMBROTA, MN

State : MN - Minnesota

Major Customers : N/A

Cause : felled tree branch broke off and blew into feeder at  
set Zumbrota

Follow-Up :

9/18/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, August 31, 2009 7:40 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV Second Outage Notice - 8/29/09 - Wanamingo & Zumbrota - POWER RESTORED

Power outage - Wanamingo & Zumbrota - power restored.

Wendy

---

**From:** Vorachek, Kelly  
**Sent:** Saturday, August 29, 2009 7:35 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 8/29/2009      Date In : 8/29/2009  
Time Out : 19:01      Time In : 19:25

Duration : 0 hours, 24 mins

Number of Customers Affected : 1892

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : WANAMINGO, MN; ZUMBROTA, MN

State : MN - Minnesota

Major Customers : N/A

Cause : OC489530 - Rotted tree branch broke off and blew into feeder at  
t Zumbrota

Follow-Up :

10/16/2009

#	Disturbance Report	Advocates-email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1	MW	9/3/09 23:54		FEEDER	CIRCUIT BREAKER LOAD BREAK DISC	CABLE FAILURE PRI UNJACKETED VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED VIA SWITCHING	490786	N	
2	x	x	1	MW	9/7/09 22:00		FEEDER	CIRCUIT BREAKER LOAD BREAK DISC		100% RESTORED VIA SWITCHING	493570	N	
3	x	x	1	NW	9/12/09 0:22		FEEDER	OH	BUSHING FAILURE SUB TRANSF	100% RESTORED VIA SWITCHING	494159	N	
4	x	x	1	MW	9/13/09 21:19		FEEDER	CIRCUIT BREAKER	SPLICE UG PRIMARY HEAT SHRINK	100% RESTORED VIA SWITCHING	492789	N	
5	x	x	1	MW	9/13/09 23:46		FEEDER	CIRCUIT BREAKER	FUSED CUTOUT FAILURE	PERM	492916	N	
6	x	x	1	MW	9/15/09 9:50		FEEDER	CIRCUIT BREAKER	SPLICE UG PRIMARY COLD SHRINK	TEMP	493206	N	
7	x	x	1	SE	9/17/09 13:33		TRANSMISSION LINE/SYSTEM	CIRCUIT BREAKER	OTHER UTILITY	100% RESTORED VIA SWITCHING	493823	N	
8	x	x	1	MW	9/24/09 7:14		FEEDER	CIRCUIT BREAKER	PUBLIC DAMAGE DIG-IN	100% RESTORED VIA SWITCHING	495208	N	
9	x	x	1	MW	9/24/09 17:24		FEEDER	CIRCUIT BREAKER LOAD BREAK DISC	CABLE FAILURE PRI UNJACKETED CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	495335	N	
10	x	x	1	MW	9/26/09 8:30		FEEDER	CIRCUIT BREAKER	INVESTIGATION	100% RESTORED VIA SWITCHING	497511	N	
11	x	x	1	ME	9/27/09 13:20		FEEDER	CIRCUIT BREAKER	CORRIDOR	PERM	495894	N	
12	x	x	1	ME	9/27/09 16:54		FEEDER	OH	GALLOPING	PERM	496178	N	
13	x	x	1	MW	9/29/09 14:06		FEEDER	CIRCUIT BREAKER	ACCIDENTAL DIG IN BAD LOCATE	100% RESTORED VIA SWITCHING	497592	N	
14	x	x	1	NW	9/30/09 18:08		BUS/TRANSF	CIRCUIT BREAKER	CROSSARM BROKEN	TEMP	498110	N	

**Palmer, Susan L**

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**From:** Hanish, Rod  
**Sent:** Friday, September 04, 2009 1:49 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus

Date Out : 9/3/2009                      Date In : 9/4/2009  
Time Out : 23:54                      Time In : 01:30

Duration : 1 hours, 36 mins

Number of Customers Affected : 950

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NA

Cause : FAULTED FEEDER CABLE BETWEEN  
RESTORATION AT 0057 ALL RESTORED 0130

Follow-Up :

10/14/2009



10/16/2009

Follow-Up :

10/16/2009

2a

**Palmer, Susan L**

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**From:** Wyttenback, Daniel M  
**Sent:** Monday, September 07, 2009 11:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus :**

**Date Out :** 9/7/2009                      **Date In :** 9/7/2009  
**Time Out :** 22:00                      **Time In :** 23:31

**Duration :** 1 hours, 31 mins

**Number of Customers Affected :** 1547

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** TREE ON FDR AT LK ST EXT / DUBLIN DR

**Follow-Up :**

10/14/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, September 08, 2009 9:32 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ( ) Second Outage Notice - 9/7/09 - Deephaven, Minnetonka & Wayzata  
- POWER RESTORED

Power outages - Deephaven, Minnetonka & Wayzata - power restored.

Wendy

---

**From:** Wyttenback, Daniel M  
**Sent:** Monday, September 07, 2009 11:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ( ) Second Outage Notice

Distribution System Status Outage Notification

( ) Second Outage Notice  
Feeder/Bus :

Date Out : 9/7/2009                      Date In : 9/7/2009  
Time Out : 22:00                      Time In : 23:31

Duration : 1 hours, 31 mins

Number of Customers Affected : 1547

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TREE ON FDR AT LK ST EXT / DUBLIN DR

Follow-Up :

3a

**Palmer, Susan L**

**From:** Goulet, Terry W  
**Sent:** Saturday, September 12, 2009 3:22 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice \*\*\* Momentary Outage \*\*\*

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 9/12/2009                      **Date In :** 9/12/2009  
**Time Out :** 00:22                      **Time In :** 00:22

**Duration :** Momentary Outage**Number of Customers Affected :** 4820**For information about this alert, contact :****For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870**Communities Affected :** SAINT CLOUD, MN; WAITE PARK, MN**State :** MN - Minnesota**Major Customers :** ELECTROLUX HOME PRODUCTS

**Cause :** BREAKER OPERATED 2 TIMES CAUSED BY 34.5KV  
GLASS FLASHED OVER AND BROKEN AT IND SUB. 2-SCL312 OPENED TO ISOLATE  
FAULT ON IND SUB PROBLEM ISOLATED ON JAD PICKED  
UP BY CLOSING AT 02:08 ( 2382 CUSTOMERS ), CLOSED AT  
02:25 (162 CUSTOMERS).

**Follow-Up :** Work Requested - Retrieve Targets and Patrol Line

10/14/2009

**Palmer, Susan L**

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**From:** Schwarz, John W  
**Sent:** Sunday, September 13, 2009 10:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** nal Outage Notice

**Distribution System Status Outage Notification**

**Final Outage Notice**

**Feeder/Bus :**

**Date Out :** 9/13/2009      **Date In :** 9/13/2009  
**Time Out :** 21:19      **Time In :** 22:08

**Duration :** 0 hours, 49 mins

**Number of Customers Affected :** 3312

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** MINNEAPOLIS, MN

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** BAD HEAD END CABLE

**Follow-Up :** RFO 286106

10/14/2009

4b

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**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Monday, September 14, 2009 8:54 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Final Outage Notice - 9/13/09 - Minneapolis - POWER RESTORED

Power outage - Minneapolis - power restored.

Wendy

---

**From:** Schwarz, John W  
**Sent:** Sunday, September 13, 2009 10:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus : 657

Date Out : 9/13/2009      Date In : 9/13/2009  
Time Out : 21:19      Time In : 22:08

Duration : 0 hours, 49 mins

Number of Customers Affected : 3312

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD HEAD END CABLE

Follow-Up : RFO 286106

**Palmer, Susan L**

---

**From:** Schwarz, John W  
**Sent:** Monday, September 14, 2009 1:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** al Outage Notice

**Distribution System Status Outage Notification**

**Final Outage Notice**  
**Feeder/Bus**

**Date Out :** 9/13/2009                      **Date In :** 9/14/2009  
**Time Out :** 23:46                      **Time In :** 00:40

**Duration :** 0 hours, 54 mins

**Number of Customers Affected :** 820

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** BLOOMINGTON, MN

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** TP E1 BURNT UP. POTHEADS & ARRESRORS

**Follow-Up :**



5b

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Monday, September 14, 2009 8:55 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV ..... Final Outage Notice - 9/13/09 - Bloomington - POWER RESTORED

Power outage - Minneapolis - power restored.

Wendy

---

**From:** Schwarz, John W  
**Sent:** Monday, September 14, 2009 1:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ..... Final Outage Notice

Distribution System Status Outage Notification

MINNETONKA MILL CREEK Final Outage Notice  
Feeder/Bus :

Date Out : 9/13/2009                      Date In : 9/14/2009  
Time Out : 23:46                          Time In : 00:40

Duration : 0 hours, 54 mins

Number of Customers Affected : 820

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TP E1 BURNT UP. POTHEADS & ARRESRORS

Follow-Up :

10/16/2009

6a

**Palmer, Susan L**

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**From:** McDougald, Ronald L  
**Sent:** Tuesday, September 15, 2009 10:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 9/15/2009                      Date In : 9/15/2009  
Time Out : 09:50                          Time In : 10:11

Duration : 0 hours, 21 mins

Number of Customers Affected : 892

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD HEADEND CABLE

Follow-Up :

10/14/2009

6b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, September 15, 2009 10:29 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV , , Second Outage Notice - 9/15/09 - Bloomington, Eden Prairie & Edina -  
POWER RESTORED

Power outage - Bloomington, Eden Prairie & Edina - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Tuesday, September 15, 2009 10:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 9/15/2009                      Date In : 9/15/2009  
Time Out : 09:50                          Time In : 10:11

Duration : 0 hours, 21 mins

Number of Customers Affected : 892

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD HEADEND CABLE

Follow-Up :

10/16/2009

Palmer, Susan L

**From:** Vorachek, Kelly  
**Sent:** Thursday, September 17, 2009 3:24 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 9/17/2009                      Date In : 9/17/2009  
Time Out : 13:33                          Time In : 14:37

Duration : 1 hours, 4 mins

Number of Customers Affected : 1878

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : ALBERT LEA, MN; CLARKS GROVE, MN; DELAVAN, MN; ELLENDALE, MN; GOOD THUNDER, MN; HARTLAND, MN; MAPLETON, MN; MINNESOTA LAKE, MN

State : MN - Minnesota

Major Customers : N/A

Cause : pole fire on foreign utility transmission line. ACTUAL OUT TIME WAS 13:33 not 13:30 as previously noted. Isolated pole and restored 478 customers at 13:54, remaining 1400 customers back on at 14:37 via switching.

Follow-Up :

10/14/2009

**Palmer, Susan L**

**From:** Wyttenback, Daniel M  
**Sent:** Thursday, September 24, 2009 8:20 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Outage Notice

**Distribution System Status Outage Notification**

**Final Outage Notice**

**Feeder/Bus :**

**Date Out :** 9/24/2009      **Date In :** 9/24/2009  
**Time Out :** 07:14      **Time In :** 08:15

**Duration :** 1 hours, 1 mins

**Number of Customers Affected :** 1738

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** PLYMOUTH, MN

**State :** MN - Minnesota

**Major Customers :** none

**Cause :** cotractor cut fdr a      \_      etween the 6 switch & the 13  
switch

**Follow-Up :**

8b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, September 24, 2009 9:01 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: al Outage Notice - 9/24/09 - Plymouth - POWER RESTORED

Power outage - Plymouth - power restored.

Wendy

---

**From:** Wyttenback, Daniel M  
**Sent:** Thursday, September 24, 2009 8:20 AM  
**To:** dl Electric Outage MM/Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus :

Date Out : 9/24/2009      Date In : 9/24/2009  
Time Out : 07:14      Time In : 08:15

Duration : 1 hours, 1 mins

Number of Customers Affected : 1738

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : PLYMOUTH, MN

State : MN - Minnesota

Major Customers : none

Cause : contractor cut fdr a      between the 6 switch & the 13  
switch

Follow-Up :

10/16/2009

9a

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Thursday, September 24, 2009 6:25 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

Final Outage Notice  
Feeder/Bus :

Date Out : 9/24/2009                      Date In : 9/24/2009  
Time Out : 17:24                          Time In : 18:14

Duration : 0 hours, 50 mins

Number of Customers Affected : 949

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD FEEDER CABLE BETWEEN  
FEEDER CABLE

Follow-Up : ISOLATE BAD FEEDER CABLE ,RESTORE POWER VIA  
SWITCHING

96  
**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, September 28, 2009 8:27 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: -----, ----- Outage Notice - 9/24/09 - Fridley & Minneapolis - POWER RESTORED

Power outage - Fridley & Minneapolis - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Thursday, September 24, 2009 6:25 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** RIV-RIVERSIDE (063) Final Outage Notice

#### Distribution System Status Outage Notification

----- Final Outage Notice  
Feeder/Bus :

Date Out : 9/24/2009                      Date In : 9/24/2009  
Time Out : 17:24                          Time In : 18:14

Duration : 0 hours, 50 mins

Number of Customers Affected : 949

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD FEEDER CABLE BETWEEN  
FEEDER CABLE

Follow-Up : ISOLATE BAD FEEDER CABLE ,RESTORE POWER VIA  
SWITCHING

10/16/2009



10a

**Palmer, Susan L**

**From:** Hills, Thomas L  
**Sent:** Saturday, September 26, 2009 4:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ...h Outage Notice

## Distribution System Status Outage Notification

...rth Outage Notice  
Feeder/Bus

Date Out : 9/26/2009      Date In : 9/26/2009  
Time Out : 08:30      Time In : 16:42

Duration : 8 hours, 12 mins

Number of Customers Affected : 1825

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : '

Cause : FAILED POTHEAD AT ...ND FAULTED CABLE BETWEEN

ANI

Follow-Up : 100% RESTORED 1642

10/14/2009

106

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, September 28, 2009 8:56 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED], Fourth Outage Notice - 9/26/09 - Edina & St. Louis Park - POWER RESTORED

Power outage - Edina & St. Louis Park - power restored.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Saturday, September 26, 2009 4:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED], Fourth Outage Notice

Distribution System Status Outage Notification

[REDACTED] Fourth Outage Notice  
Feeder/Bus :

Date Out : 9/26/2009                      Date In : 9/26/2009  
Time Out : 08:30                          Time In : 16:42

Duration : 8 hours, 12 mins

Number of Customers Affected : 1825

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : '

Cause : FAILED POTHEAD AT [REDACTED] 1, AND FAULTED CABLE BETWEEN [REDACTED]

AND :

Follow-Up : 100% RESTORED 1642

10/16/2009

11a

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Sunday, September 27, 2009 2:35 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** 5) Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 9/27/2009  
**Time Out :** 13:21

**Date In :** 9/27/2009  
**Time In :** 14:23

**Duration :** 1 hours, 2 mins**Number of Customers Affected :** 1059**For information about this alert, contact :** T.F.**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** NORTH OAKS, MN; SAINT PAUL, MN; WHITE BEAR LAKE, MN

**State :** MN - Minnesota**Major Customers :** n/a/**Cause :** Our man found and took off the feeder a large tree west o**Follow-Up :** More tree work is needed in this area.

10/14/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, September 28, 2009 8:59 AM  
**To:** dl Customer Advocate Team  
**Cc:** 'caostaff'  
**Subject:** FV Second Outage Notice - 9/27/09 - North Oaks, St. Paul & White Bear Lake - POWER RESTORED

Power outage - North Oaks, St. Paul & White Bear Lake - power restored.

Wendy

---

**From:** Driscoll, Paul M  
**Sent:** Sunday, September 27, 2009 2:35 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus : C

Date Out : 9/27/2009                      Date In : 9/27/2009  
Time Out : 13:21                          Time In : 14:23

Duration : 1 hours, 2 mins

Number of Customers Affected : 1059

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : NORTH OAKS, MN; SAINT PAUL, MN; WHITE BEAR LAKE, MN

State : MN - Minnesota

Major Customers : n/a/

Cause : Our man found and took off the feeder a large tree west

Follow-Up : More tree work is needed in this area.

10/16/2009

12a

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Sunday, September 27, 2009 6:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

----- Second Outage Notice  
Feeder/Bus :

Date Out : 9/27/2009                      Date In : 9/27/2009  
Time Out : 16:54                          Time In : 18:17

Duration : 1 hours, 23 mins

Number of Customers Affected : 1946

For information about this alert, contact : T.F.  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MENDOTA, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : DEAN FOODS NORTH CENTRAL

Cause : Line guards where left up on our feeder from past construction, the  
wind and these line guards caused our feeder to go phase to phase. We took down line guards  
and closec                      it 18:17.

Follow-Up :

10/14/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, September 28, 2009 9:02 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: 'caostaff' Second Outage Notice - 9/27/09 - Mendota & Woodbury - POWER RESTORED

Power outage - Mendota & Woodbury - power restored.

Wendy

---

**From:** Driscoll, Paul M  
**Sent:** Sunday, September 27, 2009 6:31 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 9/27/2009      Date In : 9/27/2009  
Time Out : 16:54      Time In : 18:17

Duration : 1 hours, 23 mins

Number of Customers Affected : 1946

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MENDOTA, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : DEAN FOODS NORTH CENTRAL

Cause : Line guards where left up on our feeder from past construction, the wind and these line guards caused our feeder to go phase to phase. We took down line guards and closed at 18:17.

Follow-Up :

10/16/2009

**Palmer, Susan L**

---

**From:** Goar, Bradford A  
**Sent:** Tuesday, September 29, 2009 3:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

Feeder/Bu Final Outage Notice

Date Out : 9/29/2009 Date In : 9/29/2009  
Time Out : 14:06 Time In : 15:31

Duration : 1 hours, 25 mins

Number of Customers Affected : 2844

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN PARK, MN; CHAMPLIN, MN

State : MN - Minnesota

Major Customers : no

Cause : cutc

Follow-Up : none

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, September 29, 2009 3:47 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 9/29/09 - Brooklyn Park & Champlin - POWER RESTORED

Power outage - Brooklyn Park & Champlin - power restored.

Wendy

---

**From:** Goar, Bradford A  
**Sent:** Tuesday, September 29, 2009 3:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus

Date Out : 9/29/2009

Date In : 9/29/2009

Time Out : 14:06

Time In : 15:31

Duration : 1 hours, 25 mins

Number of Customers Affected : 2844

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN PARK, MN; CHAMPLIN, MN

State : MN - Minnesota

Major Customers : no

Cause : cutc

Follow-Up : none



**Palmer, Susan L**

---

**From:** Medellin, Victor J  
**Sent:** Wednesday, September 30, 2009 8:17 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** .cond Outage Notice

**Distribution System Status Outage Notification**

..... Second Outage Notice  
Feeder/Bus :

Date Out : 9/30/2009                      Date In : 9/30/2009  
Time Out : 18:08                          Time In : 20:08

Duration : 2 hours, 0 mins

Number of Customers Affected : 1132

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GLENWOOD, MN; LOWRY, MN; STARBUCK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : ..... ALLEY ARM ROTTED OFF REPAIRS MADE 100%  
RESTORED

Follow-Up :

10/14/2009

#	Disturbance Report	Advocates email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1	MW	10/1/09 2:25		FEEDER	LOAD BREAK DISC OH	INSULATOR FLASH	PERM	499752	NO	
2	x	x	1	MW	10/8/09 11:25		FEEDER	CIRCUIT BR	CROSSARM ARM BROKEN	100% RESTORED VIA SWITCHING	500264	NO	
3	x	x	1	ME	10/9/09 9:25		FEEDER	CIRCUIT BR	RECLOSER BUSHING FAILURE	TEMP	500862	NO	
4	x	x	1	MW	10/11/09 3:48		FEEDER	CIRCUIT BR	PUBLIC DAMAGE BROKEN POLE	TEMP	500886	NO	
5	x	x	1	MW	10/12/09 9:56		DIST SUBST BUS/TRANSF	CIRCUIT BR	RELAY FAILURE	100% RESTORED VIA SWITCHING	503750	NO	
6	x	x	1	ME	10/12/09 10:50		FEEDER	CIRCUIT BR	VEG TREE INSIDE MAINT CORRIDOR	PERM	501313	NO	
7	x	x	1	MW	10/12/09 13:19		FEEDER	3P HV CONDUCTOR OH	CONNECTOR FAILURE AUTO SPLICE	100% RESTORED VIA SWITCHING	502787	NO	
8	x	x	1	MW	10/12/09 13:52		FEEDER	LOAD BREAK DISC OH	INTENTIONAL CLEAR FOR TRBL/EMER	PERM	502789	NO	
											502287		
											502298		
											502286		
											502299		
											502308		
											504112	NO	
9	x	x	1	ME	10/16/09 11:33		TRANSMISSION LINE/SYSTEM	CIRCUIT BR	RELAY FAILURE	100% RESTORED VIA SWITCHING			
10	x	x	1	ME	10/16/09 11:43		TRANSMISSION LINE/SYSTEM	CIRCUIT BR	CONNECTOR FAILURE COMPR	PERM	502653	NO	
11	x		1	NW	10/17/09 16:43		TRANSMISSION LINE/SYSTEM	CIRCUIT BR	SLEEVE	100% RESTORED VIA SWITCHING	502934	NO	
12	x	x	1	MW	10/19/09 7:19		DIST SUBST BUS/TRANSF	CIRCUIT BR	PUBLIC DAMAGE OH LINE CONTACT	PERM	503282	NO	
13	x	x	1	SE	10/23/09 16:15		FEEDER	3P HV CONDUCTOR OH	VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED, REPAIRED	504602	NO	
14	x	x	1	MW	10/26/09 13:43		FEEDER	CIRCUIT BR	PUBLIC DAMAGE DIG-IN	PERM PARTIAL RESTORATION	505568	NO	
15	x	x	1	NW	10/27/09 16:56		FEEDER	CIRCUIT BR	CONNECTOR FAILURE STIRRUP	100% RESTORED VIA SWITCHING	505841	NO	
16	x	x	1	MW	10/30/09 3:01		FEEDER	3P HV CONDUCTOR OH	SWITCH UG OR LOAD CENTER	PERM 100% RESTORED VIA SWITCHING	506330	NO	

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED

**Palmer, Susan L**

---

**From:** Hills, Thomas L  
**Sent:** Thursday, October 01, 2009 4:53 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** WISCONSIN ( ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 10/1/2009      Date In : 10/1/2009  
Time Out : 02:25      Time In : 04:49

Duration : 2 hours, 24 mins

Number of Customers Affected : 1623

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDEN PRAIRIE, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : E A SWEEN COMPANY

Cause : BROKEN BELL

Follow-Up : 100% REST 0449

1b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, October 01, 2009 7:48 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV: First Outage Notice - 10/1/09 - Eden Prairie & Minnetonka

Power outage - Eden Prairie & Minnetonka.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Thursday, October 01, 2009 3:11 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 10/1/2009      Date In :  
Time Out : 02:25      Time In :

Duration :

Number of Customers Affected : 1558

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDEN PRAIRIE, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : E A SWEEN COMPANY

Cause : .

Follow-Up : PATROLING

11/16/2009

**Palmer, Susan L**

---

**From:** Wyttenback, Daniel M  
**Sent:** Thursday, October 08, 2009 1:19 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** al Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus :

Date Out : 10/8/2009                      Date In : 10/8/2009  
Time Out : 11:25                          Time In : 12:40

Duration : 1 hours, 15 mins

Number of Customers Affected : 3150

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN; ROBBINSDALE, MN

State : MN - Minnesota

Major Customers : none

Cause : c phase burnt open in sub causing tr 1 to trip & close because all three phases burnt down at oss rd & thomas

Follow-Up :

26

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, October 08, 2009 2:34 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 10/8/09 - Minneapolis & Robbinsdale - POWER RESTORED

Oops!!! Power was restored on this one when I sent it. One notice for the notification/restoration. Sorry for the confusion.

Power outage - Minneapolis & Robbinsdale - POWER RESTORED.

Wendy

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, October 08, 2009 1:21 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 10/8/09 - Minneapolis & Robbinsdale

Power outage - Minneapolis & Robbinsdale.

Wendy

---

**From:** Wyttenback, Daniel M  
**Sent:** Thursday, October 08, 2009 1:19 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus :

Date Out : 10/8/2009                      Date In : 10/8/2009  
Time Out : 11:25                          Time In : 12:40

Duration : 1 hours, 15 mins

Number of Customers Affected : 3150

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

**Communities Affected : MINNEAPOLIS, MN; ROBBINSDALE, MN**

**State : MN - Minnesota**

**Major Customers : none**

**Cause : c phase burnt open in sub causing tr 1 to trip & close because all three phases burnt down at oss rd & thomas**

**Follow-Up :**

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Friday, October 09, 2009 10:34 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Fourth Outage Notice

**Distribution System Status Outage Notification**

Fourth Outage Notice  
Feeder/Bus

Date Out : 10/9/2009                      Date In : 10/9/2009  
Time Out : 09:27                          Time In : 10:14

Duration : 0 hours, 47 mins

Number of Customers Affected : 3492

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MENDOTA HEIGHTS, MN; MENDOTA HTS, MN; SAINT PAUL, MN; WEST SAINT PAUL, MN

State : MN - Minnesota

Major Customers : US BANK CORP.

Cause : RECLOSER R-203 FAILED .

Follow-Up :



3b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, October 09, 2009 11:04 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** Fv \_\_\_\_\_, Second Outage Notice - 10/9/09 - Mendota Heights, Saint Paul & West St. Paul - POWER RESTORED

Power outage - Mendota Heights, Saint Paul & West St. Paul - power restored.

Wendy

---

**From:** Chial, Terry L  
**Sent:** Friday, October 09, 2009 10:17 AM  
**To:** dl Electric Outage MF Notification  
**Subject:** \_\_\_\_\_, Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 10/9/2009                      Date In : 10/9/2009  
Time Out : 09:23                          Time In : 10:16

Duration : 0 hours, 53 mins

Number of Customers Affected : 3492

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MENDOTA HEIGHTS, MN; MENDOTA HTS, MN; SAINT PAUL, MN; WEST SAINT PAUL, MN

State : MN - Minnesota

Major Customers : US BANK CORP.

Cause : r 203 140I burned up cleared and energized feeder

Follow-Up :

11/16/2009

4a

**Palmer, Susan L**

---

**From:** Paulsen, Timothy W  
**Sent:** Sunday, October 11, 2009 7:09 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Third Outage Notice

**Distribution System Status Outage Notification**

-----  
Feeder/Bus Third Outage Notice

Date Out : 10/11/2009                      Date In : 10/11/2009  
Time Out : 03:48                              Time In : 06:33

Duration : 2 hours, 45 mins

Number of Customers Affected : 1145

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLOGNE, MN; DAHLGREN, MN; NYA, MN; WACONIA  
TWP, MN; WACONIA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CAR HIT FEEDER POLE AT

Follow-Up :

4b

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, October 12, 2009 8:55 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice 10/11/09 RESTORED COLOGNE, MN;  
DAHLGREN, MN; NYA, MN; WACONIA TWP, MN; WACONIA, MN

10/11/09 Outage Restored  
COLOGNE, MN; DAHLGREN, MN; NYA, MN; WACONIA TWP, MN; WACONIA, MN

Carly Preston  
651-639-4367

---

**From:** Paulsen, Timothy W  
**Sent:** Sunday, October 11, 2009 7:09 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

##### Feeder/Bus

Date Out : 10/11/2009      Date In : 10/11/2009  
Time Out : 03:48      Time In : 06:33

Duration : 2 hours, 45 mins

Number of Customers Affected : 1145

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLOGNE, MN; DAHLGREN, MN; NYA, MN; WACONIA  
TWP, MN; WACONIA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CAR HIT FEEDER POLE AT

11/16/2009

Follow-Up :

11/16/2009

**Palmer, Susan L**

---

**From:** Wyttenback, Daniel M  
**Sent:** Monday, October 12, 2009 1:03 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** , Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus

Date Out : 10/12/2009      Date In : 10/12/2009  
Time Out : 09:56      Time In : 12:59

Duration : 3 hours, 3 mins

Number of Customers Affected : 623

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN PARK, MN; CRYSTAL, MN; MAPLE GROVE, MN; MINNEAPOLIS, MN; NEW HOPE, MN; OSSEO, MN

State : MN - Minnesota

Major Customers : GENMAB MN INC; ULTRA OPTICS

Cause : BRACHES ON FEEDER AT

Follow-Up :

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, October 12, 2009 2:38 PM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 10/12/09 Additional Information

fyi

Carly Preston  
651-639-4367

---

**From:** Jasicki, Raymond J  
**Sent:** Monday, October 12, 2009 2:02 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** RE: Outage Notice

Trees on feeder at

---

**From:** Wyttenback, Daniel M  
**Sent:** Monday, October 12, 2009 1:03 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

-- Final Outage Notice

Feeder/Bus :

Date Out : 10/12/2009      Date In : 10/12/2009  
Time Out : 09:56      Time In : 12:59

Duration : 3 hours, 3 mins

Number of Customers Affected : 623

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN PARK, MN; CRYSTAL, MN; MAPLE GROVE, MN; MINNEAPOLIS, MN; NEW HOPE, MN; OSSEO, MN

11/16/2009

State : MN - Minnesota

Major Customers : GENMAB MN INC; ULTRA OPTICS

Cause : BRACHES ON FEEDER AT

Follow-Up :

6a

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Monday, October 12, 2009 11:38 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 10/12/2009                      Date In : 10/12/2009  
Time Out : 10:50                              Time In : 11:33

Duration : 0 hours, 43 mins

Number of Customers Affected : 2443

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MAPLEWOOD, MN; OAKDALE, MN

State : MN - Minnesota

Major Customers : no

Cause : branch on line t-man cleared.

Follow-Up : tree



**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, October 12, 2009 12:27 PM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice 10/12/09 Restored MAPLEWOOD, MN;  
OAKDALE, MN

10/12/09 Restored

MAPLEWOOD, MN; OAKDALE, MN

Carly Preston  
651-639-4367

---

**From:** Chial, Terry L  
**Sent:** Monday, October 12, 2009 11:38 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice  
Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 10/12/2009      Date In : 10/12/2009  
Time Out : 10:50      Time In : 11:33

Duration : 0 hours, 43 mins

Number of Customers Affected : 2443

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MAPLEWOOD, MN; OAKDALE, MN

State : MN - Minnesota

Major Customers : no

Cause :      Switch on line t-man cleared.

11/16/2009

Follow-Up : tree

7a, 8a

**Palmer, Susan L**

---

**From:** Beckius, John J  
**Sent:** Tuesday, October 13, 2009 7:46 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

## Distribution System Status Outage Notification

### Final Outage Notice

Feeder/Bus

Date Out : 10/12/2009                      Date In : 10/12/2009  
Time Out : 13:19                      Time In : 14:25

Duration : 1 hours, 6 mins

Number of Customers Affected : 1975

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : GENERAL MILLS INC

Cause : 336 auto sleeve failed south of 4 mst 080

Follow-Up :

76, 86

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Tuesday, October 13, 2009 9:29 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW (080) Final Outage Notice 10/12/09 Minneapolis Restored

10/12/09 Outage Restored

Minneapolis

Carly Preston  
651-639-4367

---

**From:** Beckius, John J  
**Sent:** Tuesday, October 13, 2009 7:46 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** MST-MAIN STREET (080) Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus :

Date Out : 10/12/2009                      Date In : 10/12/2009  
Time Out : 13:19                              Time In : 14:25

Duration : 1 hours, 6 mins

Number of Customers Affected : 1975

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : GENERAL MILLS INC

Cause : 336 auto sleeve failed south of 4 mst 080

Follow-Up :

**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Friday, October 16, 2009 2:29 PM  
**To:** dl Electric Outage ME Notification  
**Subject:**

rd Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 10/16/2009      Date In : 10/16/2009  
Time Out : 11:33      Time In : 14:13

Duration : 2 hours, 40 mins

Number of Customers Affected : 12445

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LANDFALL VLG, MN; LANDFALL, MN; MAPLEWOOD, MN; OAKDALE, MN; SAINT PAUL, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : 3M CENTER

Cause : Under investigation

Follow-Up :

96, 106

**Palmer, Susan L**

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**From:** Jaede, Wendy L  
**Sent:** Friday, October 16, 2009 2:36 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Notice - 10/16/09 - POWER RESTORED

Power outage - Landfall Vlg, Landfall, Maplewood, Oakdale, St. Paul & Woodbury - power restored.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Friday, October 16, 2009 2:29 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice

Feeder/Bus :

Date Out : 10/16/2009      Date In : 10/16/2009  
Time Out : 11:33      Time In : 14:13

Duration : 2 hours, 40 mins

Number of Customers Affected : 12445

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LANDFALL VLG, MN; LANDFALL, MN; MAPLEWOOD, MN; OAKDALE, MN; SAINT PAUL, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : 3M CENTER

Cause : Under investigation

Follow-Up :

11/16/2009

11a

**Palmer, Susan L**

---

**From:** Vorachek, Kelly  
**Sent:** Saturday, October 17, 2009 6:38 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

Second Outage Notice  
Feeder/Bus :

Date Out : 10/17/2009                      Date In : 10/17/2009  
Time Out : 16:43                              Time In : 18:07

Duration : 1 hours, 24 mins

Number of Customers Affected : 2646

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : ALBANY, MN; AVON, MN; COLLEGEVILLE, MN; SAINT JOSEPH, MN

State : MN - Minnesota

Major Customers : COLLEGE OF ST BENEDICT; COLUMBIA GEAR; ORDER OF ST BENEDICT; ST JOHNS UNIVERSITY

Cause : re down,  
isolated and restored 1400 customers at 17:39, remaining 1246 back on at 18:07

Follow-Up :

**Palmer, Susan L**

---

**From:** Murzyn, James J  
**Sent:** Monday, October 19, 2009 9:57 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** , Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

Feeder/Bus :

Date Out : 10/19/2009      Date In : 10/19/2009  
Time Out : 07:19      Time In : 09:06

Duration : 1 hours, 47 mins

Number of Customers Affected : 1104

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : NYA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CONTRACTOR CONTACTED OUR GUY WIRE AND THE  
FEEDER PHASES BANGED TOGETHER.

Follow-Up :

11/16/2009



126

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, October 19, 2009 10:05 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** F:\... 1) Second Outage Notice - 10/19/09 - Nya - POWER RESTORED

Power outage - Nya - power restored.

Wendy

---

**From:** Murzyn, James J  
**Sent:** Monday, October 19, 2009 9:57 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ... Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 10/19/2009  
Time Out : 07:19

Date In : 10/19/2009  
Time In : 09:06

Duration : 1 hours, 47 mins

Number of Customers Affected : 1104

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : NYA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CONTRACTOR CONTACTED OUR GUY WIRE AND THE  
FEEDER PHASES BANGED TOGETHER.

Follow-Up :

11/16/2009

13a

**Palmer, Susan L**

---

**From:** Peterson, Mark S  
**Sent:** Friday, October 23, 2009 8:50 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/BUS :

Date Out : 10/23/2009      Date In : 10/23/2009  
Time Out : 16:15      Time In : 19:15

Duration : 3 hours, 0 mins

Number of Customers Affected : 2055

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : RED WING, MN

State : MN - Minnesota

Major Customers : NONE

Cause : Large tree took down feeder line      rf. Heavy snow in  
area. 1974 customers were in @ 1709. The final 81 customers in @ 1915

Follow-Up :

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, October 26, 2009 7:57 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW. Second Outage Notice - 10/23/09 - Red Wing - POWER RESTORED

Power outage - 10/23/09 - power restored.

Wendy

---

**From:** Peterson, Mark S  
**Sent:** Friday, October 23, 2009 8:50 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus : '

Date Out : 10/23/2009 Date In : 10/23/2009  
Time Out : 16:15 Time In : 19:15

Duration : 3 hours, 0 mins

Number of Customers Affected : 2055

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : RED WING, MN

State : MN - Minnesota

Major Customers : NONE

Cause : Large tree took down feeder line heavy snow in  
area. 1974 customers were in @ 1709. The final 81 customers in @ 1915

Follow-Up :

11/16/2009

**Palmer, Susan L**

---

**From:** Beckius, John J  
**Sent:** Monday, October 26, 2009 2:31 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 10/26/2009

Date In : 10/26/2009

Time Out : 13:43

Time In : 14:24

Duration : 0 hours, 41 mins

Number of Customers Affected : 2154

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL, MN; GOLDEN VALLEY, MN; MINNEAPOLIS, MN; NEW HOPE, MN

State : MN - Minnesota

Major Customers : DAKOTA GROWERS PASTA; HONEYWELL - GOLDEN VALLEY

Cause : cut cable &

no injuries

Follow-Up :

**Palmer, Susan L**

**From:** Jaede, Wendy L  
**Sent:** Monday, October 26, 2009 2:33 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** ) Second Outage Notice - 10/26/09 - Crystal, Golden Valley, Minneapolis & New Hope - POWER RESTORED

Power outage - Crystal, Golden Valley, Minneapolis & New Hope - power restored.

Wendy

**From:** Beckius, John J  
**Sent:** Monday, October 26, 2009 2:31 PM  
**To:** dl Electric Outage Notification  
**Subject:** ) Second Outage Notice

### Distribution System Status Outage Notification

### Second Outage Notice

Feeder/Bus : 6555

Date Out : 10/26/2009

Date In : 10/26/2009

Time Out : 13:43

Time In : 14:24

Duration : 0 hours, 41 mins

Number of Customers Affected : 2154

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL, MN; GOLDEN VALLEY, MN; MINNEAPOLIS, MN; NEW HOPE, MN

State : MN - Minnesota

Major Customers : DAKOTA GROWERS PASTA; HONEYWELL - GOLDEN VALLEY

Cause : cut cable at

injuries

Follow-Up :

15a

**Palmer, Susan L**

---

**From:** Chase, Julie B  
**Sent:** Tuesday, October 27, 2009 6:31 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

MINNESOTA  
Feeder/Bus : Second Outage Notice

Date Out : 10/27/2009      Date In : 10/27/2009  
Time Out : 16:56      Time In : 18:17

Duration : 1 hours, 21 mins

Number of Customers Affected : 596

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : CLARKFIELD, MN; GRANITE FALLS, MN

State : MN - Minnesota

Major Customers :

Cause : OC505841 windy

Follow-Up : wire down along

156

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, October 28, 2009 8:59 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV Falls - POWER RESTORED      Second Outage Notice - 10/27/09 - Clarkfield & Granite

Power outage - Clarkfield & Granite Falls - power restored.

Wendy

---

**From:** Chase, Julie B  
**Sent:** Tuesday, October 27, 2009 6:31 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 10/27/2009  
Time Out : 16:56

Date In : 10/27/2009  
Time In : 18:17

Duration : 1 hours, 21 mins

Number of Customers Affected : 596

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : CLARKFIELD, MN; GRANITE FALLS, MN

State : MN - Minnesota

Major Customers :

Cause : OC505841 windy

Follow-Up : wire down along

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Friday, October 30, 2009 6:51 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** , , Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus : f

Date Out : 10/30/2009      Date In : 10/30/2009  
Time Out : 03:01      Time In : 06:39

Duration : 3 hours, 38 mins

Number of Customers Affected : 1832

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : NA

Cause : SLP 71 FEEDER LOCK CAUSED BY CABLE FAULT      NC  
AND 2 WIRES DOWN AT ABOUT      CREW IN ROUTE TO MAKE FINAL REPAIR 2  
TRANSFORMERS STILL OUT (ON MACKEY)

Follow-Up :



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, October 30, 2009 7:37 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV ; Second Outage Notice - 10/30/09 - Edina & St. Louis Park -  
POWER RESTORED

Power outage - Edina & St. Louis Park - Power restored.

Wendy

---

**From:** Hanish, Rod  
**Sent:** Friday, October 30, 2009 6:51 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus

Date Out : 10/30/2009      Date In : 10/30/2009  
Time Out : 03:01      Time In : 06:39

Duration : 3 hours, 38 mins

Number of Customers Affected : 1832

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : NA

Cause : SLP 71 FEEDER LOCK CAUSED BY CABLE FAULT  
AND 2 WIRES DOWN AT ABOUT W. Y CREW IN ROUTE TO MAKE FINAL REPAIR 2  
TRANSFORMERS STILL OUT (ON MACKY)

Follow-Up :

11/16/2009

Disturbance Report	Advocates - email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
x	x	1	MW	11/09 4:26		FEEDER	CIRCUIT BR	UNKNOWN CAUSE NOT DETERMINED	PERM	506890	NO	
x	x	1	ME	11/09 13:24		FEEDER	CIRCUIT BR	PORCELAIN	100% RESTORED VIA SWITCHING	507341	NO	
x	x	1	MW	11/09 15:57		FEEDER	CIRCUIT BR	CABLE FAILURE PRI UNJACKETED	100% RESTORED VIA SWITCHING	507453	NO	
x	x	1	ME	11/09 21:17		FEEDER	DISCONNECT OH	SPLICE UG PRIMARY HEAT SHRINK	100% RESTORED VIA SWITCHING	507965	NO	
x	x	1	ME	11/09 16:05		FEEDER	CIRCUIT BR	PUBLIC DAMAGE DIG-IN	100% RESTORED VIA SWITCHING	508450	NO	
					DIST SUBSTATION				100% RESTORED VIA SWITCHING	508932		
x	x	1	ME	11/10/09 19:22		BUS/TRANSFORMER	CIRCUIT BR	SWITCH UG OR LOAD CENTER	100% RESTORED, REPAIRED TEMP	508933		
x	x	1	SE	11/12/09 13:59		BUS/TRANSFORMER	CIRCUIT BR	ANIMAL CONTACT OTHER	PERM	508934	NO	
x	x	1	ME	11/13/09 1:54		FEEDER	CIRCUIT BR	PUBLIC DAMAGE BROKEN POLE	PERM	509167	NO	
x	x	1	NW	11/20/09 20:31		FEEDER	CIRCUIT BR	TRBL/EMER	PERM	510848	NO	
x	x	1	MW	11/24/09 7:13		FEEDER	LOAD BREAK DISC OH	TRBL/EMER	100% RESTORED VIA SWITCHING	511222	NO	
x	x	1	MW	11/27/09 4:59		FEEDER	3 HV CONDUCTOR OH	CONDUCTOR CONTACT - GALLOPING	PERM	511579	NO	
x	x	1	NW	11/27/09 11:36		TRANSMISSION LINE/SYSTEM	CIRCUIT BR	PUBLIC DAMAGE NON-XCEL TREE TRIM	100% RESTORED VIA SWITCHING	511645		
x	x	1	ME	11/30/09 10:22		FEEDER	LOAD BREAK DISC OH	ACCIDENTAL PROTECTION MISOP	100% RESTORED VIA SWITCHING	511644 511650	NO	

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED

**Palmer, Susan L**

---

**From:** Beckius, John J  
**Sent:** Sunday, November 01, 2009 6:17 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 11/1/2009

Date In : 11/1/2009

Time Out : 04:26

Time In : 06:09

Duration : 1 hours, 43 mins

Number of Customers Affected : 2600

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN CENTER, MN; BROOKLYN PARK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : UNKNOWN PATROLED OUT LINE

Follow-Up :

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, November 02, 2009 8:10 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** nd Outage Notice - 11/1/09 - Brooklyn Center & Brooklyn Park - POWER RESTORED

Power outage - Brooklyn Center & Brooklyn Park - power restored.

Wendy

---

**From:** Beckius, John J  
**Sent:** Sunday, November 01, 2009 6:17 AM  
**To:** dl Electric Outage MMW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 11/1/2009

Date In : 11/1/2009

Time Out : 04:26

Time In : 06:09

Duration : 1 hours, 43 mins

Number of Customers Affected : 2600

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN CENTER, MN; BROOKLYN PARK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : UNKNOWN PATROLED OUT LINE

Follow-Up :

(2a)

**Palmer, Susan L**

**From:** Driscoll, Paul M  
**Sent:** Sunday, November 01, 2009 3:39 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED], Second Outage Notice

### Distribution System Status Outage Notification

[REDACTED] Second Outage Notice  
Feeder/Bus :

Date Out : 11/1/2009                      Date In : 11/1/2009  
Time Out : 13:24                          Time In : 14:33

Duration : 1 hours, 9 mins

Number of Customers Affected : 1759

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN; INVER GROVE HEIGHTS, MN; INVER GROVE, MN; SAINT PAUL, MN; SUNFISH LAKE, MN; WEST SAINT PAUL, MN

State : MN - Minnesota

Major Customers : N/A

Cause : B phase pothead failed on

Follow-Up :

(2b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, November 02, 2009 8:12 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV Second Outage Notice - 11/1/09 - Eagan, Inver Grove Heights, Inver Grove, St. Paul, Sunfish lake, West St. Paul - POWER RESTORED

Power outage - Eagan, Inver Grove Heights, Inver Grove, St. Paul, Sunfish lake, West St. Paul - power restored.

Wendy

---

**From:** Driscoll, Paul M  
**Sent:** Sunday, November 01, 2009 3:39 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

#### Distribution System Status Outage Notification

##### Second Outage Notice

Feeder/Bus :

Date Out : 11/1/2009                      Date In : 11/1/2009  
Time Out : 13:24                          Time In : 14:33

Duration : 1 hours, 9 mins

Number of Customers Affected : 1759

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN; INVER GROVE HEIGHTS, MN; INVER GROVE, MN; SAINT PAUL, MN; SUNFISH LAKE, MN; WEST SAINT PAUL, MN

State : MN - Minnesota

Major Customers : N/A

Cause : B phase pothead failed or

Follow-Up :

**Palmer, Susan L**

---

**From:** Hills, Thomas L  
**Sent:** Tuesday, November 03, 2009 4:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

----- Second Outage Notice  
Feeder/Bus :

Date Out : 11/3/2009                      Date In : 11/3/2009  
Time Out : 15:57                          Time In : 16:41

Duration : 0 hours, 44 mins

Number of Customers Affected : 1592

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : GENERAL MILLS INC

Cause : FAILED CABLE, SUB TO #1

Follow-Up : ALL IN AT 16:41

(3b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, November 04, 2009 9:18 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 11/3/09 - Columbia Heights, Fridley & Minneapolis - POWER RESTORED

Power outage - Columbia Heights, Fridley & Minneapolis - power restored.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Tuesday, November 03, 2009 4:42 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 11/3/2009                      Date In : 11/3/2009  
Time Out : 15:57                      Time In : 16:41

Duration : 0 hours, 44 mins

Number of Customers Affected : 1592

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : GENERAL MILLS INC

Cause : FAILED CABLE, SUB TO #1

Follow-Up : ALL IN AT 16:41



**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Tuesday, November 03, 2009 11:22 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

Feeder/Bus :

Date Out : 11/3/2009                      Date In : 11/3/2009  
Time Out : 21:17                          Time In : 22:48

Duration : 1 hours, 31 mins

Number of Customers Affected : 326

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN

State : MN - Minnesota

Major Customers : seneca plnt

Cause : Deffective cable between :

Follow-Up :

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, November 04, 2009 9:20 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV' ..... Second Outage Notice - 11/3/09 - Eagan - POWER RESTORED

Power outage - Eagan - power restored.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Tuesday, November 03, 2009 11:22 PM  
**To:** dl Electric Outage MF Notification  
**Subject:** ..... Second Outage Notice

Distribution System Status Outage Notification

..... Second Outage Notice  
Feeder/Bus :

Date Out : 11/3/2009                      Date In : 11/3/2009  
Time Out : 21:17                          Time In : 22:48

Duration : 1 hours, 31 mins

Number of Customers Affected : 326

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN

State : MN - Minnesota

Major Customers : seneca plnt

Cause : Deffective cable between .....

Follow-Up :

12/15/2009

**Palmer, Susan L**

---

**From:** Moehnke, Thomas H  
**Sent:** Monday, November 09, 2009 5:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus : 677

Date Out : 11/9/2009                      Date In : 11/9/2009  
Time Out : 16:04                          Time In : 16:53

Duration : 0 hours, 49 mins

Number of Customers Affected : 1809

For information about this alert, contact : a  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : INVER GROVE HEIGHTS, MN; INVER GROVE, MN;  
SAINT PAUL, MN; SOUTH SAINT PAUL, MN

State : MN - Minnesota

Major Customers : TWIN CITY TANNING CO

Cause : Barrett Drilling co. hit fdr. cbl @

1

st. paul

Follow-Up :

12/15/2009

**Palmer, Susan L**

**From:** Preston, Carly  
**Sent:** Tuesday, November 10, 2009 8:35 AM  
**To:** staff, cao (PUC)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice 11/9/09 RESTORED INVER GROVE HEIGHTS, MN; INVER GROVE, MN; SAINT PAUL, MN; SOUTH SAINT PAUL, MN

11/9/09 RESTORED

INVER GROVE HEIGHTS, MN; INVER GROVE, MN; SAINT PAUL, MN; SOUTH SAINT PAUL, MN

Carly Preston  
651-639-4367

**From:** Moehnke, Thomas H  
**Sent:** Monday, November 09, 2009 5:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** STY-STOCKYARDS (072) Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bu:

Date Out : 11/9/2009      Date In : 11/9/2009  
Time Out : 16:04      Time In : 16:53

Duration : 0 hours, 49 mins

Number of Customers Affected : 1809

For information about this alert, contact : a  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected :      State : MN - Minnesota

Major Customers : TWIN CITY TANNING CO

Cause : Barrett Drilling co. hit fdr. cbl

st. paul

12/15/2009

Follow-Up :

**Palmer, Susan L**

---

**From:** Plummer, Charles H  
**Sent:** Wednesday, November 11, 2009 7:12 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** First Outage Notice

**Distribution System Status Outage Notification**

First Outage Notice  
Feeder/Bus

Date Out : 11/10/2009      Date In : 11/10/2009  
Time Out : 19:22      Time In : 21:09

Duration : 1 hours, 47 mins

Number of Customers Affected : 3540

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : None

Cause : This was part of the outage event. Switchgear at St Clair  
Sub buirnt up

Follow-Up      feeds St Clair Sub.      are restored at 20:56.  
All Customer restsored at 21:09.

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Wednesday, November 11, 2009 7:34 AM  
**To:** staff, cao (PUC)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice 11/10/09 Saint Paul  
RESTORED

11/10/09 RESTORED

Saint Paul

(Re-sent to correct date)

Carly Preston  
651-639-4367

---

**From:** Plummer, Charles H  
**Sent:** Wednesday, November 11, 2009 7:12 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** First Outage Notice

Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 11/10/2009  
Time Out : 19:22

Date In : 11/10/2009  
Time In : 21:09

Duration : 1 hours, 47 mins

Number of Customers Affected : 3540

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : None

12/15/2009

Cause : This was part of th                      outage event. Switchgear at St Clair  
Sub buirnt up  
Follow-Up                      feeds St Clair Sub.                      were restored at 20:56.  
All Customer restsored at 21:09.



(7a)

**Palmer, Susan L**

---

**From:** Medellin, Victor J  
**Sent:** Thursday, November 12, 2009 3:04 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** 'A' Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 11/12/2009      Date In : 11/12/2009  
Time Out : 13:59      Time In : 14:50

Duration : 0 hours, 51 mins

Number of Customers Affected : 2354

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : JANESVILLE, MN; MEDFORD, MN; NEW RICHLAND, MN; OTISCO, MN; OWATONNA, MN; WALDORF, MN; WASECA, MN; WATERVILLE, MN

State : MN - Minnesota

Major Customers : NONE

Cause

RESTORED SQUIRREL ON BUS IN

SUB

Follow-Up :

12/15/2009

(7b)

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Friday, November 13, 2009 12:31 PM  
**To:** staff, cao (PUC)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Outage Ntc 11/12/09 RESTORED

11/12/09 RESTORED

JANESVILLE, MN; MEDFORD, MN; NEW RICHLAND, MN; OTISCO, MN; OWATONNA, MN; WALDORF, MN; WASECA, MN; WATERVILLE, MN

Carly Preston  
651-639-4367

---

**From:** Medellin, Victor J  
**Sent:** Thursday, November 12, 2009 3:04 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** [REDACTED] ) Second Outage Notice

## Distribution System Status Outage Notification

[REDACTED] Second Outage Notice  
Feeder/Bus :

Date Out : 11/12/2009                      Date In : 11/12/2009  
Time Out : 13:59                              Time In : 14:50

Duration : 0 hours, 51 mins

Number of Customers Affected : 2354

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : JANESVILLE, MN; MEDFORD, MN; NEW RICHLAND, MN; OTISCO, MN; OWATONNA, MN; WALDORF, MN; WASECA, MN; WATERVILLE, MN

State : MN - Minnesota

Major Customers : NONE

12/15/2009

SUB

Cause : CC5000

100% RESTORED SQUIRREL ON BUS IN

Follow-Up :

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Friday, November 13, 2009 2:41 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED], Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

Feeder/Bus : (

Date Out : 11/13/2009

Date In : 11/13/2009

Time Out : 01:54

Time In : 02:34

Duration : 0 hours, 40 mins

Number of Customers Affected : 2634

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : INVER GROVE HEIGHTS, MN; INVER GROVE, MN;  
MENDOTA HEIGHTS, MN; SAINT PAUL, MN; SOUTH SAINT PAUL, MN; WEST SAINT  
PAUL, MN

State : MN - Minnesota

Major Customers : N/A

Cause : A car took out our feeder pole or view  
Blvd...Our troubleman was able to clear up this pole and we brought this feeder in at 02:33.

Follow-Up :

(86)

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Friday, November 13, 2009 12:33 PM  
**To:** staff, cao (PUC)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: : and Outage Notice 11/13/09 RESTORED INVER GROVE HEIGHTS; INVER GROVE; MENDOTA HEIGHTS; ST PAUL; S ST PAUL; W ST PAUL

11/13/09 RESTORED

INVER GROVE HEIGHTS, MN; INVER GROVE, MN; MENDOTA HEIGHTS, MN; SAINT PAUL, MN; SOUTH SAINT PAUL, MN; WEST SAINT PAUL, MN

Carly Preston  
651-639-4367

---

**From:** Driscoll, Paul M  
**Sent:** Friday, November 13, 2009 2:41 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus

Date Out : 11/13/2009  
Time Out : 01:54

Date In : 11/13/2009  
Time In : 02:34

Duration : 0 hours, 40 mins

Number of Customers Affected : 2634

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : INVER GROVE HEIGHTS, MN; INVER GROVE, MN;  
MENDOTA HEIGHTS, MN; SAINT PAUL, MN; SOUTH SAINT PAUL, MN; WEST SAINT  
PAUL, MN

State : MN - Minnesota

12/15/2009

Major Customers : N/A

Cause : A car took out our feeder pole c  
Blvd...Our troubleman was able to clear up this pole and we brought this feeder in at 02:33. ✓

Follow-Up :

(99)

**Palmer, Susan L**

---

**From:** Goulet, Terry W  
**Sent:** Friday, November 20, 2009 8:51 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 11/20/2009                      Date In : 11/20/2009  
Time Out : 20:31                              Time In : 20:41

Duration : 0 hours, 10 mins

Number of Customers Affected : 837

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : COTTONWOOD, MN; GRANITE FALLS, MN; HANLEY FALLS, MN; HAZEL RUN, MN

State : MN - Minnesota

Major Customers : NA

Cause : FEEDER RESTORED AFTER DOWN A PHASE  
REPAIRED 1/2 MILE NOTH OF HANLEY FALLS.

Follow-Up :

(9b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, November 23, 2009 8:01 AM  
**To:** 'staff, cao (PUC)'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 11/20/09 - Cottonwood, Granite Falls, Hanley Falls & Hazel Run - POWER RESTORED

Power outage - Cottonwood, Granite Falls, Hanley Falls & Hazel Run - power restored.

Wendy

---

**From:** Goulet, Terry W  
**Sent:** Friday, November 20, 2009 8:51 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus

Date Out : 11/20/2009      Date In : 11/20/2009  
Time Out : 20:31      Time In : 20:41

Duration : 0 hours, 10 mins

Number of Customers Affected : 837

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : COTTONWOOD, MN; GRANITE FALLS, MN; HANLEY FALLS, MN; HAZEL RUN, MN

State : MN - Minnesota

Major Customers : NA

Cause : FEEDER RESTORED AFTER DOWN A PHASE  
REPAIRED 1/2 MILE NOTH OF HANLEY FALLS.

Follow-Up :

12/15/2009



(109)

**Palmer, Susan L**

---

**From:** Murzyn, James J  
**Sent:** Tuesday, November 24, 2009 9:01 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** 1) First Outage Notice

**Distribution System Status Outage Notification****First Outage Notice**

Feeder/Bus :

Date Out : 11/24/2009

Date In : 11/24/2009

Time Out : 07:13

Time In : 08:50

Duration : 1 hours, 37 mins

Number of Customers Affected : 1023

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : HOPKINS, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : POLE FIRE A

Follow-Up :

(106)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, November 24, 2009 9:24 AM  
**To:** 'staff, cao (PUC)'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice - 11/24/09 - Hopkins & Minnetonka - POWER RESTORED

Power outage - Hopkins & Minnetonka - power restored.

Wendy

---

**From:** Murzyn, James J  
**Sent:** Tuesday, November 24, 2009 9:01 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

### Distribution System Status Outage Notification

#### First Outage Notice

Substation/Bus :

Date Out : 11/24/2009      Date In : 11/24/2009  
Time Out : 07:13      Time In : 08:50

Duration : 1 hours, 37 mins

Number of Customers Affected : 1023

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : HOPKINS, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : POLE FIRE AT

Follow-Up :

12/15/2009

(11a)

**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Friday, November 27, 2009 7:52 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** M... ) Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 11/27/2009  
Time Out : 04:59

Date In :  
Time In :

Duration :

Number of Customers Affected : 2517

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MINNEAPOLIS, MN; SAINT PAUL, MN

State : MN - Minnesota

Major Customers : n

Cause : B phase down at  
crew comes in & puts wire back up.

241 customers will be out until

Follow-Up :

12/15/2009

(11b)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, November 30, 2009 7:57 AM  
**To:** 'staff, cao (PUC)'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , Third Outage Notice - 11/27/09 - Minneapolis & St. Paul

Power outage - Minneapolis & St. Paul.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Friday, November 27, 2009 7:52 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** utage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 11/27/2009      Date In :  
Time Out : 04:59      Time In :

Duration :

Number of Customers Affected : 2517

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MINNEAPOLIS, MN; SAINT PAUL, MN

State : MN - Minnesota

Major Customers : n

Cause : B phase down at  
crew comes in & puts wire back up.

1 customers will be out until

Follow-Up :

12/15/2009

**Palmer, Susan L**

---

**From:** Chase, Julie B  
**Sent:** Friday, November 27, 2009 12:54 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 11/27/2009      **Date In :** 11/27/2009  
**Time Out :** 11:36      **Time In :** 12:39

**Duration :** 1 hours, 3 mins

**Number of Customers Affected :** 3825

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870

**Communities Affected :** BUFFALO, MN; COKATO, MN; DELANO, MN; HOWARD LAKE, MN; MONTROSE, MN; WAVERLY, MN

**State :** MN - Minnesota

**Major Customers :**

**Cause :**

**Follow-Up :** tree in line at      pendence, mn

12/15/2009

(126)

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, November 30, 2009 8:19 AM  
**To:** 'staff, cao (PUC)'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV  
Outage Ntce - 11/27/09 - POWER RES

Power outage - Buffalo, Cokato, Delano, Howard Lake, Montrose & Waverly - power restored.

Wendy

---

**From:** Chase, Julie B  
**Sent:** Friday, November 27, 2009 12:54 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus : HOWARD LAKE

Date Out : 11/27/2009      Date In : 11/27/2009  
Time Out : 11:36      Time In : 12:39

Duration : 1 hours, 3 mins

Number of Customers Affected : 3825

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : BUFFALO, MN; COKATO, MN; DELANO, MN; HOWARD LAKE, MN; MONTROSE, MN; WAVERLY, MN

State : MN - Minnesota

Major Customers :

Cause : OC 511645/511644/511650

Follow-Up : tree in line a'

12/15/2009

139

**Palmer, Susan L**

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**From:** Marthaler, Michael Q  
**Sent:** Monday, November 30, 2009 10:41 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** , , , first Outage Notice

**Distribution System Status Outage Notification**

First Outage Notice  
Feeder/Bus :

Date Out : 11/30/2009                      Date In : 11/30/2009  
Time Out : 09:35                              Time In : 10:39

Duration : 1 hours, 4 mins

Number of Customers Affected : 991

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ALMELUND, MN; CENTER CITY, MN; MARINE SAINT CROIX, MN; SHAFER, MN; TAYLORS FALLS, MN

State : MN - Minnesota

Major Customers : n

Cause : Switching error

Follow-Up :

136

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, November 30, 2009 11:16 AM  
**To:** 'staff, cao (PUC)'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice - 11/30/09 - Almelund, Center City, Marine  
St. Croix, Shafter & Taylors Falls

Power outage - Almelund, Center City, Marine St. Croix, Shafter & Taylors Falls.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Monday, November 30, 2009 10:41 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** First Outage Notice

Distribution System Status Outage Notification

----- First Outage Notice  
Feeder/Bus :

Date Out : 11/30/2009                      Date In : 11/30/2009  
Time Out : 09:35                              Time In : 10:39

Duration : 1 hours, 4 mins

Number of Customers Affected : 991

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ALMELUND, MN; CENTER CITY, MN; MARINE SAINT  
CROIX, MN; SHAFER, MN; TAYLORS FALLS, MN

State : MN - Minnesota

Major Customers : n

Cause : Switching error

Follow-Up :

12/15/2009



#	Disturbance Report	Advocates email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1	SE	12/6/09 7:08		DIST SUB BUS-XFMR DIST EVENT	CIRCUIT BREAKER	BREAKER FAIL VACUUM CIRCUIT BKR	100% RESTORED VIA SWITCHING	513029 513037 514404	NO	

**Palmer, Susan L**

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**From:** Goulet, Terry W  
**Sent:** Sunday, December 06, 2009 8:36 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

Feeder/Bus :

Date Out : 12/6/2009                      Date In : 12/6/2009  
Time Out : 07:08                      Time In : 08:09

Duration : 1 hours, 1 mins

Number of Customers Affected : 2917

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOODVIEW, MN; WINONA, MN

State : MN - Minnesota

Major Customers : NA

Cause : ISOLATED FAILED BKR OI                      ON                      ID  
CLOSED IN GVM                      SWITCHING TO RESTORE LOAD TC  
FEEDER

Follow-Up :

**Palmer, Susan L**

---

**From:** Goulet, Terry W  
**Sent:** Sunday, December 06, 2009 9:36 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Third Outage Notice

**Distribution System Status Outage Notification**

**Third Outage Notice**

Feeder/Bus :

Date Out : 12/6/2009                      Date In : 12/6/2009  
Time Out : 07:08                          Time In : 08:58

Duration : 1 hours, 50 mins

Number of Customers Affected : 1264

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOODVIEW, MN; WINONA, MN

State : MN - Minnesota

Major Customers : NA

Cause : FIELD SWITCHED AND RESTORED LOAD AFTER POTHEAD  
AND BREAKER FAILED IN SUB.                      3VW 21 CLOSED BACK TO :  
@ 0848 ( 807 CUSTOMERS ). HEAD END CLOSED IN FROM (                      :  
SWITCH @ 0858 ( 457 CUSTOMERS ).

Follow-Up :

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, December 07, 2009 7:54 AM  
**To:** staff, cao (PUC)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice 12/6/09 RESTORED GOODVIEW, MN;  
WINONA, MN

12/6/09 Restored

GOODVIEW, MN; WINONA, MN

Carly Preston  
651-639-4367

---

**From:** Goulet, Terry W  
**Sent:** Sunday, December 06, 2009 8:36 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 12/6/2009      Date In : 12/6/2009  
Time Out : 07:08      Time In : 08:09

Duration : 1 hours, 1 mins

Number of Customers Affected : 2917

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected :

State : MN - Minnesota

Major Customers : NA

Cause : ISOLATED FAILED BKR ON

ND

CLOSED IN GVW  
FEEDER

SWITCHING TO RESTORE LOAD T

Follow-Up :

(1d)

**Palmer, Susan L**

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**From:** Preston, Carly  
**Sent:** Monday, December 07, 2009 7:55 AM  
**To:** staff, cao (PUC)  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: d Outage Notice 12/6/09 Restored GOODVIEW, MN; WINONA, MN

12/6/09 Restored

GOODVIEW, MN; WINONA, MN

Carly Preston  
651-639-4367

---

**From:** Goulet, Terry W  
**Sent:** Sunday, December 06, 2009 9:36 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Third Outage Notice

## Distribution System Status Outage Notification

## Third Outage Notice

Feeder/Bus : -

Date Out : 12/6/2009

Date In : 12/6/2009

Time Out : 07:08

Time In : 08:58

Duration : 1 hours, 50 mins

Number of Customers Affected : 1264

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOODVIEW, MN; WINONA, MN

State : MN - Minnesota

Major Customers : NA

Cause : FIELD SWITCHED AND RESTORED LOAD AFTER POTHEAD

1/14/2010

AND BREAKER FAILED IN SUE --- CLOSED BACK TC --- SWITCH  
@ 0848 ( 807 CUSTOMERS ). HEAD END CLOSED IN FROM  
--- SWITCH @ 0858 ( 457 CUSTOMERS ).

Follow-Up :