

#	Disturbance Report	Advocates - email to PUC	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1/13/09 7:49		FEEDER	CIRCUIT BREAKER	INTENTIONAL CLEAR FOR TRBL/EMER	100% RESTORED, REPAIRED TEMP	416020	N	MW
2	x	x	1/16/09 8:48		FEEDER	CIRCUIT BREAKER	PUBLIC DAMAGE BROKEN POLE	100% RESTORED VIA SWITCHING	416577	N	ME
3	x	x	1/18/09 23:18		FEEDER	CIRCUIT BREAKER	CONNECTOR FAILURE AUTO SPICE	100% RESTORED, REPAIRED TEMP	417379 417258	N	SE
4	x	x	1/25/09 17:29		TRANSM LINE/SYSTEM	CIRCUIT BREAKER	CONNECTOR FAILURE COMPR SLEEVE	100% RESTORED VIA SWITCHING	418267 418269	N	NW

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED

**Palmer, Susan L**

---

**From:** Bechthold, Thomas J  
**Sent:** Tuesday, January 13, 2009 8:20 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** , Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 1/13/2009      **Date In :** 1/13/2009  
**Time Out :** 07:49      **Time In :** 08:09

**Duration :** 0 hours, 20 mins

**Number of Customers Affected :** 135

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** WATZATA

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** INTENTIONAL OUTAGE TO CLEAR UP PHASE THAT WAS  
BLOWING INTO STEEL ON TRANSSMISSION TOWER

**Follow-Up :**

6/5/2009

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, January 13, 2009 1:05 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ( ), Second Outage Notice

Wayzata restored.

Nancy

---

**From:** Bechthold, Thomas J  
**Sent:** Tuesday, January 13, 2009 8:20 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 1/13/2009

Date In : 1/13/2009

Time Out : 07:49

Time In : 08:09

Duration : 0 hours, 20 mins

Number of Customers Affected : 135

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : WATZATA

State : MN - Minnesota

Major Customers : NONE

Cause : INTENTIONAL OUTAGE TO CLEAR UP PHASE THAT WAS  
BLOWING INTO STEEL ON TRANSSMISSION TOWER

Follow-Up :

6/5/2009

29

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Friday, January 16, 2009 10:17 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 1/16/2009                      Date In : 1/16/2009  
Time Out : 08:48                          Time In : 10:00

Duration : 1 hours, 12 mins

Number of Customers Affected : 1202

For information about this alert, contact : T.F.  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : Arden Hills

State : MN - Minnesota

Major Customers : H B Fuller,

Cause : A car hit our feeder pole at

Follow-Up : Pole has been refered and the feeder back in at 10:00.

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Friday, January 16, 2009 2:05 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ( ) Second Outage Notice

Arden Hills restored.

Nancy

---

**From:** Driscoll, Paul M  
**Sent:** Friday, January 16, 2009 10:17 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ( ) Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 1/16/2009      Date In : 1/16/2009  
Time Out : 08:48      Time In : 10:00

Duration : 1 hours, 12 mins

Number of Customers Affected : 1202

For information about this alert, contact : T.F.  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : Arden Hills

State : MN - Minnesota

Major Customers : H B Fuller,

Cause : A car hit our feeder pole at      Rd.

Follow-Up : Pole has been refered and the feeder back in at 10:00.

6/5/2009

3a

**Palmer, Susan L**

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, January 19, 2009 2:04 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 1/18/2009      **Date In :** 1/19/2009  
**Time Out :** 23:18      **Time In :** 01:50

**Duration :** 2 hours, 32 mins

**Number of Customers Affected :** 3579

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870

**Communities Affected :** Mankato

**State :** MN - Minnesota

**Major Customers :** Harvest States, Mankato State University

**Cause :** Wire down at      tripped out breaker on Mobil sub.

**Follow-Up :** Feeders being fed from Mobil sub at Sibley Park.

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Monday, January 19, 2009 10:39 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice

Mankato restored.

Nancy

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, January 19, 2009 2:04 AM  
**To:** dl Electric Outage SF Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 1/18/2009                      Date In : 1/19/2009  
Time Out : 23:18                          Time In : 01:50

Duration : 2 hours, 32 mins

Number of Customers Affected : 3579

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : Mankato

State : MN - Minnesota

Major Customers : Harvest States, Mankato State University

Cause : Wire down at                      ipped out breaker on Mobil sub.

Follow-Up : Feeders being fed from Mobil sub at Sibley Park.

6/5/2009

**Palmer, Susan L**

---

**From:** Vorachek, Kelly  
**Sent:** Sunday, January 25, 2009 6:34 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Transmission Event (

**Distribution System Status Outage Notification**

Transmission Event      Second Outage Notice  
Feeder/Bus : ..

Date Out : 1/25/2009      Date In : 1/25/2009  
Time Out : 17:29      Time In : 18:07

Duration : 0 hours, 38 mins

Number of Customers Affected : 2,636

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : Avon, St. Joseph, St. John's University

State : MN - Minnesota

Major Customers : N/A

Cause :  
Isolated via switching and restored:: Correction on 1st alert listed  
should be

Follow-Up :



**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, January 26, 2009 7:56 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Transmission Event 1/25/09 Restored

Second Outage Notice -

**Albany, St Joseph Restored**

Carly Preston  
651-639-4367

---

**From:** Vorachek, Kelly  
**Sent:** Sunday, January 25, 2009 6:34 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Transmission Event

Second Outage Notice

**Distribution System Status Outage Notification**

Transmission Event      Second Outage Notice  
Feeder/Bus :

Date Out : 1/25/2009      Date In : 1/25/2009  
Time Out : 17:29      Time In : 18:07

Duration : 0 hours, 38 mins

Number of Customers Affected : 2,636

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : Avon, St. Joseph, St. John's University

State : MN - Minnesota

Major Customers : N/A

Cause :

Phase down on

Isolated via switching and restored:: Correction on 1st alert listed should be

6/5/2009

Follow-Up :

6/5/2009

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED

#	Disturbance Report	Advocates - email to PUC	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	2/5/09 8:25		FEEDER	CIRCUIT BREAKER	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED, REPAIRED	419984	N	MW
2	x	x	2/9/09 3:21		FEEDER	DISCONNECT OH	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED, REPAIRED	421036	N	ME
3	x	x	2/9/09 13:23		FEEDER	CIRCUIT BREAKER	POLE FIRE	100% RESTORED VIA SWITCHING	421360	N	MW
4	x	x	2/9/09 15:17		FEEDER	CIRCUIT BREAKER	INSULATOR FLASH	100% RESTORED, REPAIRED	422338	N	ME
5	x	x	2/9/09 16:00		FEEDER	LOAD BREAK DISC	INTENTIONAL TO CLEAR POLE FIRE	100% RESTORED, REPAIRED	422697	N	MW
6	x	x	2/9/09 23:41		FEEDER	CIRCUIT BREAKER	INSULATOR GLASS/PORC LIN	PARTIAL RESTORATION	421759	N	NW
7	x	x	2/10/09 1:51		FEEDER	CIRCUIT BREAKER	SPLICE UG PRIMARY HEAT SHRINK	100% RESTORED VIA SWITCHING	422457	N	ME
8	x	x	2/10/09 3:31		FEEDER	CIRCUIT BREAKER	POLE FIRE	100% RESTORED, REPAIRED	421824	N	MW
9	x	x	2/10/09 4:08		FEEDER	CIRCUIT BREAKER	POLE FIRE	PARTIAL RESTORATION	421835	N	MW
10	x	x	2/10/09 10:55		FEEDER	CIRCUIT BREAKER	VEG TREE OUTSIDE MAIN CORRIDOR	REPAIRS NOT NEEDED	422032	N	SE
11	x	x	2/16/09 6:00		TRANSN LINE/SYS	3P HV CABLE UG	CONNECTOR FAILURE COMPR SLEEVE	100% RESTORED VIA SWITCHING	424077	N	ME
12	x	x	2/16/09 16:58		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRIMARY P&L	100% RESTORED VIA SWITCHING	423262	N	ME
13	x	x	2/26/09 2:05		TRANSN LINE/SYS	CIRCUIT BREAKER	CONNECTOR FAILURE COMPR SLEEVE	100% RESTORED VIA SWITCHING	424955	N	NW

la

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, February 05, 2009 10:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Third Outage Notice

### Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/5/2009                      Date In : 2/5/2009  
Time Out : 08:25                      Time In : 10:06

Duration : 1 hours, 41 mins

Number of Customers Affected : 1705

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDEN PRAIRIE

State : MN - Minnesota

Major Customers : NONE

Cause : NOTHING OBVIOUS FOUND

Follow-Up : EMP TO CHECK BREAKER RECLOSE SETTINGS

6/5/2009

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Thursday, February 05, 2009 2:21 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice

Eden Prairie outage.

Nancy

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, February 05, 2009 10:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/5/2009                      Date In : 2/5/2009  
Time Out : 08:25                      Time In : 10:06

Duration : 1 hours, 41 mins

Number of Customers Affected : 1705

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDEN PRAIRIE

State : MN - Minnesota

Major Customers : NONE

Cause : NOTHING OBVIOUS FOUND

Follow-Up : EMP TO CHECK BREAKER RECLOSE SETTINGS

6/5/2009

**Palmer, Susan L**

---

**From:** Gilland, William P  
**Sent:** Monday, February 09, 2009 5:33 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** (2) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 04:21                      Time In : 05:25

Duration : 1 hours, 4 mins

Number of Customers Affected : 581

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : woodbury

State : MN - Minnesota

Major Customers : fortis/hartford

Cause : unknown- patrol found no problem, will patrol again in daylight

Follow-Up :

6/5/2009

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Monday, February 09, 2009 7:44 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: - - -, Second Outage Notice

Woodbury restored.

Nancy

---

**From:** Gilland, William P  
**Sent:** Monday, February 09, 2009 5:33 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** - - -, Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 04:21                      Time In : 05:25

Duration : 1 hours, 4 mins

Number of Customers Affected : 581

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : woodbury

State : MN - Minnesota

Major Customers : fortis/hartford

Cause : unknown- patrol found no problem, will patrol again in daylight

Follow-Up :

6/5/2009

3a

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Monday, February 09, 2009 2:50 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** (---) Second Outage Notice

Distribution System Status Outage Notification

\ Second Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 13:23                      Time In : 14:22

Duration : 0 hours, 59 mins

Number of Customers Affected : 1176

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS

State : MN - Minnesota

Major Customers : NA

Cause : POLE FIRE AT  
13 CUSTOMERS REMAIN OUT UNTIL REPAIRED

WIRE DOWN 2 LOCATIONS ONLY

Follow-Up :

6/5/2009



**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 7:26 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice

Minneapolis restored.

Nancy

---

**From:** Ayers, Patrick S  
**Sent:** Monday, February 09, 2009 7:26 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Third Outage Notice

#### Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 14:22                      Time In : 19:00

Duration : 4 hours, 38 mins

Number of Customers Affected : 11

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS

State : MN - Minnesota

Major Customers : NONE

Cause : POLE FIRE

Follow-Up : THESE LAST CUST WERE RESTORED AS OF 1900 -CREW  
PUT WIRE UP /REPLACED POLE

6/5/2009

4a

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Monday, February 09, 2009 5:19 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 15:17                      Time In : 16:32

Duration : 1 hours, 15 mins

Number of Customers Affected : 4049

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : woodbury

State : MN - Minnesota

Major Customers : 3m Bldg 549,3m Bldg 551,3m Bldg 553,3m Bldg 553,Land O'  
Lakes,3m Bldg 518,Imation Corporation,

Cause : [REDACTED] and [REDACTED] primary got into a down gye

Follow-Up :

6/5/2009

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 7:25 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ' [REDACTED] ' Second Outage Notice

## Woodbury restored.

Nancy

**From:** Elden, Thomas L  
**Sent:** Monday, February 09, 2009 5:19 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** , ) Second Outage Notice

# Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus :

Date Out : 2/9/2009      Date In : 2/9/2009  
Time Out : 15:17      Time In : 16:32

Duration : 1 hours, 15 mins

**Number of Customers Affected : 4049**

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : woodbury

State : MN - Minnesota

Major Customers : 3m Bldg 549,3m Bldg 551,3m Bldg 553,3m Bldg 553,Land O' Lakes,3m Bldg 518,Imation Corporation,

Cause : \_\_\_\_\_ and \_\_\_\_\_ I primary got into a down gye

**Follow-Up :**

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Monday, February 09, 2009 11:49 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** l , , hird Outage Notice

Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 16:00                      Time In : 22:59

Duration : 6 hours, 59 mins

Number of Customers Affected : 161

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : TONKA BAY

State : MN - Minnesota

Major Customers : NONE

Cause : POLE FIRE

Follow-Up : ALL BUT 8 CUST HAVE BEEN RESTORED AS OF 2259, CREW  
WORKING TO RESTORE LAST 8 CUST.

6/5/2009

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 7:28 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] Third Outage Notice

Tonka Bay restored.

Nancy

---

**From:** Ayers, Patrick S  
**Sent:** Monday, February 09, 2009 11:49 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED], Third Outage Notice

### Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/9/2009  
Time Out : 16:00                      Time In : 22:59

Duration : 6 hours, 59 mins

Number of Customers Affected : 161

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : TONKA BAY

State : MN - Minnesota

Major Customers : NONE

Cause : POLE FIRE

Follow-Up : ALL BUT 8 CUST HAVE BEEN RESTORED AS OF 2259, CREW  
WORKING TO RESTORE LAST 8 CUST.

6/5/2009

69

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Tuesday, February 10, 2009 6:49 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** , Third Outage Notice

**Distribution System Status Outage Notification**

Third Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/10/2009  
Time Out : 23:41                      Time In : 06:39

Duration : 6 hours, 58 mins

Number of Customers Affected : 2378

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : SPICER, NEW LONDON

State : MN - Minnesota

Major Customers : \*

Cause : FIELD RECLOSER WERE CLOSE AT 06:39 ALL  
2330 CUST BACKIN 100% RESTORE.

Follow-Up :

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 7:34 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice

Spicer and New London restored.

Nancy

---

**From:** Bui, Tien V  
**Sent:** Tuesday, February 10, 2009 6:49 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/9/2009                      Date In : 2/10/2009  
Time Out : 23:41                      Time In : 06:39

Duration : 6 hours, 58 mins

Number of Customers Affected : 2378

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : SPICER, NEW LONDON

State : MN - Minnesota

Major Customers : \*

Cause : FIELD RECLOSER RECLOSED AT 06:39 ALL  
2330 CUST BACKIN 100% RESTORE.

Follow-Up :

6/5/2009

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Tuesday, February 10, 2009 4:43 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/10/2009                      Date In : 2/10/2009  
Time Out : 01:51                      Time In : 03:55

Duration : 2 hours, 4 mins

Number of Customers Affected : 704

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : vadnais heights

State : MN - Minnesota

Major Customers : mn

Cause : bad urd cable from

Follow-Up : need more fault indicators on co. rd. e on urd cable



**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 7:33 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: \ Second Outage Notice

Vadnais Heights restored.

Nancy

---

**From:** Elden, Thomas L  
**Sent:** Tuesday, February 10, 2009 4:43 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** \ - -, Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus : - - -

Date Out : 2/10/2009      Date In : 2/10/2009  
Time Out : 01:51      Time In : 03:55

Duration : 2 hours, 4 mins

Number of Customers Affected : 704

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : vadnais heights

State : MN - Minnesota

Major Customers : mn

Cause : bad urd cable from .

Follow-Up : need more fault indicators on co. rd. e on urd cable

89

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, February 10, 2009 4:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

Second Outage Notice  
Feeder/Bus : ~

Date Out : 2/10/2009                      Date In : 2/10/2009  
Time Out : 03:31                          Time In : 04:02

Duration : 0 hours, 31 mins

Number of Customers Affected : 2347

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : SAINT LOUIS PARK

State : MN - Minnesota

Major Customers : Supervalu, Inc,

Cause : BURNT OFF FEEDER POLE/CENTER PHASE LAYING ON X

ARMS

Follow-Up : TEMP. CENTER PHASE AT POLE ,WILL NEED TO HAVE  
REPAIRS MADE PERM.

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 7:31 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ^ , Second Outage Notice

Saint Louis Park restored.

Nancy

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, February 10, 2009 4:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/10/2009	Date In : 2/10/2009
Time Out : 03:31	Time In : 04:02

Duration : 0 hours, 31 mins

Number of Customers Affected : 2347

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : SAINT LOUIS PARK

State : MN - Minnesota

Major Customers : Supervalu, Inc,

Cause : BURNT OFF FEEDER POLE/CENTER PHASE LAYING ON X

ARMS

Follow-Up : TEMP. CENTER PHASE AT POLE ,WILL NEED TO HAVE  
REPAIRS MADE PERM.

6/5/2009

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Tuesday, February 10, 2009 12:43 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/10/2009                      Date In : 2/10/2009  
Time Out : 04:08                      Time In : 12:25

Duration : 8 hours, 17 mins

Number of Customers Affected : 3020

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS FRIDLEY

State : MN - Minnesota

Major Customers : Target North Operations, Medtronic-World HQ,

Cause : FINAL INFO ALL POLES REPAIRED AND WIRE UP FINAL 124 CUSTOMERS  
ENERGIZED AT 1225

Follow-Up :

6/5/2009

**Palmer, Susan L**

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 2:25 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice

Columbia Heights restored.

Nancy

---

**From:** Hanish, Rod  
**Sent:** Tuesday, February 10, 2009 12:43 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/10/2009      Date In : 2/10/2009  
Time Out : 04:08      Time In : 12:25

Duration : 8 hours, 17 mins

Number of Customers Affected : 3020

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS FRIDLEY

State : MN - Minnesota

Major Customers : Target North Operations, Medtronic-World HQ,

Cause : FINAL INFO ALL POLES REPAIRED AND WIRE UP FINAL 124 CUSTOMERS  
ENERGIZED AT 1225

Follow-Up :

6/5/2009

10a

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Tuesday, February 10, 2009 11:42 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** , Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/10/2009                      Date In : 2/10/2009  
Time Out : 10:55                      Time In : 11:33

Duration : 0 hours, 38 mins

Number of Customers Affected : 1802

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : FAIRBAULT

State : MN - Minnesota

Major Customers : \*

Cause : LOCK NON RTU SUB. CREW FOUND AT  
FELT ON FEEDER CREW CUT IN CLEAR & CLOSE BREAKER.

Follow-Up :

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 10, 2009 11:55 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice

Fairbault restored.

Nancy

---

**From:** Bui, Tien V  
**Sent:** Tuesday, February 10, 2009 11:42 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** l Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 2/10/2009      **Date In :** 2/10/2009  
**Time Out :** 10:55      **Time In :** 11:33

**Duration :** 0 hours, 38 mins

**Number of Customers Affected :** 1802

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

**Communities Affected :** FAIRBAULT

**State :** MN - Minnesota

**Major Customers :** \*

**Cause :** LOCK NON RTU      CREW FOUND AT  
TREE FELT ON FEEDER CREW CUT IN CLEAR & CLOSE BREAKER.

**Follow-Up :**

6/5/2009

11a

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Monday, February 16, 2009 7:35 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

..... Second Outage Notice  
Feeder/Bus : ---

Date Out : 2/16/2009                      Date In : 2/16/2009  
Time Out : 06:00                          Time In : 07:27

Duration : 1 hours, 27 mins

Number of Customers Affected : 1678

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : farmington

State : MN - Minnesota

Major Customers : FAA,

Cause : 69kv line was out

Follow-Up :

6/5/2009



**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Monday, February 16, 2009 7:36 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** l , ) Second Outage Notice

**Distribution System Status Outage Notification**

-- Second Outage Notice  
Feeder/Bus : . . .

Date Out : 2/16/2009                      Date In : 2/16/2009  
Time Out : 06:00                          Time In : 07:27

Duration : 1 hours, 27 mins

Number of Customers Affected : 1866

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : farmington

State : MN - Minnesota

Major Customers : Met Council Empire Plant,

Cause : 69kv line was out

Follow-Up :

11c

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Monday, February 16, 2009 8:36 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice

Farmington restored.

Nancy

---

**From:** Elden, Thomas L  
**Sent:** Monday, February 16, 2009 7:35 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/16/2009                      Date In : 2/16/2009  
Time Out : 06:00                          Time In : 07:27

Duration : 1 hours, 27 mins

Number of Customers Affected : 1678

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : farmington

State : MN - Minnesota

Major Customers : FAA,

Cause : 69kv line was out

Follow-Up :

6/5/2009

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Monday, February 16, 2009 8:36 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice

Farmington restored.

Nancy

---

**From:** Elden, Thomas L  
**Sent:** Monday, February 16, 2009 7:36 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 2/16/2009                      Date In : 2/16/2009  
Time Out : 06:00                          Time In : 07:27

Duration : 1 hours, 27 mins

Number of Customers Affected : 1866

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : farmington

State : MN - Minnesota

Major Customers : Met Council Empire Plant,

Cause : 69kv line was out

Follow-Up :

6/5/2009

12a

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Monday, February 16, 2009 8:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 2/16/2009

Date In : 2/16/2009

Time Out : 16:58

Time In : 18:39

Duration : 1 hours, 41 mins

Number of Customers Affected : 2030

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : saint paul

State : MN - Minnesota

Major Customers : no

Cause : cable at mpk sub blown at riser pipe below mpk 74 potheads

Follow-Up : refered to area

6/5/2009

125

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, February 17, 2009 10:18 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice

Saint Paul restored.

Nancy

---

**From:** Chial, Terry L  
**Sent:** Monday, February 16, 2009 8:04 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

#### Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus :

Date Out : 2/16/2009                      Date In : 2/16/2009  
Time Out : 16:58                              Time In : 18:39

Duration : 1 hours, 41 mins

Number of Customers Affected : 2030

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : saint paul

State : MN - Minnesota

Major Customers : no

Cause : cable at mpk sub blown at riser pipe below mpk 74 potheads

Follow-Up : referred to area

6/5/2009

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Thursday, February 26, 2009 4:22 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** TRANSMISSION LEVEL EVENT , Second Outage Notice

Distribution System Status Outage Notification

TRANSMISSION LEVEL EVENT      Second Outage Notice  
Feeder/Bus :

Date Out : 2/26/2009      Date In : 2/26/2009  
Time Out : 02:03      Time In : 04:17

Duration : 2 hours, 14 mins

Number of Customers Affected : 2638

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : AVON, SAINT JOSEPH, COLLEGEVILLE

State : MN - Minnesota

Major Customers : \*

Cause : TRANSMISSION LEVEL EVENT. OUTAGES TO  
53% RESTORE AT 02:59 WHEN PICKUP. 99% RESTORE AT 03:39 WHEN  
PICKUP. 100% RESTORE WHEN 20 CUST ON WERE PICKUP AT 04:17

PER TSO

Follow-Up :

6/5/2009

136

---

**Palmer, Susan L**

**From:** Heitzinger, Nancy L  
**Sent:** Thursday, February 26, 2009 7:30 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: TRANSMISSION LEVEL EVENT      Second Outage Notice

Avon, Saint Joseph and Collegeville Transmission Level outage.

Nancy

---

**From:** Bui, Tien V  
**Sent:** Thursday, February 26, 2009 4:22 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** TRANSMISSION LEVEL EVENT      Second Outage Notice

Distribution System Status Outage Notification

TRANSMISSION LEVEL EVENT      Second Outage Notice  
Feeder/Bus :

Date Out : 2/26/2009      Date In : 2/26/2009  
Time Out : 02:03      Time In : 04:17

Duration : 2 hours, 14 mins

Number of Customers Affected : 2638

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : AVON, SAINT JOSEPH, COLLEGEVILLE

State : MN - Minnesota

Major Customers : \*

Cause : TRANSMISSION LEVEL EVENT. OUTAGES TO  
53% RESTORE AT 02:59 WHEN      PICKUP. 99% RESTORE AT 03:39 WHEN  
PICKUP. 100% RESTORE WHEN 20 CUST ON      WERE PICKUP AT 04:17

PER TSO

Follow-Up :

6/5/2009

#	Disturbance Report	Advocates - email to PUC	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	3/5/09 7:17		FEEDER	LOAD BREAK DISC OH	PUBLIC DAMAGE BROKEN POLE	100% RESTORED VIA SWITCHING	426552	N	MW
2	x	x	3/6/09 7:15		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI UNJACKETED	100% RESTORED, REPAIRED	426548	N	MW
3	x		3/6/09 9:03		FEEDER	CIRCUIT BREAKER	OVERVOLTAGE POLE NOT REPAIRED	100% RESTORED VIA SWITCHING	426894	N	MW - partial, part of another event
4	x	x	3/10/09 12:28		FEEDER	CIRCUIT BREAKER	CAPACITOR BANK FAILURE OH	100% RESTORED, REPAIRED	426885	N	MW
5	x	x	3/12/09 23:18		FEEDER	CIRCUIT BREAKER	PUBLIC DAMAGE BROKEN POLE	100% RESTORED VIA SWITCHING	427589	N	MW
6	x		3/16/09 19:52		FEEDER	LOAD BREAK DISC OH	PUBLIC DAMAGE BROKEN POLE	100% RESTORED, REPAIRED	428617	N	ME
7	x	x	3/20/09 19:03		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER POLYMER POLE FIRE	100% RESTORED VIA SWITCHING	428718	N	MW
8	x	x	3/20/09 23:21		FEEDER	CIRCUIT BREAKER	PUBLIC DAMAGE BROKEN POLE	100% RESTORED VIA SWITCHING	431552	N	ME
9	x	x	3/22/09 14:56		FEEDER	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	100% RESTORED, REPAIRED	431514	N	ME
10	x	x	3/23/09 11:00		FEEDER	RECLOSER OH	POLE FIRE	100% RESTORED, REPAIRED	429869	N	MW
11	x	x	3/23/09 20:36		FEEDER	CIRCUIT BREAKER	LIGHTNING STRIKE	100% RESTORED VIA SWITCHING	430175	N	SE
12	x		3/23/09 21:38		FEEDER	LOAD BREAK DISC OH	ACCIDENTAL PROTECTION MISOP	100% RESTORED VIA SWITCHING	431083	N	ME
13	x	x	3/24/09 3:25		FEEDER	CIRCUIT BREAKER	POLE ROTTEN	100% RESTORED, REPAIRED	431085	N	ME
14	x	x	3/24/09 6:32		FEEDER	CIRCUIT BREAKER	INSULATOR FLASH	100% RESTORED VIA SWITCHING	430619	N	MW
15	x	x	3/26/09 13:05		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI UNJACKETED	100% RESTORED, REPAIRED	431106	N	ME
								TEMP	431101	N	MW

PUBLIC DOCUMENT-- SECURITY DATA HAS BEEN EXCISED



**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, March 05, 2009 9:50 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Fifth Outage Notice

**Distribution System Status Outage Notification**

**Fifth Outage Notice**  
**Feeder/Bus :**

**Date Out :** 3/5/2009                      **Date In :** 3/5/2009  
**Time Out :** 07:17                      **Time In :** 09:47

**Duration :** 2 hours, 30 mins

**Number of Customers Affected :** 7

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** MEDINA

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** CAR HIT FEEDER POLE

**Follow-Up :** OPENED JUMPERS CLOSED TIE SW TO PICKUP LAST 7  
CUST.

6/5/2009

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, March 05, 2009 8:08 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 3/5/2009                      **Date In :** 3/5/2009  
**Time Out :** 07:17                      **Time In :** 08:01

**Duration :** 0 hours, 44 mins

**Number of Customers Affected :** 1424

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** MEDINA

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** CAR HIT POLE AT

**Follow-Up :** THIS HEATS UP |                      SAME TIME TOTAL CUST IN 2733

6/5/2009

lc

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Thursday, March 05, 2009 9:50 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Fourth Outage Notice

Medina restored.

Nancy

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, March 05, 2009 9:42 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** C , Fourth Outage Notice

### Distribution System Status Outage Notification

Fourth Outage Notice  
Feeder/Bus :

Date Out : 3/5/2009                      Date In : 3/5/2009  
Time Out : 07:17                      Time In : 08:52

Duration : 1 hours, 35 mins

Number of Customers Affected : 67

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : medina

State : MN - Minnesota

Major Customers : NONE

Cause : CAR POLE INCIDENT

Follow-Up :

6/5/2009

10

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Thursday, March 05, 2009 8:10 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: I , Second Outage Notice

Medina restored.

Nancy

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, March 05, 2009 8:08 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

I Second Outage Notice  
Feeder/Bus :

Date Out : 3/5/2009                      Date In : 3/5/2009  
Time Out : 07:17                      Time In : 08:01

Duration : 0 hours, 44 mins

Number of Customers Affected : 1424

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MEDINA

State : MN - Minnesota

Major Customers : NONE

Cause : CAR HIT POLE AT I

Follow-Up : THIS HEATS UP I                      AME TIME TOTAL CUST IN 2733

6/5/2009

2a

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Friday, March 06, 2009 11:15 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Fourth Outage Notice

**Distribution System Status Outage Notification**

**Fourth Outage Notice**  
**Feeder/Bus :**

**Date Out :** 3/6/2009                      **Date In :** 3/6/2009  
**Time Out :** 07:15                      **Time In :** 10:49

**Duration :** 3 hours, 34 mins

**Number of Customers Affected :** 2644

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** mtka , slp , hopkins

**State :** MN - Minnesota

**Major Customers :** SuperValu Inc,

**Cause :** unknown

**Follow-Up :** all cust in but partial restoration

2b

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Friday, March 06, 2009 11:33 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: 5- , , , , Fourth Outage Notice

Minnetonka, Saint Louis Park, Hopkins restored

Nancy

---

**From:** McDougald, Ronald L  
**Sent:** Friday, March 06, 2009 11:15 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Fourth Outage Notice

### Distribution System Status Outage Notification

Fourth Outage Notice  
Feeder/Bus :

Date Out : 3/6/2009                      Date In : 3/6/2009  
Time Out : 07:15                      Time In : 10:49

Duration : 3 hours, 34 mins

Number of Customers Affected : 2644

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : mtk , slp , hopkins

State : MN - Minnesota

Major Customers : SuperValu Inc,

Cause : unknown

Follow-Up : all cust in but partial restoration

6/5/2009

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Friday, March 06, 2009 11:15 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Fourth Outage Notice

**Distribution System Status Outage Notification**

**Fourth Outage Notice**  
**Feeder/Bus :**

**Date Out :** 3/6/2009                      **Date In :** 3/6/2009  
**Time Out :** 07:15                      **Time In :** 10:49

**Duration :** 3 hours, 34 mins

**Number of Customers Affected :** 2644

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** mtk a , slp , hopkins

**State :** MN - Minnesota

**Major Customers :** SuperValu Inc,

**Cause :** unknown

**Follow-Up :** all cust in but partial restoration

26

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Friday, March 06, 2009 11:48 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , , , , Second Outage Notice

Saint Louis Park, Minnetonka, Hopkins restored.

Nancy

---

**From:** McDougald, Ronald L  
**Sent:** Friday, March 06, 2009 9:12 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** , , , , Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 3/6/2009                      Date In :  
Time Out : 07:15                      Time In :

Duration :

Number of Customers Affected : 2644

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : mtk ,hopkins , slp

State : MN - Minnesota

Major Customers : SuperValu Inc,

Cause : Sill to be determined had in and went back after 7 min.

Follow-Up :



**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, March 10, 2009 1:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** , Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 3/10/2009      Date In : 3/10/2009  
Time Out : 12:28      Time In : 13:05

Duration : 0 hours, 37 mins

Number of Customers Affected : 1643

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : SAVAGE/BURNSVILLE

State : MN - Minnesota

Major Customers : NONE

Cause : CAP. BANK BLOWN UP AT      IND.      S -  
CAP BANK #430

Follow-Up : ISOLATE CAP BANK,REENERGIZE FEEDER

46

**Palmer, Susan L**

---

**From:** Heitzinger, Nancy L  
**Sent:** Tuesday, March 10, 2009 1:34 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice

Savage and Burnsville restored.

Nancy

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, March 10, 2009 1:11 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 3/10/2009      Date In : 3/10/2009  
Time Out : 12:28      Time In : 13:05

Duration : 0 hours, 37 mins

Number of Customers Affected : 1643

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : SAVAGE/BURNSVILLE

State : MN - Minnesota

Major Customers : NONE

Cause : CAP. BANK BLOWN UP AT      AND  
CAP BANK #430

Follow-Up : ISOLATE CAP BANK, REENERGIZE FEEDER

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Friday, March 13, 2009 1:23 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

Second Outage Notice  
Feeder/Bus : 000

Date Out : 3/12/2009      Date In : 3/13/2009  
Time Out : 23:18      Time In : 01:09

Duration : 1 hours, 51 mins

Number of Customers Affected : 2456

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : hastings

State : MN - Minnesota

Major Customers : Intek,

Cause : car hit pole

Follow-Up : 76 customers are still out

56

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, March 13, 2009 7:42 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , Second Outage Notice - 3/12/09 - Hastings - POWER RESTORED\*\*2\*

Power outage - Hastings - Power restored.

Wendy

---

**From:** Elden, Thomas L  
**Sent:** Friday, March 13, 2009 1:23 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** , Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 3/12/2009                      Date In : 3/13/2009  
Time Out : 23:18                          Time In : 01:09

Duration : 1 hours, 51 mins

Number of Customers Affected : 2456

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : hastings

State : MN - Minnesota

Major Customers : Intek,

Cause : car hit pole

Follow-Up : 76 customers are still out

6/5/2009

6a

**Palmer, Susan L**

---

**From:** Bechthold, Thomas J  
**Sent:** Monday, March 16, 2009 9:24 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus : ---

Date Out : 3/16/2009

Date In : 3/16/2009

Time Out : 19:52

Time In : 21:04

Duration : 1 hours, 12 mins

Number of Customers Affected : 6170

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CHANHANSEN, MN; CHANHASSEN, MN; CHASKA, MN;  
EDEN PRAIRIE, MN; EXCELSIOR, MN; MINNETONKA, MN; NORTH MANKATO, MN;  
SHOREWOOD, MN; VICTORIA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : LIGHTNIG ARRESTER BLOWN 4 SPANS EAST OF HWY 5 ON  
HWY 41

Follow-Up :

7a

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Friday, March 20, 2009 9:08 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** -----, Third Outage Notice

**Distribution System Status Outage Notification****Third Outage Notice****Feeder/Bus :** . . .**Date Out :** 3/20/2009  
**Time Out :** 19:03**Date In :** 3/20/2009  
**Time In :** 20:50**Duration :** 1 hours, 47 mins**Number of Customers Affected :** 1958**For information about this alert, contact :****For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240**Communities Affected :** SAINT PAUL, MN;**State :** MN - Minnesota**Major Customers :** none**Cause :** pole fire grove and mississippi**Follow-Up :**

6/5/2009

7b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 23, 2009 9:23 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED] , Third Outage Notice - 3/20/09 - St. Paul/White Bear Lake -  
POWER RESTORED

Power outage - St. Paul & White Bear Lake - power restored.

Wendy

---

**From:** Chial, Terry L  
**Sent:** Friday, March 20, 2009 9:08 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** DBL-DAYTONS BLUFF (081) Third Outage Notice

#### Distribution System Status Outage Notification

##### Third Outage Notice

Feeder/Bus : [REDACTED]

Date Out : 3/20/2009  
Time Out : 19:03

Date In : 3/20/2009  
Time In : 20:50

Duration : 1 hours, 47 mins

Number of Customers Affected : 1958

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN;

State : MN - Minnesota

Major Customers : none

Cause : pole fire grove and mississippi

Follow-Up :

6/5/2009

8a

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Saturday, March 21, 2009 1:32 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** -----, Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus : -----

Date Out : 3/20/2009                      Date In : 3/21/2009  
Time Out : 23:21                          Time In : 01:26

Duration : 2 hours, 5 mins

Number of Customers Affected : 308

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : none

Cause : car accident

Follow-Up : dbl 65 not 66



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 23, 2009 9:25 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: l Third Outage Notice - 3/21/09 - St. Paul - POWER RESTORED

Power outage - St. Paul - power restored.

Wendy

---

**From:** Chial, Terry L  
**Sent:** Saturday, March 21, 2009 1:32 AM  
**To:** dl Electric Outage MEMPHIS  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 3/20/2009                      Date In : 3/21/2009  
Time Out : 23:21                          Time In : 01:26

Duration : 2 hours, 5 mins

Number of Customers Affected : 308

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : none

Cause : car accident

Follow-Up : dbl 65 not 66

9a

**Palmer, Susan L**

---

**From:** Bechthold, Thomas J  
**Sent:** Sunday, March 22, 2009 3:34 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** , , Final Outage Notice

**Distribution System Status Outage Notification****Final Outage Notice****Feeder/Bus :**

**Date Out :** 3/22/2009                      **Date In :** 3/22/2009  
**Time Out :** 14:56                      **Time In :** 15:27

**Duration :** 0 hours, 31 mins**Number of Customers Affected :** 2585**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369**Communities Affected :** EDINA, MN; MINNEAPOLIS, MN; SAINT LOUIS PARK,

MN

**State :** MN - Minnesota**Major Customers :** NONE

**Cause :** TREE BRANCH FELL ACROSS PRIMARY A  
EDINA

**Follow-Up :**

6/5/2009

96

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 23, 2009 9:29 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 3/22/09 - Edina/Minneapolis/St. Louis Park - POWER RESTORED\*\*

Power outage - Edina, Minneapolis & St. Louis Park - power restored.

Wendy

---

**From:** Bechthold, Thomas J  
**Sent:** Sunday, March 22, 2009 3:34 PM  
**To:** dl Electric Outage MN  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus : 001

Date Out : 3/22/2009

Date In : 3/22/2009

Time Out : 14:56

Time In : 15:27

Duration : 0 hours, 31 mins

Number of Customers Affected : 2585

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; MINNEAPOLIS, MN; SAINT LOUIS PARK,

MN

State : MN - Minnesota

Major Customers : NONE

Cause : TREE BRANCH FELL ACROSS PRIMARY AT  
EDINA

Follow-Up :

6/5/2009

10a

**Palmer, Susan L**

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, March 23, 2009 1:42 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** -----) Third Outage Notice

**Distribution System Status Outage Notification****Third Outage Notice****Feeder/Bus :**

**Date Out :** 3/23/2009      **Date In :** 3/23/2009  
**Time Out :** 11:00      **Time In :** 13:38

**Duration :** 2 hours, 38 mins**Number of Customers Affected :** 1162**For information about this alert, contact :****For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870

**Communities Affected :** CLAREMONT, MN; CONCORD, MN; DODGE CENTER, MN; OLD CONCORD, MN; WASECA, MN; WASIOJA, MN; WEST CONCORD, MN

**State :** MN - Minnesota**Major Customers :** None**Cause :** Pole fire; All customers back on.**Follow-Up :**

6/5/2009

10b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, March 23, 2009 1:22 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: \_\_\_\_\_, Second Outage Notice - 3/23/09 - Claremont/Concord/Dodge Center/Old Concord/Waseca/West Concord

Power outage - Claremont, Concord, Dodge Center, Old Concord, Waseca & West Concord.

Wendy

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, March 23, 2009 12:31 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** l \_\_\_\_\_, Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

\_\_\_\_\_  
Feeder/Bus :

Date Out : 3/23/2009  
Time Out : 11:00

Date In :  
Time In :

Duration :

Number of Customers Affected : 1162

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : CLAREMONT, MN; CONCORD, MN; DODGE CENTER, MN; OLD CONCORD, MN; WASECA, MN; WASIOJA, MN; WEST CONCORD, MN

State : MN - Minnesota

Major Customers : None

Cause : Top of pole burned off at \_\_\_\_\_ (1 mile nw of Dodge Center). \_\_\_\_\_ Isolated fault and picked up 694 customers at 12:13. 468 customers still out until crew can make repairs.

Follow-Up :

6/5/2009

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Monday, March 23, 2009 9:43 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** .. Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 3/23/2009                      Date In : 3/23/2009  
Time Out : 20:36                      Time In : 20:58

Duration : 0 hours, 22 mins

Number of Customers Affected : 4063

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LAKE ELMO, MN; OAKDALE, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : NO

Cause : LIGHTNIG

Follow-Up : AUTO SWITCH 2 OPENED PROPERLY BUT THEY ...  
...UTO SWITCH TOOK 22MINUTES

6/5/2009

116

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 24, 2009 7:39 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: \ Third Outage Notice - 3/23/09 - Lake Elmo/Oakdale/Woodbury -  
POWER RESTORED

Power outage - Lake Elmo, Oakdale & Woodbury - power restored.

Wendy

---

**From:** Chial, Terry L  
**Sent:** Monday, March 23, 2009 9:34 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** \ Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus : :

Date Out : 3/23/2009      Date In : 3/23/2009  
Time Out : 20:30      Time In : 20:58

Duration : 0 hours, 28 mins

Number of Customers Affected : 4063

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : LAKE ELMO, MN; OAKDALE, MN; WOODBURY, MN

State : MN - Minnesota

Major Customers : WDY MALL

Cause : LIGHTNING

Follow-Up :

6/5/2009



**Palmer, Susan L**

---

**From:** Paulsen, Timothy W  
**Sent:** Tuesday, March 24, 2009 5:05 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** , ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 3/24/2009                      Date In : 3/24/2009  
Time Out : 03:25                      Time In : 04:56

Duration : 1 hours, 31 mins

Number of Customers Affected : 1360

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BURNSVILLE, MN

State : MN - Minnesota

Major Customers : PEPSI COLA BOTTLING CO

Cause : BROKEN POLE SOUTH OF THE .TRBLMAN ABLE  
TO TEMP POLE TO RESTORE POWER..POLE WILL NEED TO BE REPLACED ASAP IN  
THE MORNING

Follow-Up :

6/5/2009

13b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 24, 2009 7:46 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 3/24/09 - Burnsville - POWER RESTORED

Power outage - Burnsville - power restored.

Wendy

---

**From:** Paulsen, Timothy W  
**Sent:** Tuesday, March 24, 2009 5:05 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 3/24/2009      Date In : 3/24/2009  
Time Out : 03:25      Time In : 04:56

Duration : 1 hours, 31 mins

Number of Customers Affected : 1360

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BURNSVILLE, MN

State : MN - Minnesota

Major Customers : PEPSI COLA BOTTLING CO

Cause : BROKEN POLE SOUTH OF THE TRBLMAN ABLE  
TO TEMP POLE TO RESTORE POWER..POLE WILL NEED TO BE REPLACED ASAP IN  
THE MORNING

Follow-Up :—

6/5/2009

14a

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Tuesday, March 24, 2009 8:40 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice

Feeder/Bus : 0000

Date Out : 3/24/2009      Date In : 3/24/2009  
Time Out : 06:32      Time In : 08:30

Duration : 1 hours, 58 mins

Number of Customers Affected : 2952

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN; INVER GROVE HEIGHTS, MN; INVER GROVE, MN

State : MN - Minnesota

Major Customers : mn.

Cause : airester was blown at \_

Follow-Up :

6/5/2009

146

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, March 24, 2009 8:43 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: (-----) Third Outage Notice - Eagan/Inver Grove Heights/Inver Grove  
 - POWER RESTORED

Power outage - Eagan, Inver Grove Heights & Inver Grove - power restored.

Wendy

---

**From:** Elden, Thomas L  
**Sent:** Tuesday, March 24, 2009 8:40 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

Third Outage Notice  
 Feeder/Bus :

Date Out : 3/24/2009      Date In : 3/24/2009  
 Time Out : 06:32      Time In : 08:30

Duration : 1 hours, 58 mins

Number of Customers Affected : 2952

For information about this alert, contact :  
 For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN; INVER GROVE HEIGHTS, MN; INVER GROVE, MN

State : MN - Minnesota

Major Customers : mn.

Cause : airester was blown at

Follow-Up :

6/5/2009

15a

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Thursday, March 26, 2009 1:57 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 3/26/2009                      Date In : 3/26/2009  
Time Out : 13:06                          Time In : 13:51

Duration : 0 hours, 45 mins

Number of Customers Affected : 1121

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BURNSVILLE, MN; EAGAN, MN

State : MN - Minnesota

Major Customers : NONE

Cause : POSSIBLE BAD FEEDER CABLE FROM SWITCH TO SWITCH

Follow-Up : VLF TEST CREW GOING TO TEST CABLE TODAY

6/5/2009

15b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, March 26, 2009 2:00 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: 1) Second Outage Notice - 3/26/09 - Burnsville/Eagan - POWER RESTORED

Power outage - Burnsville/Eagan - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Thursday, March 26, 2009 1:57 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 3/26/2009      Date In : 3/26/2009  
Time Out : 13:06      Time In : 13:51

Duration : 0 hours, 45 mins

Number of Customers Affected : 1121

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BURNSVILLE, MN; EAGAN, MN

State : MN - Minnesota

Major Customers : NONE

Cause : POSSIBLE BAD FEEDER CABLE FROM SWITCH I SWITCH TO

Follow-Up : VLF TEST CREW GOING TO TEST CABLE TODAY

6/5/2009

#	Disturbance Report	Advocates - email to PUC	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	4/2/09 7:51		FEEDER	CIRCUIT BREAKER	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED VIA SWITCHING	433430	N	MW
2	x	x	4/2/09 15:03		FEEDER	CIRCUIT BREAKER	POLE ROTTEN	100% RESTORED, REPAIRED	433902	N	MW
3	x	x	4/6/09 10:3		FEEDER	CIRCUIT BREAKER	CONNECTOR FAILURE HL CLAMP	100% RESTORED, REPAIRED	435441	N	SE
4	x	x	4/8/09 11:00		FEEDER	3P HV CONDUCTOR OH CIRCUIT BREAKER	CONNECTOR FAILURE AUTO SPLICE ACCIDENTAL OH LINE CONTACT XCEL	100% RESTORED VIA SWITCHING	438276	N	MW
5	x	x	4/8/09 14:56		FEEDER	CIRCUIT BREAKER	PUBLIC DAMAGE BROKEN POLE	100% RESTORED, REPAIRED	435882	N	MW
6	x	x	4/9/09 8:32		FEEDER	CIRCUIT BREAKER	INTENTIONAL CLEAR FOR CONSTRUCT	100% RESTORED, REPAIRED	435952	N	SE
7	x	x	4/13/09 1:2		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER PORCELAIN	100% RESTORED VIA SWITCHING	437838	N	MW
8	x	x	4/14/09 11:0		FEEDER	LOAD BREAK DISC OH	INTENTIONAL TO CLEAR POLE FIRE	100% RESTORED, REPAIRED	438226	N	ME - information was incomplete until later review and research - part of another event
9	x	x	4/18/09 1:2		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER POLYMER	100% RESTORED VIA SWITCHING	439428	N	MW
10	x	x	4/19/09 6:5		FEEDER	CIRCUIT BREAKER FUSE OH	POLE FIRE	PARTIAL RESTORATION 100% RESTORED, REPAIRED	440157	N	SE
11	x		4/24/09 15:19		TRANSM SUBST BUS/TRANSF	CIRCUIT BREAKER	TRANSFORMER SUB NON-LTC	100% RESTORED VIA SWITCHING	441514 441528 441517 441545 441525 441519	N	SE
12	x	x	4/25/09 4:4		TRANSM LINE/SYS FEEDER	CIRCUIT BREAKER	POLE FIRE	100% RESTORED VIA SWITCHING	441868 443027	N	SE
13	x	x	4/25/09 8:1		FEEDER	CIRCUIT BREAKER	POLE FIRE	100% RESTORED, REPAIRED	441923	N	NW
14	x	x	4/25/09 11:11		FEEDER	CIRCUIT BREAKER LOAD BREAK DISC OH	PUBLIC DAMAGE BROKEN POLE	100% RESTORED VIA SWITCHING	442000	N	MW

la

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Thursday, April 02, 2009 9:41 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 4/2/2009                      Date In : 4/2/2009  
Time Out : 07:51                      Time In : 08:49

Duration : 0 hours, 58 mins

Number of Customers Affected : 2521

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : NA

Cause : FAULTED FEEDER CABLE BETWEEN                      AND

Follow-Up :

6/5/2009



1b

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Thursday, April 02, 2009 9:57 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** Second Outage Notice - 4/2/09 Edina Restored

Edina, Minneapolis, Richfield Restored

Carly Preston  
651-639-4367

---

**From:** Hanish, Rod  
**Sent:** Thursday, April 02, 2009 9:41 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

----- Second Outage Notice  
Feeder/Bus :

Date Out : 4/2/2009                      Date In : 4/2/2009  
Time Out : 07:51                      Time In : 08:49

Duration : 0 hours, 58 mins

Number of Customers Affected : 2521

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : EDINA, MN; MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : NA

Cause : FAULTED FEEDER CABLE BETWEEN      AND

Follow-Up :

6/5/2009



2a

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, April 02, 2009 5:13 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

**Distribution System Status Outage Notification**

First Outage Notice  
Feeder/Bus :

Date Out : 4/2/2009                      Date In : 4/2/2009  
Time Out : 15:03                      Time In : 17:09

Duration : 2 hours, 6 mins

Number of Customers Affected : 701

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CORCORAN, MN; GREENFIELD, MN; HAMEL, MN;  
INDEPENDENCE, MN; LORETTO, MN; MAPLE PLAIN, MN; MAPLEWOOD, MN; MEDINA,  
MN; ROCKFORD, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TAP SOLID TO FEEDER CAME DOWN

Follow-Up : TRBL PUT UP LINE & fused it

26

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Friday, April 03, 2009 8:36 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: First Outage Notice - 4/2/09 Corcoran Restored

RESTORED

CORCORAN, MN; GREENFIELD, MN; HAMEL, MN; INDEPENDENCE, MN; LORETTO, MN; MAPLE PLAIN, MN; MAPLEWOOD, MN; MEDINA, MN; ROCKFORD, MN

Carly Preston  
651-639-4367

---

**From:** McDougald, Ronald L  
**Sent:** Thursday, April 02, 2009 5:14 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) First Outage Notice

Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 4/2/2009  
Time Out : 15:03

Date In : 4/2/2009  
Time In : 17:09

Duration : 2 hours, 6 mins

Number of Customers Affected : 701

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CORCORAN, MN; GREENFIELD, MN; HAMEL, MN;  
INDEPENDENCE, MN; LORETTO, MN; MAPLE PLAIN, MN; MAPLEWOOD, MN; MEDINA,  
MN; ROCKFORD, MN

State : MN - Minnesota

Major Customers : NONE

6/5/2009

Cause : TAP SOLID TO FEEDER CAME DOWN

Follow-Up : TRBL PUT UP LINE & fused it

6/5/2009

3a

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Monday, April 06, 2009 11:59 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** ----- econd Outage Notice

## Distribution System Status Outage Notification

## ... Second Outage Notice

Feeder/Bus :

Date Out : 4/6/2009                      Date In : 4/6/2009  
Time Out : 10:38                      Time In : 11:54

Duration : 1 hours, 16 mins

Number of Customers Affected : 3209

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOOD THUNDER, MN; MANKATO, MN; SHOREVIEW, MN; SOUTH  
BEND, MN

State : MN - Minnesota

Major Customers : NONE

Cause : ... CURRENTLY CARRYING ON ... BOTH FEEDER  
OUT CAUSE BY FEEDER WIRES PULL OUT OF DEADEND SHOE LOCATED AT ...  
100% RESTORE AT 11:54.

Follow-Up :

6/5/2009

36

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 06, 2009 12:05 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** Second Outage Notice - 4/6/09 - Good Thunder/Mankato/Shoreview/South Bend - POWER RESTORED

Power outage - Good Thunder, Mankato, Shoreview & South Bend - power restored.

Wendy

---

**From:** Bui, Tien V  
**Sent:** Monday, April 06, 2009 11:59 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 4/6/2009      Date In : 4/6/2009  
 Time Out : 10:38      Time In : 11:54

Duration : 1 hours, 16 mins

Number of Customers Affected : 3209

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : GOOD THUNDER, MN; MANKATO, MN; SHOREVIEW, MN; SOUTH BEND, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CURRENTLY CARRYING BOTH FEEDER  
 OUT CAUSE BY FEEDER WIRES PULL OUT OF DEADEND SHOE LOCATED AT  
 100% RESTORE AT 11:54.

Follow-Up :

6/5/2009





4a

**Palmer, Susan L**

---

**From:** Bechthold, Thomas J  
**Sent:** Wednesday, April 08, 2009 11:47 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

Final Outage Notice  
Feeder/Bus

Date Out : 4/8/2009                      Date In : 4/8/2009  
Time Out : 11:00                      Time In : 11:40

Duration : 0 hours, 40 mins

Number of Customers Affected : 2337

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CREW WORKING ON POLE TRANSFER AT  
TURNED PHASE DOWN ON TAP THAT RUNS SOUTH OFF OF FEEDER.  
FEEDER WAS ON MANUAL.

Follow-Up :

4b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, April 08, 2009 11:56 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV ) Final Outage Notice - 4/8/08 - Minneapolis - POWER RESTORED

Power outage - Minneapolis - power restored.

Wendy

---

**From:** Bechthold, Thomas J  
**Sent:** Wednesday, April 08, 2009 11:47 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus

Date Out : 4/8/2009                      Date In : 4/8/2009  
Time Out : 11:00                      Time In : 11:40

Duration : 0 hours, 40 mins

Number of Customers Affected : 2337

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CREW WORKING ON POLE TRANSFER AT  
BURNED PHASE DOWN ON TAP THAT RUNS SOUTH OFF OF FEEDER.  
FEEDER WAS ON MANUAL.

Follow-Up :

6/5/2009

5a

**Palmer, Susan L**

---

**From:** Murzyn, James J  
**Sent:** Wednesday, April 08, 2009 3:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** (v. ! ) Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus

Date Out : 4/8/2009                      Date In : 4/8/2009  
Time Out : 14:56                      Time In : 15:42

Duration : 0 hours, 46 mins

Number of Customers Affected : 1417

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLAINE, MN; CHAMPLIN, MN; COON RAPIDS, MN;  
FRIDLEY, MN; MINNEAPOLIS, MN; SPRING LAKE PARK, MN

State : MN - Minnesota

Major Customers : none

Cause : car hit a pole

Follow-Up :

6/5/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, April 08, 2009 3:16 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV First Outage Notice - 4/8/09 - Blaine/Champlin/Coon Rapids/Fridley/Spring Lake Park

Power outage - Blaine, Champlin, Coon Rapids, Fridley & Spring Lake Park.

Wendy

---

**From:** Murzyn, James J  
**Sent:** Wednesday, April 08, 2009 3:10 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** First Outage Notice

### Distribution System Status Outage Notification

#### First Outage Notice

Feeder/Bus :

Date Out : 4/8/2009                      Date In :  
Time Out : 14:56                      Time In :

Duration :

Number of Customers Affected : 1417

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLAINE, MN; CHAMPLIN, MN; COON RAPIDS, MN;  
FRIDLEY, MN; MINNEAPOLIS, MN; SPRING LAKE PARK, MN

State : MN - Minnesota

Major Customers : None

Cause : car hit a pole on 85th and springbrook.

Follow-Up :

6/5/2009

**Palmer, Susan L**

---

**From:** Chase, Julie B  
**Sent:** Thursday, April 09, 2009 9:41 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
Feeder/Bus :

Date Out : 4/9/2009                      Date In : 4/9/2009  
Time Out : 08:32                      Time In : 09:37

Duration : 1 hours, 5 mins

Number of Customers Affected : 1269

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : KILKENNY, MN; MORRISTOWN, MN; WATERVILLE, MN

State : MN - Minnesota

Major Customers :

Cause : OC435952/435953                      Intentional outage to repair  
substation equipment

Follow-Up :

66

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, April 09, 2009 10:05 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 4/9/09 -  
Kilkenny/Morristown/Waterville - POWER RESTORED

Power outage - Kilkenny, Morristown & Waterville - power restored.

Wendy

---

**From:** Chase, Julie B  
**Sent:** Thursday, April 09, 2009 9:41 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** 1) Second Outage Notice

**Distribution System Status Outage Notification**

Second Outage Notice  
Feeder/Bus :

Date Out : 4/9/2009      Date In : 4/9/2009  
Time Out : 08:32      Time In : 09:37

Duration : 1 hours, 5 mins

Number of Customers Affected : 1269

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : KILKENNY, MN; MORRISTOWN, MN; WATERVILLE, MN

State : MN - Minnesota

Major Customers :

Cause : OC435952/435953      intentional outage to repair  
substation equipment

Follow-Up :

7a

**Palmer, Susan L**

---

**From:** Schwarz, John W  
**Sent:** Monday, April 13, 2009 3:13 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] (000) Second Outage Notice

**Distribution System Status Outage Notification**

[REDACTED] : Second Outage Notice  
**Feeder/Bus :**

**Date Out :** 4/13/2009                      **Date In :** 4/13/2009  
**Time Out :** 01:21                      **Time In :** 02:52

**Duration :** 1 hours, 31 mins

**Number of Customers Affected :** 2556

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** CRYSTAL, MN; MINNEAPOLIS, MN; PLYMOUTH, MN

**State :** MN - Minnesota

**Major Customers :** NONE

**Cause :** BLOWN C PHASE STOOI [REDACTED]

**Follow-Up :**

7b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 13, 2009 9:33 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 4/13/09 - Crystal, Minneapolis & Plymouth - POWER RESTORED

Power outage - Crystal, Minneapolis & Plymouth - power restored.

Wendy

---

**From:** Schwarz, John W  
**Sent:** Monday, April 13, 2009 3:13 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

----- Second Outage Notice  
Feeder/Bus

Date Out : 4/13/2009                      Date In : 4/13/2009  
Time Out : 01:21                          Time In : 02:52

Duration : 1 hours, 31 mins

Number of Customers Affected : 2556

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL, MN; MINNEAPOLIS, MN; PLYMOUTH, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BLOWN C PHASE STOOL -----

Follow-Up :

6/5/2009



9a

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Saturday, April 18, 2009 2:33 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification****Final Outage Notice****Feeder/Bus :**

**Date Out :** 4/18/2009                      **Date In :** 4/18/2009  
**Time Out :** 01:28                      **Time In :** 02:28

**Duration :** 1 hours, 0 mins**Number of Customers Affected :** 3523**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369**Communities Affected :** MINNEAPOLIS, MN**State :** MN - Minnesota**Major Customers :** NONE

**Cause :** ARRESTOR BLOWN AT SWITCH,POT HEAD CABLE  
CAUGHT ON FIRE,POT HEAD BRACKET BLOWN APART.

**Follow-Up :**

qb

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Saturday, April 18, 2009 7:35 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ) Final Outage Notice - 4/18/08 - Minneapolis - POWER RESTORED

Power outage - Minneapolis - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Saturday, April 18, 2009 2:33 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

Final Outage Notice  
Feeder/Bus :

Date Out : 4/18/2009                      Date In : 4/18/2009  
Time Out : 01:28                          Time In : 02:28

Duration : 1 hours, 0 mins

Number of Customers Affected : 3523

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : ARRESTOR BLOWN AT SWITCH,POT HEAD CABLE  
CAUGHT ON FIRE,POT HEAD BRACKET BLOWN APART.

Follow-Up :

6/5/2009

10a

**Palmer, Susan L**

---

**From:** Medellin, Victor J  
**Sent:** Sunday, April 19, 2009 11:36 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** hird Outage Notice

**Distribution System Status Outage Notification****Third Outage Notice****Feeder/Bus :**

**Date Out :** 4/19/2009                      **Date In :** 4/19/2009  
**Time Out :** 06:50                      **Time In :** 11:25

**Duration :** 4 hours, 35 mins**Number of Customers Affected :** 835**For information about this alert, contact :****For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870**Communities Affected :** ELKO, MN; NEW MARKET, MN; WEBSTER, MN**State :** MN - Minnesota**Major Customers :** NONE

**Cause :** OC439886 CORRECTION 781 CUSTOMERS RESTORED @  
09:57 REMAINING 54 CUSTOMERS RESTORED @ 11:15

**Follow-Up :**

106

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, April 20, 2009 8:51 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , Third Outage Notice - 4/19/09 - Elko, New Market & Webster - POWER RESTORED

Power outage - Elko, New Market & Webster - POWER RESTORED.

Wendy

---

**From:** Medellin, Victor J  
**Sent:** Sunday, April 19, 2009 11:36 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** ird Outage Notice

Distribution System Status Outage Notification

Third Outage Notice

Feeder/Bus

Date Out : 4/19/2009                      Date In : 4/19/2009  
Time Out : 06:50                          Time In : 11:25

Duration : 4 hours, 35 mins

Number of Customers Affected : 835

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : ELKO, MN; NEW MARKET, MN; WEBSTER, MN

State : MN - Minnesota

Major Customers : NONE

Cause : OC439886 CORRECTION 781 CUSTOMERS RESTORED @  
09:57 REMAINING 54 CUSTOMERS RESTORED @ 11:15

Follow-Up :

6/5/2009

11a

**Palmer, Susan L**

---

**From:** Kaveny, Michael J  
**Sent:** Friday, April 24, 2009 6:02 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :****Date Out :** 4/24/2009**Date In :** 4/24/2009**Time Out :** 15:19**Time In :** 17:53**Duration :** 2 hours, 34 mins**Number of Customers Affected :** 8244**For information about this alert, contact :****For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870

**Communities Affected :** AUSTIN, MN; BROWNSDALE, MN; BYRON, MN;  
CLAREMONT, MN; CONCORD, MN; DODGE CENTER, MN; HAYFIELD, MN; KASSON,  
MN; MANTORVILLE, MN; OLD CONCORD, MN; PINE ISLAND, MN; WALTHAM, MN;  
WASIOJA, MN; WEST CONCORD, MN; ZUMBROTA, MN

**State :** MN - Minnesota

**Major Customers :** LAND O LAKES GROUP BILL LAND O; MCNEILUS TRUCK  
& MFG

**Cause :** Transmission Level Event, 15:39 Restore time for all customers on  
1983 Customers on restored at 17:53

**Follow-Up :** All customers 100% Restored at 17:53

12a

**Palmer, Susan L**

---

**From:** Peterson, Mark S  
**Sent:** Saturday, April 25, 2009 9:10 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 4/25/2009                      Date In : 4/25/2009  
Time Out : 04:48                      Time In : 08:35

Duration : 3 hours, 47 mins

Number of Customers Affected : 1154

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : MANKATO, MN; NORTH MANKATO, MN

State : MN - Minnesota

Major Customers : NONE

Cause : POLE TOP BURNED OFF TRANSMISSION POLE @ /  
N. WIRES DROPPED DOWN INTO FEEDER BURNING DOWN WIRES. CREW  
PUT UP WIRE AND RESTORED.

Follow-Up : EVERYONE PICKED UP EXCEPT CELL TOWER WHO IS ON  
OWN GENERATION

6/5/2009

126

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Saturday, April 25, 2009 11:58 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 4/25/09 - Mankato/North Mankato -  
POWER RESTORED

Power outage - Mankato & North Mankato - power restored.

Wendy

---

**From:** Peterson, Mark S  
**Sent:** Saturday, April 25, 2009 9:10 AM  
**To:** dl Electric Outage SE Notification  
**Subject:** ) Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 4/25/2009  
Time Out : 04:48

Date In : 4/25/2009  
Time In : 08:35

Duration : 3 hours, 47 mins

Number of Customers Affected : 1154

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : MANKATO, MN; NORTH MANKATO, MN

State : MN - Minnesota

Major Customers : NONE

Cause : POLE TOP BURNED OFF TRANSMISSION POLE @  
WIRES DROPPED DOWN INTO FEEDER BURNING DOWN WIRES. CREW  
PUT UP WIRE AND RESTORED.

Follow-Up : EVERYONE PICKED UP EXCEPT CELL TOWER WHO IS ON  
OWN GENERATION

6/5/2009

6/5/2009



13a

**Palmer, Susan L**

---

**From:** Peterson, Mark S  
**Sent:** Saturday, April 25, 2009 9:01 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 4/25/2009                      **Date In :** 4/25/2009  
**Time Out :** 08:02                      **Time In :** 08:28

**Duration :** 0 hours, 26 mins**Number of Customers Affected :** 4280**For information about this alert, contact :****For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870**Communities Affected :** CLEAR LAKE, MN; CLEARWATER, MN; SAINT CLOUD,

MN

**State :** MN - Minnesota**Major Customers :** WASTE WATER ONE BILL ACCT ST C**Cause :** pole top burned of**Follow-Up :**

6/5/2009

136

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Saturday, April 25, 2009 11:57 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** POWER RESTORED, Second Outage Notice - 4/25/09 - Clear Lake/Clearwater/Saint Cloud -

Power outage - Clear Lake, Clearwater & Saint Cloud - power restored.

Wendy

---

**From:** Peterson, Mark S  
**Sent:** Saturday, April 25, 2009 9:01 AM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 4/25/2009                      Date In : 4/25/2009  
Time Out : 08:02                      Time In : 08:28

Duration : 0 hours, 26 mins

Number of Customers Affected : 4280

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : CLEAR LAKE, MN; CLEARWATER, MN; SAINT CLOUD,

MN

State : MN - Minnesota

Major Customers : WASTE WATER ONE BILL ACCT ST C

Cause : pole top burned off. ... Clearwater, MN

Follow-Up :

6/5/2009

149

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Saturday, April 25, 2009 12:36 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

- ...E Final Outage Notice  
Feeder/Bus

Date Out : 4/25/2009                      Date In : 4/25/2009  
Time Out : 11:11                          Time In : 12:30

Duration : 1 hours, 19 mins

Number of Customers Affected : 1540

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : HOPKINS, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CAR HIT FEEDER POLE -BROKEN FEEDER POLE .POLE WILL  
NEED TO BE REPLACED.

Follow-Up :

6/5/2009

146

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Saturday, April 25, 2009 12:41 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 4/25/09 - Hopkins/Minnetonka - POWER RESTORED TO ALL

Power outage - Hopkins & Minnetonka - power restored to all.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Saturday, April 25, 2009 12:36 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** GNL-GLEN LAKE (071) Final Outage Notice

#### Distribution System Status Outage Notification

: Final Outage Notice  
Feeder/Bus : 071

Date Out : 4/25/2009                      Date In : 4/25/2009  
Time Out : 11:11                          Time In : 12:30

Duration : 1 hours, 19 mins

Number of Customers Affected : 1540

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : HOPKINS, MN; MINNETONKA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : CAR HIT FEEDER POLE -BROKEN FEEDER POLE .POLE WILL  
NEED TO BE REPLACED.

Follow-Up :

6/5/2009

#	Disturbance Report	Advocates - email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	x	x	1	MW	5/5/09 3:12		FEEDER	CIRCUIT BREAKER LOAD BREAK DISC OH	VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED VIA SWITCHING 100% RESTORED, REPAIRED PERM	444135	N	
2	x	x	1	ME	5/12/09 12:23		FEEDER	CIRCUIT BREAKER	ACCIDENTAL PROTECTION MISOP	100% RESTORED, REPAIRED PERM	445770	N	
3	x	x	1	NW	5/12/09 13:57		FEEDER	CIRCUIT BREAKER	CONDUCTOR CONTACT - GALLOPING	100% RESTORED, REPAIRED PERM	445828	N	Advocates show having been sent 5/15/09 2:56 PM, unable to print a hard copy
4	x	x	1	MW	5/12/09 18:22		FEEDER	CIRCUIT BREAKER	CORRIDOR	TEMP	445986	N	
5	x	x	1	MW	5/12/09 18:24		FEEDER	CIRCUIT BREAKER	CORRIDOR	TEMP	445987	N	
6	x	x	1	MW	5/12/09 19:11		FEEDER	CIRCUIT BREAKER	CORRIDOR	100% RESTORED VIA SWITCHING 100% RESTORED, REPAIRED PERM	446351	N	
7	x	x	1	ME	5/12/09 19:36		FEEDER	CIRCUIT BREAKER	VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED, REPAIRED PERM	446071	N	
8	x	x	1	ME	5/16/09 10:41		FEEDER	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	100% RESTORED, REPAIRED PERM	447199	N	Advocates show having been sent 5/15/09 2:56 PM, unable to print a hard copy
9	x	x	1	MW	5/17/09 8:26		FEEDER	CIRCUIT BREAKER	ANIMAL CONTACT TERMINAL POLE	100% RESTORED, REPAIRED PERM	447395	N	
10	x	x	1	SE	5/20/09 12:1		FEEDER	CIRCUIT BREAKER 3P HV CONDUCTOR OH CIRCUIT	VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED, REPAIRED PERM	448444	Y	
11	x	x	1	MW	5/20/09 12:17		FEEDER		POLE ROTTEN	100% RESTORED VIA SWITCHING 100% RESTORED, REPAIRED PERM	450167	Y	
12	x	x	1	SE	5/20/09 12:40		TRANS LINE/SYS	CIRCUIT BREAKER	CONDUCTOR CONTACT - FLOATING	100% RESTORED, REPAIRED PERM	448516	Y	
13	x	x	1	ME	5/20/09 13:15		FEEDER	CIRCUIT BREAKER	VEG TREE OUTSIDE MAIN CORRIDOR	100% RESTORED, REPAIRED PERM	448601	Y	
14	x	x	1	ME	5/20/09 13:44		FEEDER	LOAD BREAK DISC OH	VEG TREE OUTSIDE MAIN	100% RESTORED, REPAIRED PERM	448811	Y	
15	x	x	1	MW	5/20/09 14:0		FEEDER	CIRCUIT BREAKER	CORRIDOR	100% RESTORED VIA SWITCHING 100% RESTORED, REPAIRED PERM	450169	Y	
16	x	x	1	MW	5/20/09 15:46		FEEDER	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	100% RESTORED, REPAIRED PERM	449230	Y	
17	x	x	1	ME	5/20/09 16:36		FEEDER	LOAD BREAK DISC OH	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED VIA SWITCHING 100% RESTORED, REPAIRED PERM	449380	Y	Advocates show having been sent 5/27/09 9:14 AM, unable to print a hard copy
18	x	x	1	ME	5/21/09 3:36		FEEDER	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	100% RESTORED, REPAIRED PERM	450119	N	
19	x	x	1	ME	5/29/09 14:22		BUS/TRANSF	CIRCUIT BREAKER	CABLE FAILURE PRI JACKETED CABLE FAILURE PRIMARY P&L	100% RESTORED VIA SWITCHING 100% RESTORED, REPAIRED PERM	451529 451538	N	

PUBLIC DOCUMENT -- SECURITY DATA HAS BEEN EXCISED

**Palmer, Susan L**

---

**From:** Paulsen, Timothy W  
**Sent:** Tuesday, May 05, 2009 6:25 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/5/2009  
Time Out : 03:12

Date In : 5/5/2009  
Time In : 05:53

Duration : 2 hours, 41 mins

Number of Customers Affected : 1258

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL BAY, MN; LONG LAKE, MN; ORONO, MN;  
WAYZATA, MN

State : MN - Minnesota

Major Customers : none

Cause : tree on feeder at ...

Follow-Up :

6/8/2009

1b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 05, 2009 7:31 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 5/5/09 - Crystal Bay, Long Lake, Orono & Wayzata - POWER RESTORED

Power outage - Crystal Bay, Long Lake, Orono & Wayzata - power restored.

Wendy

---

**From:** Paulsen, Timothy W  
**Sent:** Tuesday, May 05, 2009 6:25 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 5/5/2009  
Time Out : 03:12

Date In : 5/5/2009  
Time In : 05:53

Duration : 2 hours, 41 mins

Number of Customers Affected : 1258

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL BAY, MN; LONG LAKE, MN; ORONO, MN;  
WAYZATA, MN

State : MN - Minnesota

Major Customers : none

Cause : tree on feeder at

Follow-Up :

6/8/2009

**Palmer, Susan L**

---

**From:** Gilland, William P  
**Sent:** Tuesday, May 12, 2009 1:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 5/12/2009                      Date In : 5/12/2009  
Time Out : 12:23                          Time In : 13:02

Duration : 0 hours, 39 mins

Number of Customers Affected : 2687

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : DELLWOOD, MN; GRANT, MN; HUGO, MN; WHITE  
BEAR LAKE, MN; WHITE BEAR LK, MN

State : MN - Minnesota

Major Customers : none

Cause : recloser misoperation, fault behind  
instead ... put into service                      out fdr

Follow-Up :



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, May 12, 2009 2:16 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 5/12/09 - Dellwood, Grant, Hugo, St. Paul & White Bear Lake - POWER RESTORED

Power outage - Dellwood, Grant, Hugo, St. Paul & White Bear Lake - power restored.

Wendy

---

**From:** Gilland, William P  
**Sent:** Tuesday, May 12, 2009 1:17 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 5/12/2009                      Date In : 5/12/2009  
Time Out : 12:23                          Time In : 13:02

Duration : 0 hours, 39 mins

Number of Customers Affected : 2687

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : DELLWOOD, MN; GRANT, MN; HUGO, MN; WHITE BEAR LAKE, MN; WHITE BEAR LK, MN

State : MN - Minnesota

Major Customers : none

Cause : recloser misoperation, fault behind  
instead, ... put into service

Follow-Up :

6/8/2009

**Palmer, Susan L**

---

**From:** Reinschmidt, Brad A  
**Sent:** Tuesday, May 12, 2009 2:49 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/12/2009      Date In : 5/12/2009  
Time Out : 13:57      Time In : 14:40

Duration : 0 hours, 43 mins

Number of Customers Affected : 663

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : BELGRADE, MN; MELROSE, MN; PAYNESVILLE, MN;  
REGAL, MN; RICHMOND, MN; ROSCOE, MN; SAINT MARTIN, MN; SPRING HILL, MN

State : MN - Minnesota

Major Customers : None

Cause : Unknown, crew patrolled line but didn't find anything on the feeder. Will patrol beyond the field ocr's to see if there was any overtripping.

Follow-Up :

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, May 12, 2009 8:35 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

**Feeder/Bus :** Final Outage Notice

**Date Out :** 5/12/2009      **Date In :** 5/12/2009  
**Time Out :** 18:22      **Time In :** 20:28

**Duration :** 2 hours, 6 mins

**Number of Customers Affected :** 1745

**For information about this alert, contact :**  
**For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** COLUMBIA HEIGHTS, MN; FRIDLEY, MN;  
MINNEAPOLIS, MN

**State :** MN - Minnesota

**Major Customers :** MEDTRONIC - SULLIVAN LAKE

**Cause :** LARGE COTTONWOOD TREE IN FEEDER AT  
E, TREE CLEARED FROM FEEDER, TEMP CROSSARMS  
INSTALLED ,FEEDER WIRE BACK UP ,READY FOR PERM.REPAIRS BY O.H.CREW

**Follow-Up :**

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 13, 2009 7:31 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED], Final Outage Notice - 5/12/09 - Columbia Heights, Fridley & Minneapolis - POWER RESTORED

Power outage - Columbia Heights, Fridley & Minneapolis - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, May 12, 2009 8:35 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED], Final Outage Notice

Distribution System Status Outage Notification

[REDACTED], Final Outage Notice

Feeder/Bus

Date Out : 5/12/2009                      Date In : 5/12/2009  
Time Out : 18:22                          Time In : 20:28

Duration : 2 hours, 6 mins

Number of Customers Affected : 1745

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN;  
MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : MEDTRONIC - SULLIVAN LAKE

Cause : LARGE COTTONWOOD TREE IN FEEDER AT [REDACTED]  
[REDACTED], TREE CLEARED FROM FEEDER, TEMP CROSSARMS  
INSTALLED, FEEDER WIRE BACK UP, READY FOR PERM.REPAIRS BY O.H.CREW

Follow-Up :

6/8/2009



5a

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, May 12, 2009 8:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

**Final Outage Notice**

Feeder/Bus : ---

Date Out : 5/12/2009      Date In : 5/12/2009  
Time Out : 18:24      Time In : 20:28

Duration : 2 hours, 4 mins

Number of Customers Affected : 338

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : FRIDLEY, MN

State : MN - Minnesota

Major Customers : ONAN CORPORATION

Cause : LARGE COTTONWOOD TREE DOWN IN FEEDER, REMOVED  
PART OF TREE, TEMP. CROSSARM INSTALLED, FEEDER WIRE PUT UP, READY FOR  
O.H. CREW TO MAKE PERM. REPAIRS

Follow-Up :

5b

---

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 13, 2009 7:43 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 5/12/09 - Fridley - POWER RESTORED

Power outage - Fridley - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, May 12, 2009 8:33 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bus :

Date Out : 5/12/2009

Date In : 5/12/2009

Time Out : 18:24

Time In : 20:28

Duration : 2 hours, 4 mins

Number of Customers Affected : 338

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : FRIDLEY, MN

State : MN - Minnesota

Major Customers : ONAN CORPORATION

Cause : LARGE COTTONWOOD TREE DOWN IN FEEDER, REMOVED  
PART OF TREE, TEMP. CROSSARM INSTALLED, FEEDER WIRE PUT UP, READY FOR  
O.H. CREW TO MAKE PERM. REPAIRS

Follow-Up :

6/8/2009

**Palmer, Susan L**

**From:** Hills, Thomas L  
**Sent:** Wednesday, May 13, 2009 5:43 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED] - Power Outage Notice

## Distribution System Status Outage Notification

## Fourth Outage Notice

Feeder/Bus :

Date Out : 5/12/2009      Date In : 5/13/2009  
Time Out : 19:11      Time In : 04:50

Duration : 9 hours, 39 mins

Number of Customers Affected : 1546

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : .

Cause : .

Follow-Up : 100% restored at 0450



**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 4:09 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ) Second Outage Notice - 5/20/09 - Deephaven, Minnetonka & Wayzata - POWER RESTORED

Power outage - Deephaven, Minnetonka & Wayzata - POWER RESTORED.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009      Date In :  
Time Out : 14:03      Time In :

Duration :

Number of Customers Affected : 1545

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : .

Cause : TREE BRANCH ALONG TRACKS WEST OF HWY 101

Follow-Up : 90% OF FEEDER IN AT 15:47, TREE CREW TO REMOVE BRANCH

6/8/2009

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Tuesday, May 12, 2009 9:13 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Fourth Outage Notice

Distribution System Status Outage Notification

Fourth Outage Notice

Feeder/Bus :

Date Out : 5/12/2009                      Date In : 5/12/2009  
Time Out : 19:36                          Time In : 21:08

Duration : 1 hours, 32 mins

Number of Customers Affected : 1756

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ARDEN HILLS, MN; NEW BRIGHTON, MN; ROSEVILLE,  
MN; SHOREVIEW, MN; VADNAIS HEIGHTS, MN

State : MN - Minnesota

Major Customers : NO

Cause : TREE

Follow-Up :

6/8/2009

7b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 13, 2009 7:52 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: / Third Outage Notice - 5/12/09 - Arden Hills, New Brighton, Roseville, Shoreview & Vadnais Heights

Power outage - Arden Hills, New Brighton, Roseville, Shoreview & Vadnais Heights

Wendy

---

**From:** Chial, Terry L  
**Sent:** Tuesday, May 12, 2009 8:56 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus

Date Out : 5/12/2009                      Date In :  
Time Out : 19:36                          Time In :

Duration :

Number of Customers Affected : 1756

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ARDEN HILLS, MN; NEW BRIGHTON, MN; ROSEVILLE, MN; SHOREVIEW, MN; VADNAIS HEIGHTS, MN

State : MN - Minnesota

Major Customers : NO

Cause : WIND TREES ?

Follow-Up : PATROLLING LAST SECTION ,WILL BE SHORTLY



9a

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Sunday, May 17, 2009 9:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus

Date Out : 5/17/2009                      Date In : 5/17/2009  
Time Out : 08:26                      Time In : 09:21

Duration : 0 hours, 55 mins

Number of Customers Affected : 894

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN

State : MN - Minnesota

Major Customers : none

Cause : SGUIRREL AT TP-H, ARRESTORS BLOWN                      WASHINGTON  
AVE S , MINNETONKA

Follow-Up :

qb

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, May 18, 2009 8:55 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV \_\_\_\_\_, inal Outage Notice - 5/17/09 - Bloomington, Eden Prairie & Edina -  
POWER RESTORED.

Power outage - Bloomington, Eden Prairie & Edina - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Sunday, May 17, 2009 9:26 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus :

Date Out : 5/17/2009                      Date In : 5/17/2009  
Time Out : 08:26                      Time In : 09:21

Duration : 0 hours, 55 mins

Number of Customers Affected : 894

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; EDEN PRAIRIE, MN; EDINA, MN

State : MN - Minnesota

Major Customers : none

Cause : SGUIRREL AT TP-H, ARRESTORS BLOWN                      WASHINGTON  
AVE S , MINNETONKA

Follow-Up :

6/8/2009

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Wednesday, May 20, 2009 2:09 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** , , , , , cond Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 5/20/2009      **Date In :** 5/20/2009  
**Time Out :** 12:14      **Time In :** 14:02

**Duration :** 1 hours, 48 mins**Number of Customers Affected :** 1973**For information about this alert, contact :****For follow-up information or questions, contact :** Ron Woeste: (612) 330-5870**Communities Affected :** MANKATO**State :** MN - Minnesota**Major Customers :** NONE

**Cause :** FREE DOWN ON FEEDER AT  
BLVD / CREWS CLEAR TREE CLOSE BKR 100% RESTORE

**Follow-Up :** 1973 CUST BACK AT 14:02

106

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 2:13 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , , econd Outage Notice - 5/20/09 - Mankato - POWER RESTORED

Power outage - Mankato - power restored.

Wendy

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 2:11 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** F' , Second Outage Notice - 5/20/09 - Mankato

Power outage - Mankato.

Wendy

---

**From:** Bui, Tien V  
**Sent:** Wednesday, May 20, 2009 2:09 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** , , Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus .

Date Out : 5/20/2009      Date In : 5/20/2009  
Time Out : 12:14      Time In : 14:02

Duration : 1 hours, 48 mins

Number of Customers Affected : 1973

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : MANKATO

State : MN - Minnesota

6/8/2009



Major Customers : NONE

Cause : TREE DOWN ON FEEDER  
CREWS CLEAR TREE CLOSE BKR 100% RESTORE

Follow-Up : 1973 CUST BACK AT 14:02

**Palmer, Susan L**

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:50 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009

Date In :

Time Out : 12:17

Time In :

Duration :

Number of Customers Affected : 905

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : .

Cause : 2 BROKEN POLES AT

Follow-Up : 98% OF FEEDER IN AT 1524, CREW WORKING ON REMAINDER

11b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 3:51 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Second Outage Notice - 5/20/09 - Deephaven, Minnetonka & Wayzata

Power outage - Deephaven, Minnetonka & Wayzata.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:50 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** cond Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009      Date In :  
Time Out : 12:17      Time In :

Duration :

Number of Customers Affected : 905

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : .

Cause : 2 BROKEN POLES A

Follow-Up : 98% OF FEEDER IN AT 1524, CREW WORKING ON REMAINDER

6/8/2009

12a

**Palmer, Susan L**

---

**From:** Bui, Tien V  
**Sent:** Wednesday, May 20, 2009 2:53 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** TRANSMISSION LEVEL EVENT (69KV OR ABOVE) Second Outage Notice

## Distribution System Status Outage Notification

TRANSMISSION LEVEL EVENT      Second Outage Notice  
Feeder/Bus : 69KV OR ABOVE

Date Out : 5/20/2009      Date In : 5/20/2009  
Time Out : 12:40      Time In : 14:47

Duration : 2 hours, 7 mins

Number of Customers Affected : 998

For information about this alert, contact :

For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : DODGE CENTER

State : MN - Minnesota

Major Customers : NONE

Cause : TRANSMISSION LEVEL EVENT CAUSE OUTAGE TO

Follow-Up : GUY WIRE BROKE FLIP UP TO TRANSMISSION WIRE.

12b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 2:56 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: TRANSMISSION LEVEL EVENT (69KV OR ABOVE) Second Outage Notice - 5/20/09 - Dodge Center - POWER RESTORED

Power outage - Dodge Center - power restored.

Wendy

---

**From:** Bui, Tien V  
**Sent:** Wednesday, May 20, 2009 2:53 PM  
**To:** dl Electric Outage SE Notification  
**Subject:** TRANSMISSION LEVEL EVENT (69KV OR ABOVE) Second Outage Notice

Distribution System Status Outage Notification

TRANSMISSION LEVEL EVENT      Second Outage Notice  
Feeder/Bus : 69KV OR ABOVE

Date Out : 5/20/2009      Date In : 5/20/2009  
Time Out : 12:40      Time In : 14:47

Duration : 2 hours, 7 mins

Number of Customers Affected : 998

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : DODGE CENTER

State : MN - Minnesota

Major Customers : NONE

Cause : TRANSMISSION LEVEL EVENT CAUSE OUTAGE

Follow-Up : GUY WIRE BROKE FLIP UP TO TRANSMISSION WIRE.

6/8/2009

13a

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:10 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** cond Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 5/20/2009      **Date In :** 5/20/2009  
**Time Out :** 13:15      **Time In :** 14:40

**Duration :** 1 hours, 25 mins**Number of Customers Affected :** 3078**For information about this alert, contact :****For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240**Communities Affected :** ROSEVILLE, MN; SAINT PAUL, MN**State :** MN - Minnesota**Major Customers :** mn**Cause :** limb on wires & removed limb**Follow-Up :**

13b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 3:22 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: , , econd Outage Notice - 5/20/09 - Roseville & St. Paul - POWER RESTORED

Power outage - Roseville & St. Paul - power restored.

Wendy

---

**From:** Elden, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:10 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** cond Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009                      Date In : 5/20/2009  
Time Out : 13:15                          Time In : 14:40

Duration : 1 hours, 25 mins

Number of Customers Affected : 3078

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ROSEVILLE, MN; SAINT PAUL, MN

State : MN - Minnesota

Major Customers : mn

Cause : limb on wires :

Follow-Up :

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:20 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**  
**Feeder/Bus :**

**Date Out :** 5/20/2009      **Date In :** 5/20/2009  
**Time Out :** 14:35      **Time In :** 15:06

**Duration :** 0 hours, 31 mins

**Number of Customers Affected :** 1786

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** MENDOTA HEIGHTS, MN; MENDOTA HTS, MN; SAINT PAUL, MN; WEST SAINT PAUL, MN

**State :** MN - Minnesota

**Major Customers :** mn

**Cause :** tree limb at Emerson      1497 customers are back on at 15:06

**Follow-Up :**

6/8/2009



146  
**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 3:23 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: | Second Outage Notice - 5/20/09 - Mendota Heights, St. Paul & West St. Paul - POWER RESTORED

Power outage - Mendota Heights, St. Paul & West St. Paul - power restored.

Wendy

---

**From:** Elden, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:20 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** econd Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009      Date In : 5/20/2009  
Time Out : 14:35      Time In : 15:06

Duration : 0 hours, 31 mins

Number of Customers Affected : 1786

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MENDOTA HEIGHTS, MN; MENDOTA HTS, MN; SAINT PAUL, MN; WEST SAINT PAUL, MN

State : MN - Minnesota

Major Customers : mn

Cause : tree limb at

1497 customers are back on at

15:06

Follow-Up :

6/8/2009

## Palmer, Susan L

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, May 20, 2009 5:21 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 5/20/2009                      Date In : 5/20/2009  
Time Out : 14:03                          Time In : 17:16

Duration : 3 hours, 13 mins

Number of Customers Affected : 1545

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : NONE

Cause : TREE BRANCH

Follow-Up : 100% RESTORED AT 17:16

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, May 20, 2009 4:09 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** Fv cond Outage Notice - 5/20/09 - Deephaven, Minnetonka & Wayzata - POWER RESTORED

Power outage - Deephaven, Minnetonka & Wayzata - POWER RESTORED.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Wednesday, May 20, 2009 3:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** nd Outage Notice

Distribution System Status Outage Notification

second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009      Date In :  
Time Out : 14:03      Time In :

Duration :

Number of Customers Affected : 1545

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : DEEPHAVEN, MN; MINNETONKA, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : .

Cause : TREE BRANCH ALONG TRACKS WEST OF HWY 101

Follow-Up : 90% OF FEEDER IN AT 15:47, TREE CREW TO REMOVE BRANCH

**Palmer, Susan L**

---

**From:** Murzyn, James J  
**Sent:** Wednesday, May 20, 2009 4:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009                      Date In : 5/20/2009  
Time Out : 15:49                          Time In : 16:36

Duration : 0 hours, 47 mins

Number of Customers Affected : 1053

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : GOLDEN VALLEY, MN; MINNETONKA, MN; SAINT LOUIS  
PARK, MN

State : MN - Minnesota

Major Customers : INTERCHANGE INVESTORS LLC

Cause : TREE ON THE FEEDER AT

Follow-Up :

6/8/2009

16b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 21, 2009 7:28 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 5/20/09 - Golden Valley, Minnetonka & St. Louis Park - POWER RESTORED

Power outage - Golden Valley, Minnetonka & St. Louis Park - power restored.

Wendy

---

**From:** Murzyn, James J  
**Sent:** Wednesday, May 20, 2009 4:47 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** 1 Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/20/2009  
Time Out : 15:49

Date In : 5/20/2009  
Time In : 16:36

Duration : 0 hours, 47 mins

Number of Customers Affected : 1053

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : GOLDEN VALLEY, MN; MINNETONKA, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : INTERCHANGE INVESTORS LLC

Cause : TREE ON THE FEEDER AT

Follow-Up :

6/8/2009

**Palmer, Susan L**

---

**From:** Plummer, Charles H  
**Sent:** Wednesday, May 20, 2009 6:28 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 5/20/2009                      Date In : 5/20/2009  
Time Out : 16:36                          Time In : 18:04

Duration : 1 hours, 28 mins

Number of Customers Affected : 1426

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ARDEN HILLS, MN; BLAINE, MN; CIRCLE PINES, MN;  
LINO LAKES, MN; NORTH SAINT PAUL, MN; SAINT PAUL, MN; SHOREVIEW, MN

State : MN - Minnesota

Major Customers : n/a

Cause : PATROLLED FROM THE                      TO THE  
AND FOUND NO PERM FAULT. RECLOSED SWITCHES BY REMOTE TO RESTORE THE  
REMAINDER OF THIS FEEDER.

Follow-Up :

6/8/2009

**Palmer, Susan L**

---

**From:** Chial, Terry L  
**Sent:** Thursday, May 21, 2009 5:26 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** , 36) Fourth Outage Notice

## Distribution System Status Outage Notification

### Fourth Outage Notice

Feeder/Bus

Date Out : 5/21/2009      Date In : 5/21/2009  
Time Out : 03:36      Time In : 05:15

Duration : 1 hours, 39 mins

Number of Customers Affected : 2543

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MINNEAPOLIS, MN; SAINT PAUL, MN

State : MN - Minnesota

Major Customers : NO

Cause : TREE FELL ACROSS PRIMARY CUASING WIRE TO BURN  
DOWN AND CORNER TO BURN OPEN.

Follow-Up :

6/8/2009

186

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, May 21, 2009 7:43 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: (-----) Fourth Outage Notice - 5/21/09 - Minneapolis & St. Paul -  
POWER RESTORED

Power outage - Minneapolis & St. Paul - power restored.

Wendy

---

**From:** Chial, Terry L  
**Sent:** Thursday, May 21, 2009 5:26 AM  
**To:** dl Electric Outage MF Notification  
**Subject:** (-----) Fourth Outage Notice

Distribution System Status Outage Notification

Fourth Outage Notice

Feeder/Bus

Date Out : 5/21/2009                      Date In : 5/21/2009  
Time Out : 03:36                          Time In : 05:15

Duration : 1 hours, 39 mins

Number of Customers Affected : 2543

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MINNEAPOLIS, MN; SAINT PAUL, MN

State : MN - Minnesota

Major Customers : NO

Cause : TREE FELL ACROSS PRIMARY CUASING WIRE TO BURN  
DOWN AND CORNER TO BURN OPEN.

Follow-Up :

6/8/2009



19a

**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Friday, May 29, 2009 3:54 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** (555, 555) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 5/29/2009                      Date In : 5/29/2009  
Time Out : 14:22                      Time In : 15:40

Duration : 1 hours, 18 mins

Number of Customers Affected : 1684

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : n

Cause : Deffective                      cable feeding STR sub

Follow-Up :

196

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, May 29, 2009 4:27 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 5/29/09 - Saint Paul - POWER RESTORED

Power outage - Saint Paul - power restored.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Friday, May 29, 2009 3:54 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Second Outage Notice

#### Distribution System Status Outage Notification

! Second Outage Notice  
Feeder/Bus :

Date Out : 5/29/2009                      Date In : 5/29/2009  
Time Out : 14:22                          Time In : 15:40

Duration : 1 hours, 18 mins

Number of Customers Affected : 1684

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : n

Cause : Deffectiv                      cable feeding STR sub

Follow-Up :

6/8/2009

#	Disturbance Report	Advocates - email to PUC	Count	Region	Begin Date & Time	Feeder Name	Outage Level	Device Type	Cause	Follow-Up	Primary Event Index	Storm/ Escalated Ops	Comments
1	X	X	1	MW	6/3/09 8:00		DIST SUBSTATION BUS/TRANSF	CIRCUIT BREAKER	RELAY FAILURE	100% RESTORED, REPAIRED PERM 100% RESTORED VIA SWITCHING	453046 453053 453447 453045	N	
2	X	X	1	MW	6/5/09 13:02		FEEDER	CIRCUIT BREAKER	ACCIDENTAL DIG IN BAD LOCATE	100% RESTORED VIA SWITCHING	454051	N	
3	X	X	1	MW	6/6/09 13:55		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI UNJACKETED	100% RESTORED VIA SWITCHING	454890	N	
4	X	X	1	ME	6/6/09 16:04		FEEDER	3P HV CONDUCTOR	CONNECTOR FAILURE AUTO SPlice	100% RESTORED, REPAIRED	463614	N	
5	X	X	1	MW	6/8/09 13:46		FEEDER	OH CIRCUIT BREAKER	CONNECTOR FAILURE COMPR SLEEVE	PERM PARTIAL RESTORATION	454516	N	
6	X	X	1	ME	6/12/09 0:22		FEEDER	CIRCUIT BREAKER	ANIMAL CONTACT OH SWITCH	100% RESTORED VIA SWITCHING	455110	N	
7	X		1	MW	6/14/09 10:23		TRANSMISSION LINE/SYSTEM	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	PERM	456157	N	Shows a notice was sent, but unable to print. "GFD- GREENFIELD (021 022) 2nd Outage Notice - 6/14/09 - Buffalo Corcoran Greenfield Hamel Independence Lorado Maple Plain Medina Rockford - POWER RESTORED"
8	X	X	1	ME	6/15/09 5:00		FEEDER	3P HV CONDUCTOR	UNKNOWN CAUSE NOT DETERMINED	100% RESTORED VIA SWITCHING	456876 456879	N	
9	X	X	1	ME	6/17/09 0:54		FEEDER	OH CIRCUIT BREAKER	CONNECTOR FAILURE AUTO SPlice	100% RESTORED VIA SWITCHING	460437	N	
10	X	X	1	ME	6/18/09 1:09		FEEDER	CIRCUIT BREAKER	VEG TREE INSIDE MAINT CORRIDOR	PERM	460464	N	
11	X	X	1	ME	6/18/09 9:11		FEEDER	DISCONNECT UG	INSULATOR POLYMER DEADEND	TEMP	460427	N	
12	X	X	1	MW	6/21/09 3:08		FEEDER	CIRCUIT BREAKER	ANIMAL CONTACT OH SWITCH	PERM	461577	N	
13	X	X	1	MW	6/22/09 14:50		FEEDER	CIRCUIT BREAKER	CONNECTOR FAILURE HL CLAMP	100% RESTORED VIA SWITCHING	462177	N	
14	X		1	ME	6/23/09 0:13		FEEDER	LOAD BREAK DISC OH	CONNECTOR FAILURE AUTO SPlice	PERM		N	Shows a notice was sent, but unable to print. "LEX- LEXINGTON (32) Second Outage Notice - 6/23/09 - Arden Hills Blain Circle Pines Lino Lakes North St Paul Saint Paul & Shoreview - PWR RESTORED"
15	X	X	1	MW	6/23/09 1:01		FEEDER	CIRCUIT BREAKER	TERMINATOR FAILURE PH POLYMER	100% RESTORED VIA SWITCHING	461580	N	
16	X	X	1	MW	6/23/09 7:13		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER POLYMER	100% RESTORED VIA SWITCHING	461347	N	
17	X	X	1	MW	6/23/09 14:24		FEEDER	CIRCUIT BREAKER	LIGHTNING ARRESTER POLYMER	TEMP	461410	N	
18	X	X	1	ME	6/24/09 10:30		FEEDER	LOAD BREAK DISC OH	CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	461722	N	
19	X	X	1	MW	6/25/09 13:56		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	462165	N	
20	X	X	1	MW	6/27/09 3:36		FEEDER	CIRCUIT BREAKER	CABLE FAILURE PRI JACKETED	100% RESTORED VIA SWITCHING	465735	N	
21	X	X	1	ME	6/27/09 6:55		FEEDER	DISCONNECT UG	CABLE FAILURE PRI JACKETED	PERM	463965	N	
22	X	X	1	MW	6/28/09 3:23		FEEDER	CIRCUIT BREAKER	INSULATOR POLYMER DEADEND	100% RESTORED VIA SWITCHING	465552 464921	N	
23	X	X	1	MW	6/29/09 3:04		FEEDER	3P HV CONDUCTOR	POLE FIRE	REPAIRS NOT NEEDED	464901 464903 464913	N	
24	X	X	1	NW	6/29/09 12:00		FEEDER	LOAD BREAK DISC OH	UNKNOWN CAUSE NOT DETERMINED	PERM	465049	N	
								CIRCUIT BREAKER	ANIMAL CONTACT OTHER	100% RESTORED, REPAIRED	465591	N	

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Wednesday, June 03, 2009 11:05 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

.. Second Outage Notice  
Feeder/Bus :

Date Out : 6/3/2009                      Date In : 6/3/2009  
Time Out : 08:03                      Time In : 09:58

Duration : 1 hours, 55 mins

Number of Customers Affected : 9758

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL BAY, MN; EXCELSIOR, MN; LONG LAKE, MN;  
MAPLE PLAIN, MN; MINNETONKA BCH, MN; MINNETRISTA, MN; MOUND, MN;  
NAVARRE, MN; ORONO, MN; SAINT BONIFACIUS, MN; SHOREWOOD, MN; SPRING  
PARK, MN; WATERTOWN, MN; WAYZATA, MN

State : MN - Minnesota

Major Customers : none

Cause : under investigation

Follow-Up :

1b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, June 03, 2009 9:49 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV Final Outage Notice - 6/3/09 - Maple Plain/Minnetrista/Mound/Saint Bonifacius/Watertown - POWER RESTORED

Power outage - Maple Plain, Minnetrista, Mound, Saint Bonifacius & Watertown - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Wednesday, June 03, 2009 9:46 AM  
**To:** dl Electric Outage MND Notification  
**Subject:** (1) Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice  
Feeder/Bus

Date Out : 6/3/2009                      Date In : 6/3/2009  
Time Out : 08:03                        Time In : 09:14

Duration : 1 hours, 11 mins

Number of Customers Affected : 2979

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MAPLE PLAIN, MN; MINNETRISTA, MN; MOUND, MN;  
SAINT BONIFACIUS, MN; WATERTOWN, MN

State : MN - Minnesota

Major Customers : none

Cause : MND TR# 2 86 LOCKOUT

Follow-Up : SWITCHED FEEDERS TO ISOLATE TR #2 AT MND SUB.

7/21/2009

2a

**Palmer, Susan L**

---

**From:** Gilland, William P  
**Sent:** Friday, June 05, 2009 2:41 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** , Second Outage Notice

### Distribution System Status Outage Notification

----- Second Outage Notice  
Feeder/Bus :

Date Out : 6/5/2009                      Date In : 6/5/2009  
Time Out : 13:02                      Time In : 14:20

Duration : 1 hours, 18 mins

Number of Customers Affected : 1677

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MOUNDS VIEW, MN; NEW BRIGHTON, MN

State : MN - Minnesota

Major Customers : none

Cause : direct boring crew hit cable approx cty rd h2 & knollwood

Follow-Up :

7/21/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, June 24, 2009 11:32 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 6/24/09 - Mounds View & New Brighton -  
POWER RESTORED

Power outage - Mounds View & New Brighton - power restored.

Wendy

---

**From:** Driscoll, Paul M  
**Sent:** Wednesday, June 24, 2009 11:28 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 6/24/2009      Date In : 6/24/2009  
Time Out : 10:30      Time In : 11:20

Duration : 0 hours, 50 mins

Number of Customers Affected : 1679

For information about this alert, contact : T.F.  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MOUNDS VIEW, MN; NEW BRIGHTON, MN

State : MN - Minnesota

Major Customers : N/A`

Cause : Headend cable failed.

Follow-Up :

3a

**Palmer, Susan L**

---

**From:** Schwarz, John W  
**Sent:** Saturday, June 06, 2009 3:08 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** FINAL (cc) Final Outage Notice

### Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus :

Date Out : 6/6/2009

Date In : 6/6/2009

Time Out : 13:59

Time In : 14:47

Duration : 0 hours, 48 mins

Number of Customers Affected : 1591

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN;  
MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : GENERAL MILLS INC

Cause : BAD CABLE BETWEEN

Follow-Up :

7/21/2009



3b

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, June 08, 2009 7:48 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** Outage Notice - 6/6/09 Columbia Heights Restored

COLUMBIA HEIGHTS, MN; FRIDLEY, MN; MINNEAPOLIS, MN

6/6/09 Restored

Carly Preston  
651-639-4367

---

**From:** Schwarz, John W  
**Sent:** Saturday, June 06, 2009 3:08 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** al Outage Notice

Distribution System Status Outage Notification

Final Outage Notice

Feeder/Bus :

Date Out : 6/6/2009                      Date In : 6/6/2009  
Time Out : 13:59                      Time In : 14:47

Duration : 0 hours, 48 mins

Number of Customers Affected : 1591

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN;  
MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : GENERAL MILLS INC

7/21/2009

Cause : BAD CABLE BETWEEN

Follow-Up :

4a

**Palmer, Susan L**

---

**From:** Gilland, William P  
**Sent:** Saturday, June 06, 2009 5:45 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 6/6/2009      **Date In :** 6/6/2009  
**Time Out :** 16:04      **Time In :** 17:38

**Duration :** 1 hours, 34 mins**Number of Customers Affected :** 3459**For information about this alert, contact :****For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240**Communities Affected :** SAINT PAUL, MN**State :** MN - Minnesota**Major Customers :** none

**Cause :** auto sleeve released e-dale/s-marshall c phase,b & c phase  
burned dn 3 locations--1376 cust restored at 16:37,1920 more at 17:24,and 163 custs at  
17:38,reet to be back when wire repaired

**Follow-Up :**

7/21/2009

46

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 15, 2009 9:04 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV  
RESTORED

Second Outage Notice - 6/15/09 - Saint Paul - POWER

Power outage - Saint Paul - power restored.

Wendy

---

**From:** Gilland, William P  
**Sent:** Monday, June 15, 2009 7:18 AM  
**To:** dl Electric Outage ME Notice  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 6/15/2009      Date In : 6/15/2009  
Time Out : 05:08      Time In : 05:37

Duration : 0 hours, 29 mins

Number of Customers Affected : 4217

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : none

Cause : tbd via patrol

Follow-Up :

7/21/2009

5a

**Palmer, Susan L**

---

**From:** Karolevitz, Paul W  
**Sent:** Tuesday, June 09, 2009 7:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification****Final Outage Notice****Feeder/Bus :**

**Date Out :** 6/8/2009                      **Date In :** 6/8/2009  
**Time Out :** 13:46                      **Time In :** 14:58

**Duration :** 1 hours, 12 mins**Number of Customers Affected :** 4086**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369**Communities Affected :** BLOOMINGTON, MN; MINNEAPOLIS, MN; RICHFIELD,

MN

**State :** MN - Minnesota**Major Customers :** None**Cause :** Squirell c                      + switch**Follow-Up :** This is a correction on the restore time

7/21/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 23, 2009 8:21 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 6/23/09 - Bloomington, Minneapolis & Richfield - POWER RESTORED

Power outage - Bloomington, Minneapolis & Richfield - power restored.

Wendy

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, June 23, 2009 8:16 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

**Final Outage Notice**

Feeder/Bus :

Date Out : 6/23/2009      Date In : 6/23/2009  
 Time Out : 07:13      Time In : 08:07

Duration : 0 hours, 54 mins

Number of Customers Affected : 4085

For information about this alert, contact :  
 For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BLOWN ARRESTOR AND GROUND STRAP AT POTHEAD.C PHASE AT POTHEAD

Follow-Up :

7/21/2009

6a

**Palmer, Susan L**

**From:** Driscoll, Paul M  
**Sent:** Friday, June 12, 2009 1:31 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** [REDACTED], Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus :**

**Date Out :** 6/12/2009      **Date In :** 6/12/2009  
**Time Out :** 00:22      **Time In :** 01:25

**Duration :** 1 hours, 3 mins

**Number of Customers Affected :** 1757

For information about this alert, contact : T.F.  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

**Communities Affected :** NEWPORT, MN; SAINT PAUL PARK, MN; WOODBURY,  
MN

**State :** MN - Minnesota

**Major Customers :** MARATHON PETROLEUM COMPANY LL

**Cause :** A tree came down on our feeder ;      ...Our man was  
able to get it off and we put this feeder in..

**Follow-Up :**

7/21/2009

66

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, June 12, 2009 8:24 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV econd Outage Notice - 6/12/09 - Newport, Saint Paul Park & Woodbury - POWER RESTORED

Power outage - Newport, Saint Paul Park & Woodbury - power restored.

Wendy

---

**From:** Driscoll, Paul M  
**Sent:** Friday, June 12, 2009 1:31 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** econd Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 6/12/2009      Date In : 6/12/2009  
Time Out : 00:22      Time In : 01:25

Duration : 1 hours, 3 mins

Number of Customers Affected : 1757

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : NEWPORT, MN; SAINT PAUL PARK, MN; WOODBURY,  
MN

State : MN - Minnesota

Major Customers : MARATHON PETROLEUM COMPANY LL

Cause : A tree came down on our feeder and our man was  
able to get it off and we put this feeder in..

Follow-Up :

7/21/2009



7a  
**Palmer, Susan L**

---

**From:** Goar, Bradford A  
**Sent:** Sunday, June 14, 2009 11:33 AM  
**To:** dl Electric Outage MIM Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 6/14/2009

Date In : 6/14/2009

Time Out : 10:23

Time In : 11:19

Duration : 0 hours, 56 mins

Number of Customers Affected : 1785

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BUFFALO, MN; CORCORAN, MN; GREENFIELD, MN;  
HAMEL, MN; INDEPENDENCE, MN; LORETTO, MN; MAPLE PLAIN, MN; MEDINA, MN;  
ROCKFORD, MN

State : MN - Minnesota

Major Customers : no

Cause : transmission problem at crowriver station

Follow-Up :

8a

**Palmer, Susan L**

---

**From:** Gilland, William P  
**Sent:** Monday, June 15, 2009 8:43 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ... Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 6/15/2009      **Date In :** 6/15/2009  
**Time Out :** 05:08      **Time In :** 05:37

**Duration :** 0 hours, 29 mins**Number of Customers Affected :** 4217**For information about this alert, contact :****For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240**Communities Affected :** SAINT PAUL, MN**State :** MN - Minnesota**Major Customers :** none

**Cause :** initial cause arrestor failure at ... this burned b phase  
are left out until tie closed at 08:06

**Follow-Up :**

7/21/2009

86

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, June 08, 2009 7:55 AM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED], Second Outage Notice - 6/6/09 St Paul Restored

St Paul Restored

6/6/09

Carly Preston  
651-639-4367

---

**From:** Gilland, William P  
**Sent:** Saturday, June 06, 2009 5:45 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus :

Date Out : 6/6/2009                      Date In : 6/6/2009  
Time Out : 16:04                      Time In : 17:38

Duration : 1 hours, 34 mins

Number of Customers Affected : 3459

For information about this alert, contact :  
For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN

State : MN - Minnesota

Major Customers : none

Cause : auto sleeve released e-dale/s-marshall c phase,b &amp; c phase

7/21/2009

burned dn 3 locations--1376 cust restored at 16:37,1920 more at 17:24,and 163 custs at 17:38,reet to be back when wire repaired

Follow-Up :

7/21/2009

**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Wednesday, June 17, 2009 2:38 AM  
**To:** dl Electric Outage MF Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus**

**Date Out :** 6/17/2009      **Date In :** 6/17/2009  
**Time Out :** 00:52      **Time In :** 02:32

**Duration :** 1 hours, 40 mins

**Number of Customers Affected :** 912

**For information about this alert, contact :**

**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** SAINT PAUL, MN; SOUTH SAINT PAUL, MN; WEST SAINT PAUL, MN

**State :** MN - Minnesota

**Major Customers :** n

**Cause :** Tree on both decks in rear

**Follow-Up :**

7/21/2009

96

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Wednesday, June 17, 2009 7:59 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 6/17/09 - Saint Paul, South St. Paul & West St. Paul - POWER RESTORED

Power outage - Saint Paul, South St. Paul & West St. Paul - power restored.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Wednesday, June 17, 2009 2:38 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 6/17/2009  
Time Out : 00:52

Date In : 6/17/2009  
Time In : 02:32

Duration : 1 hours, 40 mins

Number of Customers Affected : 912

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : SAINT PAUL, MN; SOUTH SAINT PAUL, MN; WEST SAINT PAUL, MN

State : MN - Minnesota

Major Customers : n

Cause : Tree on both decks in rear c.

Follow-Up :

7/21/2009

10a

**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Thursday, June 18, 2009 2:35 AM  
**To:** dl Electric Outage MF Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 6/18/2009                      Date In : 6/18/2009  
Time Out : 01:09                      Time In : 02:20

Duration : 1 hours, 11 mins

Number of Customers Affected : 2937

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN; INVER GROVE HEIGHTS, MN; INVER GROVE, MN

State : MN - Minnesota

Major Customers : n

Cause : Damaged bells,                      2008 customers restored at 01:39  
through switching.

Follow-Up :

7/21/2009

106

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, June 18, 2009 7:35 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 6/18/09 - Eagan, Inver Grove Heights & Inver Grove - POWER RESTORED

Power outage - Eagan, Inver Grove Heights & Inver Grove - power restored.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Thursday, June 18, 2009 2:35 AM  
**To:** dl Electric Outage MF Notification  
**Subject:** Second Outage Notice

#### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus :

Date Out : 6/18/2009                      Date In : 6/18/2009  
Time Out : 01:09                      Time In : 02:20

Duration : 1 hours, 11 mins

Number of Customers Affected : 2937

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : EAGAN, MN; INVER GROVE HEIGHTS, MN; INVER GROVE, MN

State : MN - Minnesota

Major Customers : n

Cause : Damaged bel through switching.                      2008 customers restored at 01:39

Follow-Up :

7/21/2009



11a

**Palmer, Susan L**

---

**From:** Elden, Thomas L  
**Sent:** Thursday, June 18, 2009 11:57 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ) Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 6/18/2009  
Time Out : 09:18

Date In : 6/18/2009  
Time In : 10:32

Duration : 1 hours, 14 mins

Number of Customers Affected : 2911

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : COTTAGE GROVE, MN; LAUDERDALE, MN;  
WOODBURY, MN

State : MN - Minnesota

Major Customers : mn

Cause : animal contact at

Follow-Up :

7/21/2009

11b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Thursday, June 18, 2009 12:05 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Third Outage Notice - 6/18/09 - Cottage Grove, Lauderdale & Woodbury - POWER RESTORED

Power outage - Cottage Grove, Lauderdale & Woodbury - power restored.

Wendy

---

**From:** Elden, Thomas L  
**Sent:** Thursday, June 18, 2009 11:57 AM  
**To:** dl Electric Outage MF Notification  
**Subject:** Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice  
Feeder/Bus

Date Out : 6/18/2009      Date In : 6/18/2009  
Time Out : 09:18      Time In : 10:32

Duration : 1 hours, 14 mins

Number of Customers Affected : 2911

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : COTTAGE GROVE, MN; LAUDERDALE, MN;  
WOODBURY, MN

State : MN - Minnesota

Major Customers : mn

Cause : animal contact a

Follow-Up :

7/21/2009

12a

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Sunday, June 21, 2009 4:52 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** FRIDLEY (333) First Outage Notice

**Distribution System Status Outage Notification****First Outage Notice****Feeder/Bus :**

**Date Out :** 6/21/2009      **Date In :** 6/21/2009  
**Time Out :** 03:08      **Time In :** 04:35

**Duration :** 1 hours, 27 mins**Number of Customers Affected :** 941**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369**Communities Affected :** FRIDLEY, MN; MINNEAPOLIS, MN**State :** MN - Minnesota**Major Customers :** NONE

**Cause :** A-PHASE 4-OTT COPPER BURNT OPEN AT HOT LINE CLAMP  
FOR CAP BANK 1406

**Follow-Up :** TRBL CUT LINE DOWN WILL NEED OH CREW TO PUT BACK  
UP . THIS IS CENTER PHASE

7/21/2009

126

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 22, 2009 9:08 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV [REDACTED], First Outage Notice - 6/21/09 - Fridley & Minneapolis - POWER RESTORED

Power outage - Fridley & Minneapolis - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Sunday, June 21, 2009 4:52 AM  
**To:** dl Electric [REDACTED] ation  
**Subject:** [REDACTED] First Outage Notice

#### Distribution System Status Outage Notification

[REDACTED] First Outage Notice  
Feeder/Bus :

Date Out : 6/21/2009                      Date In : 6/21/2009  
Time Out : 03:08                          Time In : 04:35

Duration : 1 hours, 27 mins

Number of Customers Affected : 941

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : A-PHASE 4-OTT COPPER BURNT OPEN AT HOT LINE CLAMP  
FOR CAP BANK 1406

Follow-Up : TRBL CUT LINE DOWN WILL NEED OH CREW TO PUT BACK  
UP . THIS IS CENTER PHASE

7/21/2009

13a

**Palmer, Susan L**

---

**From:** Hills, Thomas L  
**Sent:** Monday, June 22, 2009 4:49 PM  
**To:** dl Electric Outage MM Notification  
**Subject:** ... Second Outage Notice

## Distribution System Status Outage Notification

## ----- Second Outage Notice

Feeder/Bus :

Date Out : 6/22/2009                      Date In : 6/22/2009  
Time Out : 14:50                      Time In : 16:09

Duration : 1 hours, 19 mins

Number of Customers Affected : 1748

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : MEDTRONIC - SULLIVAN LAKE

Cause : WIRE BURNED DOWN E OF                      AT AUTO SLEEVE

Follow-Up : 40% IN AT 15:36, REMAINDER IN AT 16:09

7/21/2009

136

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 22, 2009 4:54 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice - 6/22/09 - Columbia Heights, Fridley & Minneapolis - POWER RESTORED

Power outage - Columbia Heights, Fridley & Minneapolis - power restored.

Wendy

---

**From:** Hills, Thomas L  
**Sent:** Monday, June 22, 2009 4:49 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 6/22/2009      Date In : 6/22/2009  
Time Out : 14:50      Time In : 16:09

Duration : 1 hours, 19 mins

Number of Customers Affected : 1748

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : COLUMBIA HEIGHTS, MN; FRIDLEY, MN; MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : MEDTRONIC - SULLIVAN LAKE

Cause : WIRE BURNED DOWN E O!      AUTO SLEEVE

Follow-Up : 40% IN AT 15:36, REMAINDER IN AT 16:09

7/21/2009

14a

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Tuesday, June 23, 2009 7:15 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** ,----) Second Outage Notice

### Distribution System Status Outage Notification

#### Second Outage Notice

Feeder/Bus .

Date Out : 6/23/2009                      Date In : 6/23/2009  
Time Out : 00:13                      Time In : 02:22

Duration : 2 hours, 9 mins

Number of Customers Affected : 5244

For information about this alert, contact : T.F.

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : ARDEN HILLS, MN; BLAINE, MN; CIRCLE PINES, MN;  
LINO LAKES, MN; NORTH SAINT PAUL, MN; SAINT PAUL, MN; SHOREVIEW, MN

State : MN - Minnesota

Major Customers : N/A

Cause                      failed.

Follow-Up :

7/21/2009

15a

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Tuesday, June 23, 2009 2:55 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus :

Date Out : 6/23/2009      Date In : 6/23/2009  
Time Out : 01:01      Time In : 02:37

Duration : 1 hours, 36 mins

Number of Customers Affected : 1585

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NA

Cause : ITCH BAD ARRESTORS BLOWN AND SWITCH FLASHED

Follow-Up :

7/21/2009



15b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 23, 2009 7:51 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Second Outage Notice - 6/23/09 - Minneapolis - POWER RESTORED

Power outage - Minneapolis - power restored.

**Wendy**

---

**From:** Hanish, Rod  
**Sent:** Tuesday, June 23, 2009 2:55 AM  
**To:** dl Electric Outage MM Notification  
**Subject:** ( ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 6/23/2009      Date In : 6/23/2009  
Time Out : 01:01      Time In : 02:37

Duration : 1 hours, 36 mins

Number of Customers Affected : 1585

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NA

Cause : WITCH BAD ARRESTORS BLOWN AND SWITCH FLASHED

Follow-Up :

7/21/2009

16a

**Palmer, Susan L**

---

**From:** Ayers, Patrick S  
**Sent:** Tuesday, June 23, 2009 8:16 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Final Outage Notice

**Distribution System Status Outage Notification****Final Outage Notice****Feeder/Bus :**

**Date Out :** 6/23/2009      **Date In :** 6/23/2009  
**Time Out :** 07:13      **Time In :** 08:07

**Duration :** 0 hours, 54 mins**Number of Customers Affected :** 4085**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369**Communities Affected :** BLOOMINGTON, MN; MINNEAPOLIS, MN; RICHFIELD,

MN

**State :** MN - Minnesota**Major Customers :** NONE

**Cause :** BLOWN ARRESTOR AND GROUND STRAP AT  
POTHEAD.C PHASE AT POTHEAD

**Follow-Up :**

7/21/2009

16b  
**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Monday, June 08, 2009 4:03 PM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW Final Outage Notice - 6/8/09 Bloomington,  
Minneapolis, Richfield Restored

BLOOMINGTON, MN; MINNEAPOLIS, MN; RICHFIELD, MN

6/8/09 restored

Carly Preston  
651-639-4367

---

**From:** Beckius, John J  
**Sent:** Monday, June 08, 2009 3:06 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** EBL-EAST BLOOMINGTON (084) Final Outage Notice

#### Distribution System Status Outage Notification

#### Final Outage Notice

Feeder/Bu

Date Out : 6/8/2009  
Time Out : 13:46

Date In : 6/8/2009  
Time In : 13:58

Duration : 0 hours, 12 mins

Number of Customers Affected : 4084

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BLOOMINGTON, MN; MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : none

Cause : squirrel / burn't up

Follow-Up :

17a

**Palmer, Susan L**

---

**From:** Schwarz, John W  
**Sent:** Tuesday, June 23, 2009 3:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

Distribution System Status Outage Notification

Final Outage Notice  
Feeder/Bus

Date Out : 6/23/2009                      Date In : 6/23/2009  
Time Out : 14:24                          Time In : 15:30

Duration : 1 hours, 6 mins

Number of Customers Affected : 3564

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN PARK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD CABLE BETWEEN .. PART.RESTORED  
794 CUSTOMERS @15:07; 496 CUSTOMETS @ 15:16; REMAINING 2442 CUSTOMERS @  
1503.

Follow-Up : ALSO CARRYING PART OF

17b

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Tuesday, June 23, 2009 4:02 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Final Outage Notice - 6/23/09 - Brooklyn Park - POWER RESTORED

Power outage - Brooklyn Park - power restored.

Wendy

---

**From:** Schwarz, John W  
**Sent:** Tuesday, June 23, 2009 3:58 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Final Outage Notice

**Distribution System Status Outage Notification**

Final Outage Notice  
Feeder/Bus :

Date Out : 6/23/2009                      Date In : 6/23/2009  
Time Out : 14:24                          Time In : 15:30

Duration : 1 hours, 6 mins

Number of Customers Affected : 3564

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BROOKLYN PARK, MN

State : MN - Minnesota

Major Customers : NONE

Cause : BAD CABLE BETWEEN .. PART.RESTORED  
794 CUSTOMERS @15:07; 496 CUSTOMETS @ 15:16; REMAINING 2442 CUSTOMERS @ 1503.

Follow-Up : ALSO CARRYING PART OF OSS76

7/21/2009

10a

**Palmer, Susan L**

---

**From:** Driscoll, Paul M  
**Sent:** Wednesday, June 24, 2009 11:28 AM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

**Second Outage Notice**

**Feeder/Bus :**

**Date Out :** 6/24/2009      **Date In :** 6/24/2009  
**Time Out :** 10:30      **Time In :** 11:20

**Duration :** 0 hours, 50 mins

**Number of Customers Affected :** 1679

**For information about this alert, contact :** T.F.  
**For follow-up information or questions, contact :** Chuck Plummer: (651) 229-2240

**Communities Affected :** MOUNDS VIEW, MN; NEW BRIGHTON, MN

**State :** MN - Minnesota

**Major Customers :** N/A`

**Cause :** Headend cable failed.

**Follow-Up :**

7/21/2009

186

**Palmer, Susan L**

---

**From:** Preston, Carly  
**Sent:** Friday, June 05, 2009 2:52 PM  
**To:** caostaff  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: Second Outage Notice 6/5/09 RESTORED Mounds View/New Brighton

Mounds View, New Brighton Restored

Carly Preston  
651-639-4367

---

**From:** Gilland, William P  
**Sent:** Friday, June 05, 2009 2:41 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 6/5/2009                      Date In : 6/5/2009  
Time Out : 13:02                      Time In : 14:20

Duration : 1 hours, 18 mins

Number of Customers Affected : 1677

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : MOUNDS VIEW, MN; NEW BRIGHTON, MN

State : MN - Minnesota

Major Customers : none

Cause : direct boring crew hit cable approx ct

7/21/2009

Follow-Up :

7/21/2009



19a

**Palmer, Susan L**

---

**From:** Hanish, Rod  
**Sent:** Thursday, June 25, 2009 6:32 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

## Distribution System Status Outage Notification

## Second Outage Notice

Feeder/Bus .

Date Out : 6/25/2009      Date In : 6/25/2009  
Time Out : 13:59      Time In : 18:04

Duration : 4 hours, 5 mins

Number of Customers Affected : 2047

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : na

Cause : ABLE FAILURE ALL CUST BACK ON AT 1804

Follow-Up :

7/21/2009

196

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Friday, June 26, 2009 7:39 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: -----, Second Outage Notice - 6/25/09 - Minneapolis & Richfield - POWER RESTORED

Power outage - Minneapolis & Richfield - power restored.

Wendy

---

**From:** Hanish, Rod  
**Sent:** Thursday, June 25, 2009 6:32 PM  
**To:** dl Electric Outage MW Notification  
**Subject:** ----- ) Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus

Date Out : 6/25/2009      Date In : 6/25/2009  
Time Out : 13:59      Time In : 18:04

Duration : 4 hours, 5 mins

Number of Customers Affected : 2047

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN; RICHFIELD, MN

State : MN - Minnesota

Major Customers : na

Cause : ----- ABLE FAILURE ALL CUST BACK ON AT 1804

Follow-Up :

7/21/2009

20a

**Palmer, Susan L**

---

**From:** Murzyn, James J  
**Sent:** Saturday, June 27, 2009 8:17 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification**

Second Outage Notice  
Feeder/Bus

Date Out : 6/27/2009      Date In : 6/27/2009  
Time Out : 03:39      Time In : 05:52

Duration : 2 hours, 13 mins

Number of Customers Affected : 1832

For information about this alert, contact :  
For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BURNSVILLE, MN; PRIOR LAKE, MN; SAVAGE, MN;  
SHAKOPEE, MN

State : MN - Minnesota

Major Customers : CARGILL INC

Cause : BROKEN BELL AT

Follow-Up :

7/21/2009

206

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 29, 2009 8:49 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: [REDACTED], Second Outage Notice - 6/27/09 - Burnsville, Prior Lake, Savage & Shakopee - POWER RESTORED

Power outage - Burnsville, Prior Lake, Savage & Shakopee - power restored.

Wendy

---

**From:** Murzyn, James J  
**Sent:** Saturday, June 27, 2009 8:17 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** [REDACTED], Second Outage Notice

Distribution System Status Outage Notification

Second Outage Notice

Feeder/Bus :

Date Out : 6/27/2009                      Date In : 6/27/2009  
Time Out : 03:39                          Time In : 05:52

Duration : 2 hours, 13 mins

Number of Customers Affected : 1832

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : BURNSVILLE, MN; PRIOR LAKE, MN; SAVAGE, MN;  
SHAKOPEE, MN

State : MN - Minnesota

Major Customers : CARGILL INC

Cause : BROKEN BELL AT

Follow-Up :

7/21/2009

21a

**Palmer, Susan L**

---

**From:** Marthaler, Michael Q  
**Sent:** Saturday, June 27, 2009 5:58 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** Third Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 6/27/2009                      Date In : 6/27/2009  
Time Out : 08:55                      Time In : 17:34

Duration : 8 hours, 39 mins

Number of Customers Affected : 8055

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : AFTON, MN; COTTAGE GROVE, MN; SAINT PAUL, MN;  
WOODBURY, MN

State : MN - Minnesota

Major Customers : n

Cause : Pole fire

Follow-Up : Last 15 customers energized @ 17:34

7/21/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 29, 2009 8:54 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** Outage Notice - 6/27/09 - Afton, Cottage Grove, Saint Paul & Woodbury - POWER RESTORED

Power outage - Afton, Cottage Grove, Saint Paul & Woodbury - power restored.

Wendy

---

**From:** Marthaler, Michael Q  
**Sent:** Saturday, June 27, 2009 5:58 PM  
**To:** dl Electric Outage ME Notification  
**Subject:** AFTON Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice

Feeder/Bus .

Date Out : 6/27/2009                      Date In : 6/27/2009  
Time Out : 08:55                          Time In : 17:34

Duration : 8 hours, 39 mins

Number of Customers Affected : 8055

For information about this alert, contact :

For follow-up information or questions, contact : Chuck Plummer: (651) 229-2240

Communities Affected : AFTON, MN; COTTAGE GROVE, MN; SAINT PAUL, MN;  
WOODBURY, MN

State : MN - Minnesota

Major Customers : n

Cause : Pole fire

Follow-Up : Last 15 customers energized @ 17:34

7/21/2009

22a

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Sunday, June 28, 2009 5:02 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Second Outage Notice

**Distribution System Status Outage Notification****Second Outage Notice****Feeder/Bus :**

**Date Out :** 6/28/2009      **Date In :** 6/28/2009  
**Time Out :** 03:23      **Time In :** 04:40

**Duration :** 1 hours, 17 mins**Number of Customers Affected :** 10013**For information about this alert, contact :****For follow-up information or questions, contact :** Paul Karolevitz: (612) 337-2369

**Communities Affected :** CRYSTAL, MN; GOLDEN VALLEY, MN; MINNEAPOLIS, MN; NEW HOPE, MN; PLYMOUTH, MN; SAINT LOUIS PARK, MN

**State :** MN - Minnesota

**Major Customers :** DAKOTA GROWERS PASTA; GENERAL MILLS INC;  
HONEYWELL - GOLDEN VALLEY; INTERCHANGE INVESTORS LLC; INTERCHANGE  
INVESTORS N BLDG

**Cause :** FOUND NOTHING ON BUS 2 TARGETS WERE 51 INST. & 51  
**GROUND**

**Follow-Up :**

7/21/2009

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 29, 2009 8:55 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW 6/28/09 - Crystal, Golden Valley,  
Minneapolis, New Hope, Plymouth & St. Louis Park

Power outage - Crystal, Golden Valley, Minneapolis, New Hope, Plymouth & St. Louis Park.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Sunday, June 28, 2009 3:53 AM  
**To:** dl Electric Outage MW Notification  
**Subject:**

Outage Notice

Distribution System Status Outage Notification

First Outage Notice

Feeder/Bus :

Date Out : 6/28/2009  
Time Out : 03:23

Date In :  
Time In :

Duration :

Number of Customers Affected : 10013

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : CRYSTAL, MN; GOLDEN VALLEY, MN; MINNEAPOLIS, MN; NEW HOPE, MN; PLYMOUTH, MN; SAINT LOUIS PARK, MN

State : MN - Minnesota

Major Customers : DAKOTA GROWERS PASTA; GENERAL MILLS INC;  
HONEYWELL - GOLDEN VALLEY; INTERCHANGE INVESTORS LLC; INTERCHANGE  
INVESTORS N BLDG

Cause : BUS 2 86 LOCK

Follow-Up :

7/21/2009





23a

**Palmer, Susan L**

---

**From:** McDougald, Ronald L  
**Sent:** Monday, June 29, 2009 4:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** Outage Notice

### Distribution System Status Outage Notification

#### Third Outage Notice

Feeder/Bus :

Date Out : 6/29/2009                      Date In : 6/29/2009  
Time Out : 03:04                      Time In : 04:33

Duration : 1 hours, 29 mins

Number of Customers Affected : 2325

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : FOUND NOTHING WRONG

Follow-Up : WILL CHECK SUB FOR PROBLEM & GET  
TARGETS ,COUNTER

7/21/2009

236

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 29, 2009 8:59 AM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FW: ) Third Outage Notice - 6/29/09 - Minneapolis - POWER RESTORED

Power outage - Minneapolis - power restored.

Wendy

---

**From:** McDougald, Ronald L  
**Sent:** Monday, June 29, 2009 4:40 AM  
**To:** dl Electric Outage MW Notification  
**Subject:** ) Third Outage Notice

Distribution System Status Outage Notification

Third Outage Notice

Feeder/Bus

Date Out : 6/29/2009      Date In : 6/29/2009  
Time Out : 03:04      Time In : 04:33

Duration : 1 hours, 29 mins

Number of Customers Affected : 2325

For information about this alert, contact :

For follow-up information or questions, contact : Paul Karolevitz: (612) 337-2369

Communities Affected : MINNEAPOLIS, MN

State : MN - Minnesota

Major Customers : NONE

Cause : FOUND NOTHING WRONG

Follow-Up : WILL CHECK SUB FOR PROBLEM & GET  
TARGETS ,COUNTER

7/21/2009

24a

**Palmer, Susan L**

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, June 29, 2009 1:02 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

Second Outage Notice  
Feeder/Bus :

Date Out : 6/29/2009                      Date In : 6/29/2009  
Time Out : 12:08                          Time In : 12:56

Duration : 0 hours, 48 mins

Number of Customers Affected : 2779

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : FOLEY, MN; SAINT CLOUD, MN; SAUK RAPIDS, MN

State : MN - Minnesota

Major Customers : MN CORRECTIONAL FACILITY-STC; WOODCRAFT  
INDUSTRY INC

Cause : Found tree on feeder 4 spans north of  
customers on at 12:43, remaining customers on at 12:56.                      vitch. Had 215

Follow-Up :

7/21/2009

246

**Palmer, Susan L**

---

**From:** Jaede, Wendy L  
**Sent:** Monday, June 29, 2009 1:10 PM  
**To:** 'caostaff'  
**Cc:** dl Customer Advocate Team  
**Subject:** FV Second Outage Notice - 6/29/09 - Foley, Saint Cloud & Sauk Rapids - POWER RESTORED

Power outage - Foley, Saint Cloud & Sauk Rapids - power restored.

Wendy

---

**From:** Reinschmidt, Brad A  
**Sent:** Monday, June 29, 2009 1:02 PM  
**To:** dl Electric Outage NT Notification  
**Subject:** Second Outage Notice

### Distribution System Status Outage Notification

----- Second Outage Notice

Feeder/Bus

Date Out : 6/29/2009	Date In : 6/29/2009
Time Out : 12:08	Time In : 12:56

Duration : 0 hours, 48 mins

Number of Customers Affected : 2779

For information about this alert, contact :  
For follow-up information or questions, contact : Ron Woeste: (612) 330-5870

Communities Affected : FOLEY, MN; SAINT CLOUD, MN; SAUK RAPIDS, MN

State : MN - Minnesota

Major Customers : MN CORRECTIONAL FACILITY-STC; WOODCRAFT  
INDUSTR INC

Cause : Found tree on feeder 4 spans north o. . tch. Had 215  
customers on at 12:43, remaining customers on at 12:56.

Follow-Up :

7/21/2009